AST’s CaptionSync automated web-based captioning service offers a “self-service” captioning option that is significantly faster, easier, and less expensive than alternative captioning options. For content that is primarily narrative in nature with minimal “sweetening” (music, noise, etc), CaptionSync will produce excellent results with no intervention.

CaptionSync’s usefulness can be extended to moderately sweetened or noisy content by taking advantage of the transcript markup features that allow you to help CaptionSync ignore music or other non-narrative content. The Redo feature allows you to correct any errors you find and fine tune the results without additional cost. Together, these features allow you to caption most content with the CaptionSync system.

However, AST understands that you may like many of the advantages of the CaptionSync system but not have the time to review and adjust the final results for your more challenging content. If you wish to submit content to CaptionSync but you believe the content may not work perfectly the first time, AST may have the solution for you: our Result Review offer.

<table>
<thead>
<tr>
<th>Result Review</th>
<th>$0.50 / minute</th>
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<tbody>
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<td>($30 / media hour)</td>
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For the above additional fee (charged in the same billing resolution as our captioning is billed), AST will intercept and review your caption results. We will then take corrective action to adjust the results for you so that you end up with excellent results without further intervention on your part.

Our review is not automated – it is conducted by a person. Here is what our review will address:

- We will review the timing of your results and insert markers around noise or music to ensure the caption timing is accurate
- We will review the transcript for typographical errors and make minor corrections
- We will correct errors with the speaker ID formatting

If you are providing your own transcript, it is still necessary to provide a complete and accurate transcript – if your transcript has significant errors, additions, or omissions, our reviewer will reject the transcript and request a proper transcript. Our reviewer will make minor corrections to your transcript to adjust for minor formatting problems or typographical errors.

**Notes**

1. If you provide your own transcript and the transcript is incorrectly formatted or has significant deviation from the media file, our reviewer may reject that transcript; the Result Review fee is still charged in this case.
2. AST cannot be responsible for the correct spelling of proper names unless this information is provided at submission time using the “Notes to Transcriber” field. If you supply your own transcript, we will assume that proper names are spelled correctly in your transcript.
3. Billing resolution is one minute. Each submission has a minimum charge of five minutes. If you have a lot of short-form content (less than five minutes per piece) to caption, please call us to make special arrangements.
4. Prices are valid through December 31, 2010.
5. All prices are in US dollars.