



## Operations Internships

### Operations Internships with The J. M. Smucker Company

For more than 115 years, The J.M. Smucker Company has been committed to offering consumers quality products that bring families together to share memorable meals and moments. Today, Smucker is a leading marketer and manufacturer of fruit spreads, retail packaged coffee, peanut butter, shortening and oils, ice cream toppings, sweetened condensed milk, and natural foods products in North America. Its family of brands includes *Smucker's*®, *Folgers*®, *Dunkin' Donuts*®, *Jif*®, *Crisco*®, *R.W. Knudsen Family*®, *Hungry Jack*®, *Café Bustelo*®, *Café Pilon*®, *truRoots*®, *White Lily*® and *Martha White*® in the United States, along with *Robin Hood*®, *Five Roses*®, *Carnation*® and *Bick's*® in Canada. The Company remains rooted in the *Basic Beliefs of Quality, People, Ethics, Growth and Independence* established by its founder and namesake more than a century ago. For more information about the Company, visit [www.jmsmucker.com](http://www.jmsmucker.com).

We offer the benefit of intern housing assistance, for those that qualify based on proximity, to ensure interns have a positive experience and are financially able to afford living for the length of the internship.

#### Available Internship Positions

- Process Engineering
- Mechanical Engineering
- Industrial Engineering
- Logistics/Supply Chain
- Quality Assurance (Food)
- Human Resources
- Health and Safety
- Waste Water (Environmental)
- Operations
- Field Grower Relations

*We strive to offer enriched internship programs which provide valuable tools to help you gain an understanding in the following areas:*

- Grower Operations and Relationship Building
- Procurement of raw materials, distribution networks and the management of product from raw material to final goods distribution
- Working with internal and external stakeholders to deliver process and packaging improvement projects
- Flow of products through the manufacturing process
- Quality Assurance and FDA Regulations
- Food Safety and Security Systems
- Personnel and Labor Relations Practices
- Health, Safety and Environmental Practices

#### Internship Locations

##### Western Region

- Chico, CA (Beverages)
- **Oxnard, CA (Fruit Processing)**
- Grandview, WA (Fruit Processing)
- Seattle, WA (Snacks)
- Longmont, CO (Uncrustables)

##### Southern Region

- New Orleans, LA (Coffee)

##### Eastern Region

- Havre de Grace, MD (Beverages)
- Suffolk, VA (Coffee)

##### Central Region

- Lexington, KY (Peanut Butter)
- Scottsville, KY (Uncrustables)
- Orrville, OH (Fruit Spreads)
- New Bethlehem, PA (Peanut Butter)
- Memphis, TN (Peanut Butter)
- Ripon, WI (Fruit Spreads)

#### Skills Used & Learned

##### Professional Skills

Applied Science, Project Management, Business Management, Critical Thinking, Communication, Leadership

#### Selection Criteria

Juniors or Seniors pursuing a bachelor's degree

Majors: Engineering, Food Science, Operations, Supply Chain (or similar), Business Management/Administration

Minimum GPA: 3.0

Willingness to relocate for future opportunities

Interested and qualified candidates should submit their resume to: [www.smuckercareers.com](http://www.smuckercareers.com)

# ENGINEERING INTERNSHIPS

For more than 120 years, The J.M. Smucker Company has brought families together to share memorable meals and moments. Guided by a vision to engage, delight, and inspire consumers through trusted food and beverage brands that bring joy throughout their lives, Smucker has grown to be a well-respected North American marketer and manufacturer with a balanced portfolio of leading and emerging, on-trend brands. In consumer foods and beverages, its brands include *Smucker's*®, *Folgers*®, *Jif*®, *Dunkin' Donuts*®, *Crisco*®, *Café Bustelo*®, *R. W. Knudsen Family*®, *Sahale Snacks*®, *Smucker's Uncrustables*®, *Robin Hood*®, and *Bick's*®. In pet food and pet snacks, its brands include *Rachael Ray*® *Nutrish*®, *Meow Mix*®, *Milk-Bone*®, *Kibbles 'n Bits*®, *Natural Balance*®, and *Nature's Recipe*®. The Company remains rooted in the *Basic Beliefs of Quality, People, Ethics, Growth, and Independence* established by its founder and namesake more than a century ago. For more information about our Company, visit [jmsmucker.com](http://jmsmucker.com).

As an Engineering intern with The J. M. Smucker Company, an individual will have the opportunity to develop testing protocols and data analysis skills while working at one of "The 100 Best Companies to Work for in America," as continually ranked by Fortune magazine. The J. M. Smucker Company provides an excellent platform for any intern seeking to develop R&D, Quality and business skills in one of America's best workplaces.

## R&D

- Work on research projects that involve designing and executing experiments in the laboratory and process research labs
- Develop and conduct tests to evaluate potential processing changes or prove new process technology for new products and equipment
- Provide support to daily process research labs operations and experiments
- Compile, organize, and analyze production records and test data
- Make improvement recommendations for quality and efficiency
- Present learnings in technical reports and presentations

## MANUFACTURING

- Work with operating technicians to collect data and learn manufacturing process
- Research feasibility of long term plant upgrade initiatives
- Coordinate activities of contractors, hourly technicians and other resources
- Develop and conduct/evaluate tests as needed
- Completely manage projects from scope development, capital appropriation, implementation, commissioning and verification.
- Present to the plant leadership at the mid-point and end of the semester
- Analyze in process and finished product data and recommend continuous improvement opportunities

## PROFESSIONAL SKILLS

- Organizing and leading equipment testing
- Project management
- Problem solving
- Analytical & mathematical skills

## COMMONLY USED SYSTEMS/SOFTWARE

- Proficiency
- AutoCAD and/or Solid Works
- Microsoft Excel, Word, PowerPoint, Outlook

## SELECTION CRITERIA

- Sophomores or Juniors pursuing a bachelor's degree
- Majors: Chemical, Electrical, Industrial, or Mechanical Engineering
- Minimum GPA: 3.0
- Preferable that student is available for multiple rotations
- Must be able to flow to work or work other shifts as needed, which may include up to 10% travel
- Ability to work in extreme environments periodically (i.e., hot, cold)
- Ability to lift 25-50 lb periodically

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# HUMAN RESOURCES INTERNSHIPS

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As a Human Resources intern with The J. M. Smucker Company, an individual will have the opportunity to develop their skills while working with one of the functional teams below. The J. M. Smucker Company provides an excellent platform for any intern to develop as a Human Resources professional in one of America's best workplaces.

## HUMAN RESOURCES

- Conduct focus groups and complete research on variety of HR initiatives
- Rotation-based program, with exposure to various groups within HR, including Talent Acquisition, Employee Development, University Relations and HR Shared Service Center
- Hands on involvement with current internship program (including, but not limited to, coordination of events, and interaction with other intern students)

## SELECTION CRITERIA

- Juniors or Seniors pursuing a Bachelor's Degree
- Majors: Human Resources, Business Management or other relevant majors
- Minimum GPA: 3.0
- Ability to lift 25-50 lb periodically

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## HUMAN RESOURCES INFORMATION SYSTEMS (HRIS)

- Learn and apply fundamental skills to support HR systems (Workday and ServiceNow applications)
- Develop technical knowledge to configure, troubleshoot and maintain modules within these systems
- Partners primarily with the HRIS team and HR Organization to support and deploy technology projects



# LOGISTICS/SUPPLY CHAIN INTERNSHIPS

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As a Logistics/Supply Chain intern with The J. M. Smucker Company, an individual will have the opportunity to develop project management and data analytic skills while working at one of "The 100 Best Companies to Work for in America," as continually ranked by *Fortune* magazine. The J. M. Smucker Company provides an excellent platform for any intern to develop supply chain skills in one of America's best workplaces.

## FRUIT PLANNING

- Build, communicate and manage purchase recommendation for selected fruit items
- Review manufacturing requirements and implement a deployment plan

## CUSTOMER LOGISTICS

- Metrics reporting – Deductions, returns, UCD's by customer
- Support team managers with various supply chain analysis projects (VMI, order management, order trend analysis, reporting enhancements)

## PURCHASING

- Support managers and buyers with day to day purchasing activities
- Analysis for negotiations and supplier management as well as cost reduction initiatives

## CUSTOMER SUPPLY CHAIN INITIATIVES

- Analyze customer's supply chains to identify improvement opportunities
- Research industry trends and determine potential opportunities and benefits

## CORPORATE TRANSPORTATION

- Manage the shipment of goods between our manufacturing locations, distribution centers, and customers
- Work with carriers to ensure successful movement of products
- Implement cost and service improvements with Supply Planning, Contract Manufacturing, Customer Service, and Warehousing
- Analyze carrier performance metrics and trends

## SUPPLY PLANNING

- Manage inventory at assigned locations and facilitate the review and resolution of potential inventory shortages
- Research and analyze supply chain data to support improvement projects

## INTERNSHIP EXPERIENCE

- Supply Chain Outing
- Mentorship Program
- Leadership Events

## SKILLS USED & LEARNED

- Attention to Detail
- Time Management
- Organization
- Communication
- Multitasking
- Flexibility and Initiative

## COMMONLY USED SOFTWARE

- Microsoft Excel, Word, PowerPoint
- Spotfire

## SELECTION CRITERIA

- Sophomores or Juniors pursuing a Bachelor's Degree
- Majors: Business, or others related to Supply Chain
- Minimum GPA: 3.0

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# RESEARCH & DEVELOPMENT AND QUALITY INTERNSHIPS

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As an R&D/Quality intern with The J. M. Smucker Company, an individual will have the opportunity to develop laboratory and analytical skills while working at one of "The 100 Best Companies to Work for in America," as continually ranked by Fortune magazine. The J. M. Smucker Company provides an excellent platform for any intern seeking to develop R&D, Quality and business skills in one of America's best workplaces.

## ANALYTICAL LAB

- Operation of analytical equipment
- Assist with laboratory projects and provide analytical reporting within company databases
- Laboratory upkeep and ordering of supplies
- Individual project work and presentation
- Maintenance of ISO accreditation

## MICROBIOLOGY LAB

- Perform microbiological testing on finished goods and environmental samples
- Laboratory project support and general laboratory upkeep
- Microbiological reporting within company databases
- Individual project work and presentation
- Maintenance of ISO accreditation

## RESEARCH & DEVELOPMENT

- Independently manage and conduct all technical functions of a small research project
- Perform literature research related to assigned project
- Assist with daily preparations of formulas and/or evaluation of experimental test formulas, scale up experiments and final product evaluations
- Responsible for running performance parameters and/or chemical analysis of products

## SENSORY LAB

- Review sensory protocol and prepare sensory panel execution
- Support panels by preparing and serving test samples
- Maintain laboratory records with instructions, protocols and panel execution records
- Individual project and presentation

## MANUFACTURING QUALITY

- Individual project work and presentation
- Support external and internal auditing of manufacturing facilities
- Support new product start-ups, CQV's, test plans
- Assist with technical specification creation, review and distribution

## PROFESSIONAL SKILLS

- Attention to detail
- Communication
- Problem solving
- Computer skills
- Organization & time management
- Analytical & mathematical skills

## COMMONLY USED SYSTEMS/SOFTWARE

- Microsoft Excel, Word, PowerPoint
- Microsoft Outlook

## SELECTION CRITERIA

- Sophomores or Juniors pursuing a bachelor's degree
- Majors: Food Science, Food Safety, Chemistry, Chemical Engineering, Biology and Microbiology, and Pet Science
- Minimum GPA: 3.0

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