





EXPERIENCE INDUSTRY MANAGEMENT

DEPARTMENT

OVERVIEW

Cal Poly's Experience Industry Management Department teaches students how to design, co-create, deliver and manage experiences that impact quality of life and economic vitality. This knowledge equips graduates to facilitate experiences across all sectors of industries related to tourism, hospitality, travel, event planning, outdoor recreation management, community recreation, sport management and destination marketing.

-MAJOR ----

RECREATION, PARKS AND TOURISM
ADMINISTRATION

MINOR

EVENT PLANNING AND EXPERIENCE MANAGEMENT

CONCENTRATIONS

- EVENT PLANNING AND EXPERIENCE MANAGEMENT
- SPORT AND RECREATION MANAGEMENT
- TOURISM, HOSPITALITY AND DESTINATION MANAGEMENT



PROMOTE HEALTHY LIFESTYLES



PROTECT MEMORABLE PLACES



FACILITATE LIFE-ENHANCING EXPERIENCES

The Experience Industry Management Department sets up its students up to thrive in the workplace. Throughout my four years in this department, I learned how to create a website for our Experience Innovation Lab, design engaging social media posts, lead other passionate individuals and develop my own personal brand. I can't imagine my time at Cal Poly without being a part of the Experience Industry Management department."

SUSANNA HOFFMAN (Recreation, Parks and Tourism Administration, '23)



Faculty and students work closely together in and outside of the classroom to facilitate and create optimal experiences at events, programs, venues and destinations in one of the world's largest and most dynamic industries.

The mission of our nationally accredited program is to advance leadership and knowledge in experience industry management. Faculty, students and alumni of the program accomplish this mission

through a vision of cultivating leaders and innovators in industries that promote healthy lifestyles, protect memorable places and facilitate life-enhancing experiences for individuals, communities and a global society. Students take classes in leadership, management, experience design, finance, law, experiential marketing, customer experiences, and other areas to prepare them for careers in the vast experience industry.

DEPARTMENT HIGHLIGHTS

LEARN BY DOING

Students in the Experience Industry Management Department take advantage of unique opportunities to explore the field and apply what they're learning, in and out of the classroom and lab. Study abroad courses, like the Sustainable Tourism course in the Dominican Republic, promote global citizenship with other diverse cultures. Unique industry partnerships, including the Junior Giants and the Catalina Island Conservancy, provide opportunities for students to apply what they learn in the classroom and build their professional networks.

EXPERIENCE INNOVATION

The new Experience Innovation Lab, prominently located in the William and Linda Frost Center for Research and Innovation in the heart of Cal Poly's campus, is a place for burgeoning experiential marketing leaders and experience designers to grow and innovate.



ON THE JOB

CAREERS

Catering and sales managers
Corporate event planners
Destination marketing directors
Event and experiential marketing
specialists

Experience designers

Hospitality sales executives

Hotel managers

Outdoor recreation leaders

Park and recreation directors

Park rangers

Recreation business owners

Sport and event venue managers

Sport supervisors

Sustainable travel and tourism operators

TOP EMPLOYERS

George P. Johnson
Salesforce
San Francisco Giants



STUDENT CLUBS

Experience Industry Management Club Rho Phi Lambda

CONNECT

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