

RPTA Academic Advising – 2005-2009

Item	2009 Mean N=94	2008 Mean N=157	2007 Mean N=99	2006 Mean N=75	2005 Mean N=84
Advisor holds posted office hours	3.68	3.58	3.60	3.64	3.63
Advisor is available by appointment	3.61	3.53	3.53	3.69	3.43
Advisor is knowledgeable about catalog	3.28	3.33	3.35	3.58	3.41
Advisor is approachable	3.47	3.45	3.41	3.59	3.58
Advisor provides career information	2.98	3.00	2.95	3.03	3.22
I support peer advising	3.02	3.03	2.98	3.12	3.17
Advisor is knowledgeable about major courses	3.57	3.60	3.59	3.74	3.55
Advisor is helpful with concentration courses	3.41	3.41	3.33	3.48	3.48
Advisor is knowledgeable about transfer courses	3.15	3.01	2.95	3.02	3.29
Advisor provides professional development opportunities	3.22	3.16	3.13	3.04	3.29
Advisor responds timely to emails	3.48	3.47	3.52	3.61	3.46
Advisor is knowledgeable about graduation requirements	3.59	3.48	3.48	3.57	3.42
Advisor responds timely to phone messages	3.58	3.20	3.22	3.67	3.33
Advisor is knowledgeable about campus resources	3.33	3.27	3.25	3.27	3.24
Advisor is knowledgeable about GE requirements	3.54	3.42	3.37	3.40	3.45
4-point scale strongly disagree to strongly agree; N/A option available					