

# UNIVERSITY HOUSING STRATEGIC PLAN

2018-21



## MISSION

University Housing creates a diverse and engaging experience that inspires all residents to Learn by Living.




## VISION

Engage students in residential learning communities that promote student success in a multi-year, innovative and inclusive environment.

## GUIDING PRINCIPLES

- 1 Furthering Inclusive and Proactive Student Support
- 2 Innovating Technology and Facilities
- 3 Promoting the Well-being of Residents and Staff

## GOALS

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**PROMOTE A 24/7 RESIDENTIAL CAMPUS LIVING-LEARNING MODEL**
  - » Develop stronger campus partnerships to increase student access to additional resources.
  - » Promote innovative, student-centered learning, engagement and discovery.
  - » Increase quality of communication and service.
  - » Nurture communities that support student retention and graduation.
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**ADVANCE INNOVATION THROUGH TECHNOLOGY AND SPACE ENHANCEMENT**
  - » Integrate solutions for accessible online and mobile-first delivery of services.
  - » Develop, maintain and enhance quality in environmentally focused facilities.
  - » Advance social, economic and sustainability practices and policies.
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**CULTIVATE AN ENVIRONMENT OF EQUITY AND WELL-BEING**
  - » Enhance spaces and resources to be more inclusive for individuals from various identities and backgrounds.
  - » Promote safety, awareness, respect and appreciation of differences.
  - » Use feedback and data-driven research to improve the experience of residents and staff.
  - » Support residents and staff by focusing on holistic personal and professional development.