

Cengage Support

I have included a list of self-service tools below by platform. If you encounter a tech support issue that you can't self-service using the tools below, please log in at support.cengage.com and create a ticket prior to calling us @ 800-354-9706.

MindTap

How to Implement MindTap:

https://www.cengage.com/coursepages/MindTap_Implementation

Student Help Site:

<https://help.cengage.com/mindtap/mt-student/introduction.html>

Self-Service Training Tools (includes student and instructor geared videos and how-tos)

<https://www.cengage.com/training/mindtap/>

Educator Guides:

<https://www.cengage.com/educator-guides/>

WebAssign

How to Implement WebAssign:

https://www.cengage.com/coursepages/WebAssign_Implementation

Instructor Guide (your single best resource!):

https://webassign.net/manual/instructor_guide/introduction.htm

Student Help Site:

https://webassign.net/manual/student_guide/introduction.htm

Self-Service Training Tools (includes student and instructor geared videos and how-tos)

<https://www.cengage.com/training/webassign/>

CNOWv2

How to Implement CNOWv2:

https://www.cengage.com/coursepages/CNOWv2_Implementation

Student Help Site:

<https://help.cengage.com/cnowv2/student/student-home.html>

Self-Service Training Tools (includes student and instructor geared videos and how-tos)

<https://www.cengage.com/training/cnowv2/>

Educator Guides:

<https://www.cengage.com/educator-guides/>

OWLv2

Instructor User Guide :

https://cengage.widen.net/view/pdf/wymxdc9cl/gui_owlv2-inst-comprehensive-user-guide.pdf?t.download=true&u=c8lcjz

Student Help Site:

<https://help.cengage.com/cnowv2/student/student-home.html>

Self-Service Training Tools (includes student and instructor geared videos and how-tos)

<https://www.cengage.com/training/owlv2/>

Educator Guides:

<https://www.cengage.com/educator-guides/>