WINTER/SPRING 2022

STUDENT HOUSING AND DINING LICENSE AGREEMENT – WINTER/SPRING 2022 CALIFORNIA POLYTECHNIC STATE UNIVERSITY LICENSE SIGNATURE PAGE

Electronically sign and submit this document by December 1, 2021. Delayed or missing co-signatures will postpone processing of your Housing Application.

Agreement and Fees: This Student Housing and Dining License Agreement, consisting of this License Signature Page and the License Terms and Conditions, and all documents referred to herein (License), is entered into between the Trustees of the California Polytechnic State University (University) and the online applicant (Licensee). The License and Fee Period is for Winter/Spring 2022 is 12:00 pm, Sunday, January 2, 2022 to 5:00 pm, Sunday, June 12, 2022, unless sooner terminated under the provisions of this License, or the balance thereof if the Licensee commences this License after the Winter quarter is in progress. In consideration for the right to occupy and be assigned a bed space within a housing facility at University, and to participate in the Dining Plan, (which is required for First-Year residents for the housing facilities on campus) Licensee hereby agrees to make payments according to the License Payment Schedule for the Winter/Spring 2022 quarters. Housing fees range from \$5,922 to \$8,061 depending on room type assigned and Dining fees range from \$3,438 to \$4,092 for first year students and \$250 to \$2,250 for continuing and transfer students.

2022 Winter/Spring Housing License Payment Schedule

Dates of Occupancy 12:00 noon, January 2 to 5:00 pm, June 12, 2022									
	First-Year Students Only								
Room Type	ResHall Double Room	All Triple Rooms or yak?it ^y ut ^y u Quad Room	yak?it ^y ut ^y u Double Room	Apartment Single Bedroom	Apartment Double Bedroom				
Payment in Full Option (Pay total amount by 12/23/21 or pay first installment)	\$6,234	\$5,922	\$6,858	\$8,061	\$7,326				
Total Winter Quarter charges & installment due dates:	\$3,135	\$2,979	\$3,450	\$4,056	\$3,687				
12/23/21 Installment	\$1,045	\$993	\$1,150	\$1,352	\$1,229				
1/1/22 Installment	\$1,045	\$993	\$1,150	\$1,352	\$1,229				
2/1/22 Installment	\$1,045	\$993	\$1,150	\$1,352	\$1,229				
Total Spring Quarter charges & installment due dates:	\$3,099	\$2,943	\$3,408	\$4,005	\$3,639				
3/1/22 Installment	\$1,033	\$981	\$1,136	\$1,335	\$1,213				
4/1/22 Installment	\$1,033	\$981	\$1,136	\$1,335	\$1,213				
5/1/22 Installment	\$1,033	\$981	\$1,136	\$1,335	\$1,213				

Assignments: Specific assignment of a bed space shall be made by University Housing, and may be changed at any time due to space availability or administrative necessity. Room assignments are based on the submission date of the completed housing application, subsequent demand, availability, and building/program capacities. Please note: Student's housing preferences/choices cannot be guaranteed. Room Assignments will be available online on December 15, 2021.

Limited Availability: Based on demand and availability, University Housing reserves the right to establish a cutoff date for accepting this executed License. This may void an executed License received after the cutoff date.

Cancellation: Students needing to cancel their Winter/Spring 2022 Housing and Dining arrangements must cancel online, in the Housing portal, prior to December 3, 2021, to avoid cancellation fees. See <u>License Terms and Conditions</u> for details. Continuing and Transfer students must submit a cancellation form through Campus Dining to cancel their dining plan; the form can be found at www.calpolydining.com/diningprograms/community.

Electronic Signatures: Licensee and University Housing agree that this License will be considered signed by an original signature when the signature of a party is delivered electronically.

By electronically signing this License Signature Page, Licensee acknowledges that they have read and understands the Student Housing License & Dining Agreement Winter/Spring 2022 and agrees to the License, including this

License Signature Page and the License Terms and Conditions, Addendums and all referenced documents, and that this License financially and legally obligates Licensee to purchase a bed space in a University housing facility and the Dining Plan for the Winter/Spring 2022 quarters, if applicable.

2022 Winter/Spring Dining License Payment Schedule

First Year Student Dining Plan Fees and Due Dates							
Dining Plans are required for First Year Students. Fees vary depending on the plan selected.	First-Year Basic	First-Year Plus	First-Year Club				
Payment in Full Option (Pay total amount by 12/23/21 or pay first installment)	\$3,438	\$3,732	\$4,092				
12/23/21 Installment	\$573	\$622	\$682				
1/1/22 Installment	\$573	\$622	\$682				
2/1/22 Installment	\$573	\$622	\$682				
3/1/22 Installment	\$573	\$622	\$682				
4/1/22 Installment	\$573	\$622	\$682				
5/1/22 Installment	\$573	\$622	\$682				

	Continuing & Transfer Students Dining Plan Fees and Due Dates						
Dining Plans are option for continuing and transfer students. Few vary depending on the plan selected.	es	Poly 250 or Poly Grub	Poly 504	Poly 1008	Poly 1503	Poly 2250	
Payment in Full Option (Pay total amount by 12/23/21 of installment)	r pay first	\$250	\$504	\$1,008	\$1,503	\$2,250	
12/23/21 Installment		\$250	\$84	\$168	\$253	\$375	
1/1/22 Installment			\$84	\$168	\$250	\$375	
2/1/22 Installment			\$84	\$168	\$250	\$375	
3/1/22 Installment			\$84	\$168	\$250	\$375	
4/1/22 Installment	·		\$84	\$168	\$250	\$375	
5/1/22 Installment	·		\$84	\$168	\$250	\$375	

DINING PLANS:

- 1) **Dining Plan Schedule**: Dining plans will be available for use beginning January 2, 2022 and ending on June 12, 2022. Dining plan access coincides with the Housing occupancy dates. Location availability and dining plan access will be limited during academic breaks, and is factored into the cost of the dining plan. Please refer to www.calpolydining.com for the most current information on all dining locations and hours.
- 2) PolyCard Access: Dining plans are accessed through the magnetic strip on the back of the PolyCard, or the ISO number for electronic purchases using a mobile food ordering application. Students must present the PolyCard at the registers to make purchases with their dining plan. Students can also connect their PolyCard to the GrubHub app to make mobile purchases at participating Campus Dining locations. It is the student's responsibility to acquire their PolyCard from Poly Card Services in order to access their dining plan. The Poly Card Services office can be reached at (805) 756-7000 or email polycard@calpoly.edu.
- 3) **Dining Plans:** First-Year students have three different dining plan options and are required to select a dining plan at the time the Licensee registers for Housing. Included in the cost of all First-Year dining plans are Dining Dollars for food purchases at Campus Dining locations, a \$624 operational fee, and benefits by plan as described at www.calpolydining.com/diningprograms/freshman. Continuing and Transfer students have six different dining plan options, and enrollment is optional at the time the Licensee registers for Housing. Included in the

cost of all Continuing and Transfer dining plans are Dining Dollars for food purchases at Campus Dining locations. Depending on the plan, refer to www.calpolydining.com/diningprograms/community for details, Continuing and Transfer dining plans might include Bonus Dining Dollars which are spendable at Campus Dining locations, or GrubHub Off-Campus Dollars which are spendable at participating GrubHub off-campus locations using the GrubHub app.

- a) The \$624 operational fee included in the first year dining plan price helps cover non-food operating costs, including equipment and facility maintenance, and benefits specific to different first year dining plans.
- b) Dining Dollars and Bonus Dining Dollars may be used to purchase food and beverages at participating Campus Dining locations, as well as kitchen supplies, sundries and personal products at participating Campus Dining market stores. Dining Dollars for first year plans are allocated at the beginning of each quarter and rollover to the next quarter if unused. For continuing and transfer students, Dining Dollars, and any Bonus Dining Dollars or GrubHub Off-Campus Dollars are issued all at once when the added plan is processed. Unused Dining Dollars remaining at the end of the spring quarter may be rolled over to the following academic year with the purchase of any Community Dining Membership for next academic year 2022-2023; purchase must be made no later than June 20, 2022 to qualify for the rollover, otherwise unused Dining Dollars will be forfeited and expire June 13, 2022.
- 4) No Transfer or Unauthorized Use: The Licensee's dining plan is not transferable. The value of the dining plan may not be resold, assigned, transferred, or used by anyone other than Licensee. All promotions, discount pricing, and other dining plan offerings are strictly limited to purchase and consumption by the Licensee. Assisting unauthorized persons in the use of Licensee's PolyCard is a violation of the terms and conditions of the License. All unauthorized use of a PolyCard or dining plan, or tampering with or altering the PolyCard, is a violation of this License and shall be considered grounds for confiscation of the PolyCard, disciplinary action by the University, fines, and possible forfeiture of value expended.
- 5) **Conduct:** Students are enrolled for educational pursuits and the expectation is that their conduct will preserve an atmosphere of learning. Any student whose conduct or behavior in or about food service venues is disruptive or in violation of law or university regulations may be subject to university disciplinary action, and revocation of the dining plan portion of the License.
- 6) **Dietary restrictions:** Note that a dining plan is mandatory for all first year students living on campus. If the Licensee has any dietary restrictions due to food allergies, food intolerances, and/or other dietary concerns, please review the dining areas and food options available through the dining plan program at www.calpolydining.com. The Licensee can determine if there are any concerns that the Licensee's dietary needs can be met prior to submitting the Licensee's initial payment registration for the Housing and Dining License, and can first seek clarification from Campus Dining. For assistance in reviewing any dietary concerns, please contact Campus Dining at (805) 756-1176 or e-mail campusdining@calpoly.edu for further assistance.
- 7) **Changes in Dining Plan:** Changes apply only to first year plans and will be allowed until November 15, 2021 through the Housing Portal. There are no change periods after fall quarter.
- 8) **Dining Plan charges and billing:** The Licensee is required to pay for the dining plan for which the Licensee is billed within the specified time. Separate charges or credits resulting from such changes will appear on the Licensee's account after each change. The Licensee is obligated to pay any additional costs related to any changes in the Licensee's dining plan; these changes will be applied to the Licensee's University Student Account balance.
- 9) **Electronic Communications:** Email is the official means of communication for the university. By agreeing to this License, the Licensee consents to receive electronic communications relating to the dining plan and campus food services. The Licensee may opt out from receiving electronic communications from The Dish by clicking unsubscribe at the bottom of the email messages from The Dish.
- 10) Administrative Policy: Cal Poly Corporation (CPC) may from time to time, at its sole discretion and without notice, implement new policies and procedures necessary for the effective administration of the collective

Dining Plans. New policies and/or procedural changes shall not in any way modify material terms, vested rights, or dispute resolution procedures for disputes already in progress.

11) **Resolution of Disputed Claims:** Disputed claims between CPC and the Licensee, for which prompt written notice has been given followed by adequate supporting data within a reasonable time, shall be settled by an informal conference to meet and confer for settlement of the issues in dispute. The Licensee agrees that CPC shall have ultimate authority to determine final resolution.

REFUNDS AND CREDITS:

- 1) **University Housing**: The University shall authorize refunds only as provided for in Title 5 of the California Code of Regulations, this License, and campus policy. The University shall refund all money collected in excess of Licensee's obligations as soon as reasonably possible.
- 2) Campus Dining: Campus Dining shall authorize refunds and credits on first year dining plans only with approved license cancellations per Housing and Dining License Agreement 2021-22. Commencing with the Licensee's move-in to Housing or the beginning of the Fee Period, whichever is later, the \$624 operational fee included in first year dining plans is prorated quarterly and becomes non-refundable on the first day of the quarter per the Cal Poly Academic Calendar. Continuing and Transfer students must submit a cancellation form through Campus Dining to cancel their dining plan; the form can be found at www.calpolydining.com/diningprograms/community. Poly 250 and Poly Grub plans are non-refundable. Dining Dollars are spent before Bonus Dining Dollars, and Bonus Dining Dollars are non-refundable. Unspent Dining Dollars less Bonus Dining Dollars, and prorated operational fees for quarters that have not begun as of refund date, will be credited to the Licensee's account per Section 4 of this document. The refund date is the date of official withdrawal from the University, the date of the written completed cancellation form to University Housing, or the last date of use of the dining plan, whichever is later. If the Licensee cancels the License prior to the Licensee move in or the start of the fee period, and prior to use of any Dining Dollars, all dining plan fees will be credited to the Licensee's account.
- 3) **Fees not refunded:** Convenience, Operational and Returned Check fees will not be refunded. Where applicable, non-refundable fees will not be refunded.
- 4) Housing and Dining Fee Adjustments/Refunds Processed by the University Student Accounts Office: Fee adjustments resulting from Housing/Dining cancellations, Housing room changes, Dining Plan changes, and the like, are sent by the respective departments to the University Student Accounts office, who post the adjustments to the Licensee's Student Account. Any resulting credits will be applied to any past due balances on the Licensees' Student Account, beginning with the oldest charge first. Any credits remaining after all past due balances have been paid will then be automatically refunded to the student. This refund process also applies to a Licensee who is no longer registered as a student at the University.
- 5) **Refund deadline:** No Refund under this License shall be made for any reason after the beginning of the last week of classes of Spring Quarter.

NO INTEREST: No interest or other earnings will be credited to the Licensee's student account.