Product : All imageRUNNER-iR Series, All Color Enabled imageRUNNER Models, imagePRESS C1

Title: 'Initialize All Data/Settings' Option on the Canon Devices

Question:

What is the 'Initialize All Data/Settings' option for? What does it do?

Answer:

WARNING: DATA WILL BE ERASED. Before using the 'Initialize All Data/Settings' feature, make sure that the data you are erasing is completely unnecessary or is backed up. Canon will not be liable for any damages resulting from the loss of data.

Note: This procedure can take some time (up to 30 minutes).

Recommendations:

- To prevent others user from accidentally erasing all of the data, it is recommended to register a System Manager ID and System Password so that only the System Manager can perform this procedure.
- If you have a Fiery controller connected, enter service mode, change the IMG-CONT to 0, and reboot the device before performing this procedure.

The 'Initialize All Data/Settings' feature will erase the following data that is stored in the machine:

- Data stored in inboxes
- Address Book data
- Scan settings registered for the Sending function
- Mode Memory settings registered for the Copy or Mail Box function
- MEAP applications and Licenses
- Data saved from MEAP applications
- The password for MEAP SMS login services reverts back to the default
- Registered SDL (Simple Device Login) user authentication information
- User authentication information registered in the local device authentication system of SSO (Single Sign-on)
- Unsent documents (Reserved documents and documents set with the Delayed

Address books!

Send Mode)

- Job History
- Additional Function settings
- Image forms registered for the Form Composition mode
- Registered forwarding settings
- Key pair and server Certificate settings registered in Certificate Settings in TCP/IP Settings

It is not normally necessary to use this feature, but it is useful for erasing personal or confidential information when returning or disposing of the machine.

To use this feature:

- 1. Press Additional Functions.
- 2. Choose System Settings.
- 3. Scroll down and look for 'Initialize All Data/Settings'.
- 4. Hit Yes.