Patient's Rights

You, the patient, have the right:

- 1. to be provided with respect, consideration, and dignity.
- 2. to receive appropriate privacy during your evaluation and treatment.
- to have reasonable attempts made by staff to communicate in the language or manner primarily used by you.
- 4. to confidentiality, with regard to patient disclosures and records, and, except when required by law, to be given the opportunity to approve or refuse their release.
- 5. to review your Protected Health Information in the company of the professional. (However, they remain the property of the Health Center.)
- 6. to be given the opportunity to participate in decisions involving your health care, except when such participation is contraindicated for medical reasons.
- 7. to be informed about your health problem and associated treatment in understandable terms, including diagnosis, evaluation, treatment, and prognosis. When it is medically inadvisable to give you such information, the information will be provided to a person designated by you or a legally authorized person.
- **8.** to be informed of the effectiveness of treatment, and to know of possible risks, side effects, or alternate methods of treatment.
- **9.** to know who is treating you.
- **10.** to have a choice of health professional who provide you care within Health Services.
- 11. to have access to a second medical opinion before making any decision. You can decide not to be treated, but you should be made aware of the medical consequences of refusal.
- **12.** to be informed of personal responsibilities involved in seeking medical treatment and maintaining health and well-being after treatment.
- 13. to bring any dissatisfaction to the attention of the attending health professional, the Executive Director, Health and Counseling Services, to the Vice President for Student Affairs, to the Department of Health and Human Services, or to the Accreditation Association for Ambulatory Health Care.
- **14.** to make comments in the comment box or to use posted contacts for comments, complaints, or concerns.
- **15.** to refuse to participate in experimental research.

Patient's Responsibilities

As a patient at health and Counseling Services, you have the following responsibilities:

- 1. to present accurate identifying information.
- 2. to provide complete and accurate information to the best of your ability about your health, any medications, including over-the-counter products and dietary supplements, and any allergies or sensitivities.
- 3. to follow the treatment plan prescribed by your provder and participate in your care.
- 4. to provide a responsible adult to transport you home from the facility and remain with you for 24 hours, if required by your provider.
- 5. to inform your provider about any living will, medical power of attorney, or other directive that could affect your care.
- **6.** to accept personal financial responsibility for any charges.
- 7. to be respectful of all health care providers and staff, as well as other patients.