

As part of the Cal Poly Scholars program, you will receive a free, new laptop! This device will be yours to keep, so be sure to choose the option that works best for your academic and educational needs.

## STEPS FOR SELECTING AND REQUESTING

### **STEP 1: Review the links and comparison chart below to determine which device best suits your academic needs.**

- Consider what software you may need to download or access for your major. Not all laptop options are suitable for all majors (see below and consider looking on your college or academic department's website for suggested specifications).
- Ignore all pricing listed because the cost of the device and warranty listed in the comparison chart below will be fully covered for you.
- Reach out to Deanna at [d.hanna@follett.com](mailto:d.hanna@follett.com) if you have questions about the specific devices listed below – make sure you're selecting the best device for you.

### **STEP 2: Once you have decided which laptop suits your needs, complete the following form to request your laptop:**

<https://forms.office.com/r/AJbYhqrDjb>

- After you press 'Submit' read the message and select '**Print or get PDF of answers**' – save this PDF for your records.
- To ensure your new laptop arrives before the first day of classes, complete the request form no later than August 13, 2023 at 11:59 p.m. Requests made after that time will arrive on campus approximately 3-5 weeks after the store order date.

### **STEP 3: Keep the confirmation PDF and wait for more information about laptop distribution when you arrive on campus during WOW.**

- Reminder: after you press 'Submit' read the message and select '**Print or get PDF of answers**' – save this PDF for your records.

## TIMELINE & DEADLINES

<b>August 13, 2023</b>	<b><i>Priority deadline for laptop requests to arrive before Fall quarter</i></b>
August 14, 2023	Extended deadline begins for laptop requests for Cohort 2023
September 15 – 20, 2023	Laptop distribution (details of specific times and locations TBA)
May 15, 2024	Extended deadline ends for laptop requests for Cohort 2023

## LAPTOP OPTIONS

Review the following options to select from:

- [Dell XPS 15 \(15", i7-12700H processor, 16GB\)](#)
- [Dell G15 Gaming Laptop \(15", i7-12700H processor, 16GB\)](#)
- [Apple MacBook Pro 14" \(M2 processor, 16GB\)\\*\\*](#)

*\*\*Note about Apple: Apple laptops are NOT recommended for students in College of Engineering (CENG), College of Architecture & Environmental Design (CAED), or similar type majors within other academic colleges because some of the software and programs needed for classes is not compatible with Apple computers.*

## LAPTOP COMPARISON CHART

Brand	Laptop Model	Display Size	Processor	RAM	SSD	Warranty/Protection	College/Major Recommendations
Dell	<a href="#">XPS 15</a>	15"	Intel core i7-12700H	16 GB	512GB	1-year manufacturer warranty***	Recommended for all areas of study
Dell	<a href="#">G15</a>	15"	Intel core i7-12700H	16 GB	512GB	1-year manufacturer warranty***	Recommended for all areas of study
Apple	<a href="#">MacBook Pro</a>	14"	Apple M2	16 GB	512GB	1-year manufacturer warranty***	Not recommended for CENG or CAED students (or similar areas of study)

*\*\*\*Cal Poly, the Cal Poly Scholars program, nor the University Store are responsible for any damage, malfunctions, updates, software, maintenance, etc. once the device is handed to the Scholar. Scholars are **highly encouraged** to purchase an additional warranty and/or insurance that covers accidental damage. A warranty option will be presented to you when you pick up your device during WOW.*

## FREQUENTLY ASKED QUESTIONS

**When do I need to order my laptop to ensure it arrives before classes begin?**

Sunday, August 13, 2023 by 11:59 p.m.

**When will I receive my laptop?**

As long as you requested your laptop by August 13, 2023 at 11:59 p.m., your laptop will be distributed during WOW (Sept. 14-18) on specific days for specific devices (more details will be shared in early September). Requests made after August 13 will arrive on campus approximately 3-5 weeks after the store order date and you will be notified when it arrives on campus.

**Can I receive my laptop earlier than during WOW?**

Unfortunately, no. If you will be participating in EOP's Summer Institute or Quarter+ and need a laptop, we recommend you reach out to the summer program you're participating in to learn of potential options.

**Can I select a device that is not included on the list of laptop choices on the request form?**

No... sorry.

**My major requires me to have 1T of storage, what are my options?**

A few majors on campus have specifically stated the need for more storage than 512GB. If you are confirmed to be part of one of those majors, we will automatically arrange to have one of the Dell options with up to 1TB of storage to meet the needs of your academic major. Deanna will reach out to you and inform you of the change.

**What if I already have a laptop and do not need a new computer?**

Many students purchase or inherit a laptop that does not meet their academic needs. Therefore, we highly encourage you to take advantage of this opportunity to own a device (for free!) that should last you through your time at Cal Poly.

**I was unable to include the leading '0' in my EMPLID when submitting the form, what should I do?**

No worries! We'll still be able to figure out who you are. Please do NOT submit the form again.

**How do I know if my order was submitted correctly?**

After you press 'Submit' read the message and select '**Print or get PDF of answers**'. Review this PDF and save it for your records.

**What if I already submitted my order, but need to change my selection?**

If you accidentally ordered the wrong device, immediately contact Deanna Hanna (d.hanna@follett.com) directly to ask about the possibility of switching to another of the laptops. Be sure to include your name, EMPLID, and the device you intended to order. If the laptop you requested has already been ordered, it might not be possible to change to another laptop.

**Should I purchase an additional warranty and/or insurance for my laptop?**

Accidents happen and technology fails us sometimes. Therefore, we **highly encouraged** you to purchase an additional warranty and/or insurance that covers accidental damage. A warranty option will be presented to you when you pick up your device during WOW.