



Hotspot Ag

Farm Technology Technician

Position: Farm Technology Technician

Department: Hotspot Ag

Reports To: Customer Success Manager

Status: Hourly

Work Schedule: 10 hour shifts, including weekends as needed.

POSITION SUMMARY:

For those who want to be on the cutting edge of Agricultural Technology. Responsible for installing, servicing, and configuring Hotspot Ag hardware and software. Installations include retrofitting irrigation hardware for automation, soil and weather monitoring devices, monitoring and controlling water conditions for food safety, and monitoring mobile equipment. Configure the software to meet the needs of the customers.

MAJOR DUTIES AND RESPONSIBILITIES:

- Install and manage irrigation automation solutions for agricultural customers
- Maintain documentation related to maintenance tasks and customer projects
- Ensure proper materials/supplies are on-site for planned equipment installation and maintenance
- Validate work order request, prioritize, plan and schedule and follow-up on accuracy of work orders
- Identify vendor service for work that requires outside contractors

JOB ATTRIBUTES:

- Detail Orientated: Excellent attention to detail and accuracy
- Interpersonal: Ability to effectively build relationships with co-workers and external customers
- Communication: Excellent verbal and written skills
- Prioritization: Ability to quickly prioritize among numerous pressing tasks and manage multiple priorities and deadlines
- Initiative: Ability to perform in a fast paced ever-changing work environment
- Goal Orientation: Attention to establishing and achieving goals and objectives for self and team on a continuous basis
- Adaptability: Ability to adapt to change in the workplace. Capable of functioning in a fast-paced environment
- Team Involvement: Works effectively with teams and work groups. Actively participates in problem solving and interacts with team and work groups to achieve team and organizational goals
- Continuous Improvement: Active participant in continuous improvement initiatives and goals. Seeks opportunities to improve self and processes

EDUCATION AND EXPERIENCE:

- Two to four years of basic electrical experience including computer communication networking, IoT, and general electronics
- Experience in maintenance support and understanding of maintenance related processes and procedures
- Familiarity with Microsoft Office and Google Suite
- Low Voltage Electrical Safety Training
- Two years minimum of working on a farm

Physical Demands and Work Environment

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. While performing the duties of this job, the employee is

regularly required to walk, stand for periods of time at work station, climb stairs, and reach with hands and arms. The employee must frequently lift and/or move up to 10 pounds and occasionally lift and/or move up to 50 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision and depth perception. Ability to wear Personal Protective Equipment (PPE) as designated by the company.

The job responsibilities for this roles is performed in a manufacturing environment which may include high levels of noise and as well as perform work in an outdoor environment. Working in outdoor conditions can include extreme cold, heat, or humidity; and sometimes can include work in dusty or muddy work conditions. To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. Reasonable Accommodations may be made to enable qualified individuals with disabilities to perform the essential functions.

This job description is intended to provide guidelines for job expectations and the employee's ability to perform the position described. It is not intended to be construed as an exhaustive list of all functions, responsibilities, skills and abilities. Additional functions and requirements may be assigned by supervisors as deemed appropriate. This document does not represent a contract of employment, and the Company reserves the right to change this job description and/or assign tasks for the employee to perform, as the Company may deem appropriate.

EOE/M/F/D/V