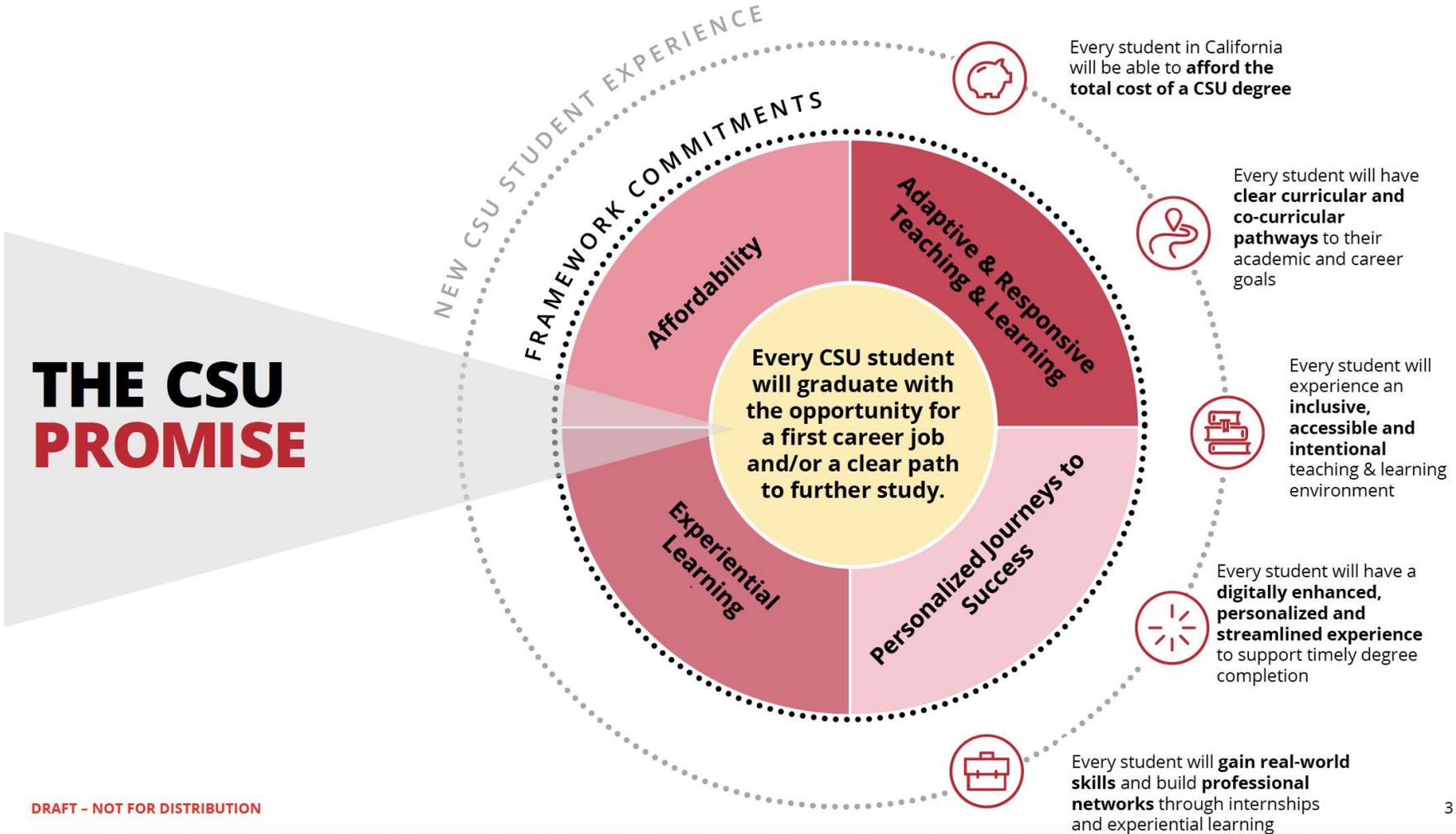




CAL POLY

CSU STUDENT SUCCESS FRAMEWORK

STUDENT SUCCESS FRAMEWORK AS A TOOL



CSU STUDENT SUCCESS VISION STATEMENT

STUDENT SUCCESS IN THE CSU IS ACHIEVED THROUGH...

- Providing personalized and collective experiences within a supportive community that prioritizes flexible and impactful learning opportunities, **self-discovery, and holistic growth.**
- Equipping students to achieve academic excellence, career success, and economic mobility through **accessible, inclusive, and experiential learning environments.**
- Developing curricular and co-curricular pathways for each student to graduate and excel in their career and/or further study and **preparing them to thrive as engaged leaders and members of society.**
- Fostering lifelong relationships with students and graduates by **cultivating meaningful experiences** with their university, alumni, and communities.

COST OF ATTENDANCE

Every student in California will be able to afford the cost of a CSU degree

SYSTEMWIDE ACTIONS

Accelerate advocacy efforts to reduce the total cost of attendance in service of student retention and completion.

Partner with statewide and regional agencies and not-for-profit organizations to expand affordable housing and transportation access and connect students and families to resources to meet their basic needs.

Students experience **fewer financial barriers** through **expanded access to financial aid** and **lower total cost of attendance**, making degree completion more attainable.

Students have access to **affordable housing, transportation, and basic needs** resources, **reducing financial burden** that can lead to stopping out.

NEW CSU STUDENT EXPERIENCE



ADVISING PATHWAYS

Every student will have clear curricular and co-curricular pathways to their academic and career goals

SYSTEMWIDE ACTIONS

Integrate Academic and Career Advising through deliberate collaboration between academic and career advisors to help students identify career goals early, to update those goals regularly, and to guide their academic and co-curricular journey.

Clearly define roles for faculty, professional advisors, career advisors, and alumni in the student lifecycle process, providing professional development opportunities for each role to better help students refine their academic and career goals and support professional identity formation.

Expand student success hubs to serve as one-stop shops to seamlessly address students' financial, academic, social, and well-being needs.

Students **regularly engage with a coordinated team of advising professionals** that connects their **academic choices** with evolving **career goals**, helping them build **adaptable and purposeful degree pathways**.

Students receive **coordinated and accurate guidance** from faculty, advisors, and other support resources as they explore their **academic and career interests** and pursue **clear and flexible degree pathways**.

Students access the **holistic services** they need from a **centralized hub** connecting them to **academic, financial, and well-being resources**.

NEW CSU STUDENT EXPERIENCE



TEACHING & LEARNING

Every student will experience an inclusive, accessible, and intentional teaching & learning environment

SYSTEMWIDE ACTIONS

Institute programs to help faculty encourage students to develop agency in learning and in the students' personal lives.

Cultivate a culture of high faculty-student engagement to meet student academic needs through appropriate support and recognition.

Provide support and resources for faculty, students, and administrators to collaboratively promote a culture of learning.

Expand opportunities for faculty to learn possible applications and limitations of emerging technologies in the classroom and develop pedagogies related to technology that are appropriate to their programs and departments.

Students develop **self-confidence, agency, knowledge, and skills** that help them succeed academically, prepare for successful careers, become empowered individuals, and pursue the public good as engaged members of society.

Students experience **meaningful connections and interactions with faculty** to improve their understanding of how to succeed academically.

Students engage in a **culture of learning** that values and promotes **intellectual curiosity, professionalism, and critical and rigorous thinking**.

Students **engage critically with emerging technologies** to explore and understand the pedagogical practices, possibilities, and pitfalls of technology for their own learning.

NEW CSU STUDENT EXPERIENCE

7



STREAMLINED EXPERIENCE

Every student will have a digitally-enhanced, personalized and streamlined experience to support timely degree completion

SYSTEMWIDE ACTIONS

Adopt a systemwide advising and degree audit tool that leverages real-time data and predictive analytics to provide a consistent and accurate experience for students and enhanced academic planning capabilities for advisors.

Adopt a single systemwide early support system and communication tool with interactive support accessible 24-hours a day, providing support for students and proactive outreach.

Use digital tools to expand systemwide well-being resources, providing mental health and basic needs support 24 hours a day

Remove or redesign systemwide policies and procedures that interfere with student success, slow student progress to degree, or inhibit ease of reentry into the system.

Students track and plan progress to degree using an online degree audit and receive personalized communications from their advisor, helping them streamline degree completion.

Students receive personalized recommendations and resources through access to an online platform that provides immediate support 24-hours a day, and proactive outreach based on their engagement with the communications tool.

Students receive proactive and accessible mental health, wellness, and basic needs support that is integrated into their academic experience.

Students have easy access to resources and experience fewer bureaucratic hurdles.

NEW CSU STUDENT EXPERIENCE



SKILLS & NETWORKS

Every student will gain real-world skills and build professional networks through internships and experiential learning

SYSTEMWIDE ACTIONS

Forge statewide partnerships with businesses, government agencies, and non-profit organizations to **expand paid and for-credit internships**, apprenticeships, and other experiential learning opportunities for all students.

Provide support and training for faculty to integrate internships, co-op programs, service- and community-based learning, project-based learning, and microcredentialing into the curriculum, enhancing skill-building throughout the academic journey.

Develop an online platform as a one-stop resource to find and apply for internships and experiential learning opportunities across the state.

Expand student-alumni programming systemwide, leveraging a systemwide alumni-student relationship platform to connect students and alumni for network building, job shadowing, internships, and other opportunities based on career alignment.

Students have diverse and accessible opportunities for real-world, paid, or credit-earning **internship and work experiences** that **build career-ready skills** and **enhance employability**.

Students can easily search and apply for **internships and experiential opportunities** through a single **online hub** to increase participation in real-world **professional experiences**.

Students encounter more **hands-on, skills-based learning** in their courses, making education more relevant and practical and enabling them to **build career-ready skills**.

Students **connect with alumni** in their field of interest for organic or structured **mentorship, job shadowing, career exploration, and professional networking** to **enhance employability** and facilitate their **transition into the workforce**.

NEW CSU STUDENT EXPERIENCE



THE 4A STRATEGY

CAMPUS CHARGE TO:

Align: Programs, initiatives, resources to the student success framework.

Activate: The framework through policy, standard of practice, operations, and student experience.

Assess: Identify/embed program assessments based on student success metrics .

Amplify: Key messages-Equity is at the core of student success.

CAMPUS FORUM COMING: April 15th 2026

