Cal Poly Accessible Event Planning Guide

Introduction to Cal Poly’s Accessible Event Planning Guide

To make your planning process easier and universally accessible the Disability Resource Center (DRC) has compiled the following resource page to help you in arranging your event. Gantt Chart for Applying Universal Design Principles to Programs and Presentations. The following will allow you to create an accessible event that enables for the full participation of all guests. Our resource will also help you comply with the Rehabilitation Act (Section 504) of the Americans with Disabilities Act.

Mission Statement

Universal design is the design of products and environments to be usable by all people, to the greatest extent possible, without the need for adaptation or specialized design.

The intent of universal design is to simplify life for everyone by making products, communications, and the built environment more usable by as many people as possible at little or no extra cost. Universal design benefits people of all ages and abilities. Our goal is for people with disabilities to participate in university programs and activities as independently as possible, without the need for specialized assistance whenever possible.

Planning an Accessible Event:

The following guidelines for accessible events were adapted from Making Your Event Accessible: A Checklist from Services to Students with Disabilities (SSWD) at Sacramento State University and other guides. Recognizing that achieving universal design is a dynamic process, this information is designed to help ensure that campus-sponsored events are accessible to the greatest extent possible.

1) Physical Meeting & Event Set-up
   a. Entrances
      i. Are the entrances to the buildings wheelchair accessible and clearly identified?
   b. Rooms/Auditoriums
      i. Labs with Accessible tools and software
ii. Do you need adaptive software for a guest at a different location from the lab? Contact this Specialist

iii. Need assistive equipment such as a computer mouse?

**c. Seating**

i. Need modified furniture such as desk or chairs? Contact this Specialist

ii. Seats / wheelchair ratio (chart):

<table>
<thead>
<tr>
<th>Total Seating Capacity</th>
<th>Suggested Number of Wheelchair Locations</th>
</tr>
</thead>
<tbody>
<tr>
<td>4-25</td>
<td>1</td>
</tr>
<tr>
<td>26-50</td>
<td>2</td>
</tr>
<tr>
<td>51-300</td>
<td>4</td>
</tr>
<tr>
<td>301-500</td>
<td>6</td>
</tr>
<tr>
<td>over 500</td>
<td>6, plus 1 additional space for each total seating capacity increase of 100</td>
</tr>
</tbody>
</table>

**d. Speaker Platform/Stage**

i. Is a wheelchair lift required for any of your speakers who utilize wheelchairs?

ii. Did you consider alternate layouts or pathways for the room?

**e. Information tables**

i. The following measurements will help you to keep information, food or drink, registration, use of equipment, etc. at heights accessible to all people.

1. **Table height**: 28"-34" from floor to top of table.
2. **Aisles**: At least 36" wide for maneuverability, and up to 44" wide if goods/services are available on both sides of an aisle.
3. **Knee space**: 27" from floor to bottom of table, if guests will be using tables for eating, writing, interviewing, receiving services, etc.
4. **Cables**: Covers should be used over electrical cables or cords that must cross over aisles or pathways. Cable covers should be no more than 1/2" thick in order for wheelchairs to traverse across them.

**f. Refreshment/ Information booths/ etc.**

i. The dimensions above can also be used for these areas
1. If you must have some foods or information placed higher than 34", please be sure to have a portion of such foods and information are available at the lower level.

2. Is there at least 36" from the tables to the wall behind if guests will be seated at the tables?

   g. Restrooms
      i. [Accessible Restrooms On Campus]

   h. Signage
      i. Are you prepared to place signs showing locations of elevators, meeting rooms, restrooms (including wheelchair accessible restrooms), etc.?
      ii. Will these signs be located at a height where people with disabilities can easily find them?
      iii. Do you have the means to include Braille signage whenever possible?

   i. Parking

   j. Path of Travel
      i. [Wheelchair Access Map Of Cal Poly]

2) Materials and Communication
   a. Person Centered Language
   b. Alternative Formats
   c. Communications
      i. Interpreter
         1. Do you have a guest that needs an interpreter? [Contact this Specialist]
         2. Closed Captioning or notes for interpreter and guest…
            a. Have notes of the workshop/conference been provided to the interpreter?
               i. Providing notes prior to meetings allows interpreters to translate accurately to your guest.
            b. If presenting a video, does it have closed captioning available?
         3. Assistive Listening Device (ALD)
            a. Does a guest need a personal FM listening system? [Contact this Specialist]
         4. Note takers
a. Do any of your participants need note taking assistance?
   i. Online Training for Note takers

ii. Handouts
   1. Large print sans serif (14-18 font)
   2. Reverse contrast or high contrast
      a. Best Color and Contrast info
   3. Electronic Formats or Digital version
      a. Accessible PDF/Doc./ Etc.
         i. Can it read by adaptive software programs such as screen readers?

iii. Webpage
   1. Accessible
      a. Can it be read by adaptive software programs such as screen readers?
   2. Contrast/resolution at least 10

iv. Customer Service when assisting...
   1. Low Vision or Blind
      a. Be descriptive. Say, "The computer is about three feet to your left," rather than "The computer is over there."
      b. Speak all of the content presented with overhead projections and other visuals.
      c. When guiding people with visual impairments, offer them your arm rather than grabbing or pushing them.

   2. Learning Disability
      a. Offer directions or instruction both orally and in writing. If asked, read instructions to individuals who have specific learning disabilities.

   3. Mobility Impairment
      a. Sit or otherwise position yourself at the approximate height of people sitting in wheelchairs when you interact.
4. Speech Impairment
   a. Listen carefully. Repeat what you think you understand and then ask the person with speech impairment to clarify or repeat the portion that you did not understand.

5. Deaf or Hard of Hearing
   a. Face people with hearing impairments so they can see your lips. Avoid talking while chewing gum or eating.
   b. Speak clearly at a normal volume. Speak louder only if requested.
   c. Repeat questions from audience members.
   d. Use paper and pencil if the person who is deaf does not read lips or if more accurate communication is needed.
   e. When using an interpreter, speak directly to the person who is deaf; when an interpreter voices what a person who is deaf signs, look at the person who is deaf, not the interpreter.

6. Psychiatric
   a. Provide information in clear, calm, respectful tones.
   b. Allow opportunities for addressing specific questions.

3) Other Arrangements
   a. Overnight Lodging in San Luis Obispo
      i. Holiday Inn Express: 1800 Monterey St.
         1. 5 rooms
      ii. Courtyard Marriott: 1605 Calle Joaquin Rd.
          1. 6 room
      iii. Applefarm: 2015 Monterey St.
           1. 3 rooms
      iv. Madonna Inn: 100 Madonna Rd.
          1. 5 rooms
      v. Travelodge: 1825 Monterey St.
   b. Transportation
      i. Ride On
ii. RTA

4) References & Links:

Management of Special Event Risks

Cal Poly’s Conference Event Planning Page

Ron Mace (author of the UD definition)

Cal Poly Disability Resource Center

Assistive Listening Devices

Sign Language Interpreters