



University Response Rates Summary

AY	Fall	Winter	Spring
2024-25	45%	42%	40%
2023-24	46%	43%	40%
2022-23	40%	43%	42%
2021-22	44%	41%	36%
2020-21	38%	38%	37%
2019-20	52%	53%	35%
2018-19	55%	57%	51%
2017-18	59%	58%	54%
2016-17	66%	61%	55%

College and department response rates for 2024-25 in attached charts

Background data and information about online student evaluations

Pilot commenced Spring 2015–Spring 2016

- **Two-week evaluation period**
- **Response rate tracking**
 - Monitored rate of response accumulation through evaluation period
- **Response rates in pilot 2015-16**
 - Fall 2015 64%
 - Winter 2016 59%
 - Spring 2016 51%

Procedure for university-wide rollout 2016-2017

- **Two one-week evaluation periods**
 - Normal: Sunday–Friday of last week of instruction
 - Early: Sunday–Friday of penultimate week of instruction
 - Only Music dept. made use of early evaluations, experiencing dismal response rates
- **Students notified by email**
 - Prior to evaluation period
 - Daily reminders for evaluations not yet completed
 - One email per class each day until evaluation completed



Procedural changes for 2017-2018

- **Students**
 - Portal shows links for class evaluations
 - Email reminders at start of evaluation and Wed, Thur, Fri
- **Instructors**
 - Email about response rates
 - Portal links for their evaluated classes
 - Portal reports response rates

Procedural changes for 2018-19

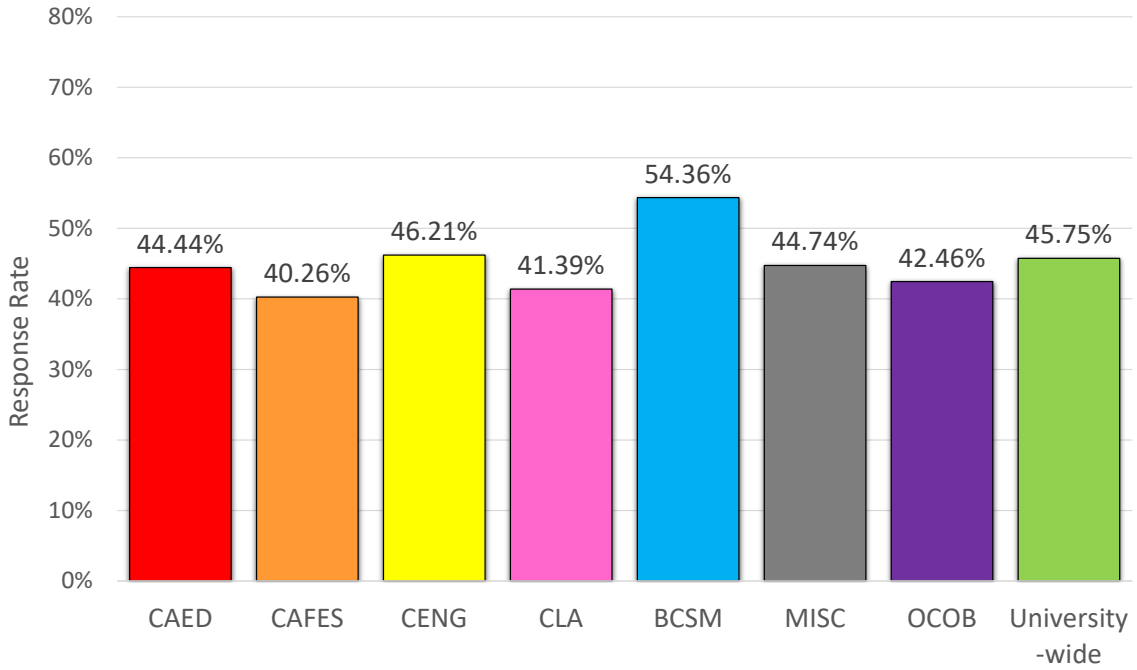
- **Faculty**
 - **No more response rate notification emails**
 - Live response rate monitoring through the portlet
 - Access to portlet on the Monday before the evaluation period
 - Email notification that courses queued for evaluation are visible on the portlet
 - Faculty encouraged to ensure all courses that meet the evaluation criteria are queued.
- **Shift to virtual instruction due to COVID-19**
 - Winter 2020 evaluations completed prior to shift to virtual final exams
 - Spring 2020 transition to emergency distance learning
 - AY 2020-21 Campus operated almost entirely online
 - Fall 2021 Return to mainly in-person operations

Continued implementation with no changes in procedure through Spring 2024

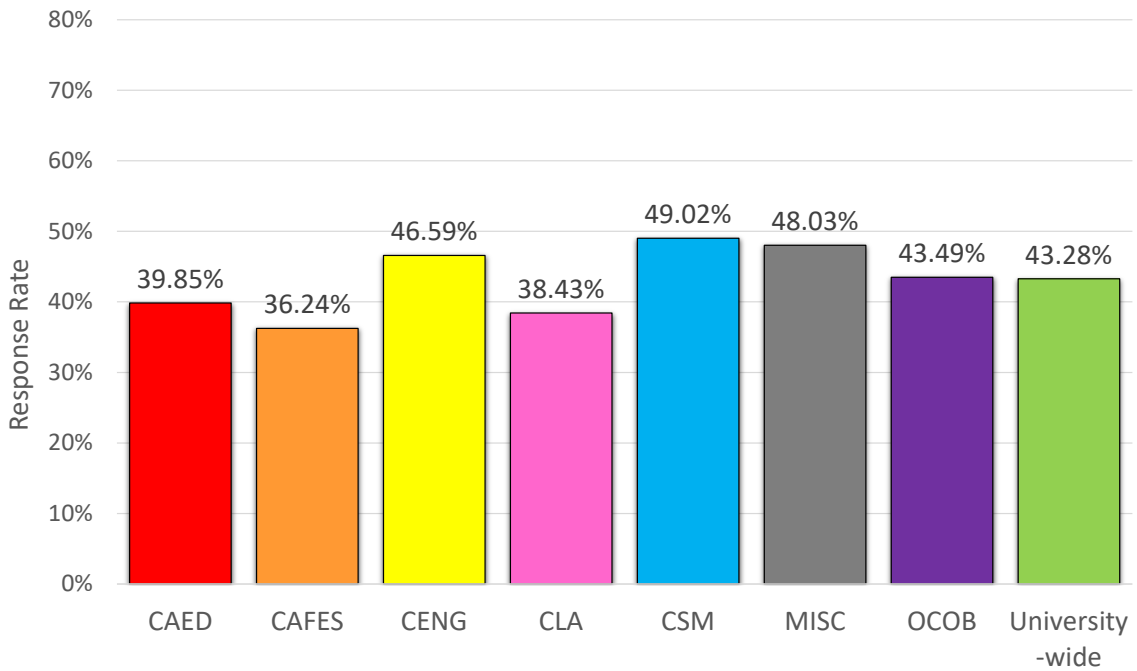
Procedural changes for 2024-25

- ITS deployed new student and instructor portlets on the Cal Poly portals
 - The LTI we were previously using is no longer supported by the vendor.
 - Upgrading to their new supported LTI would require significant work and cost.
 - The new version provides a more sustainable and well-supported method for integrating and accessing surveys, and it is less likely to be impacted by future vendor updates.
 - The instructor portlets now refresh every 15 minutes between 4:00 AM and 7:00 PM PST, and then every 5 minutes during the final 15 minutes of each hour.

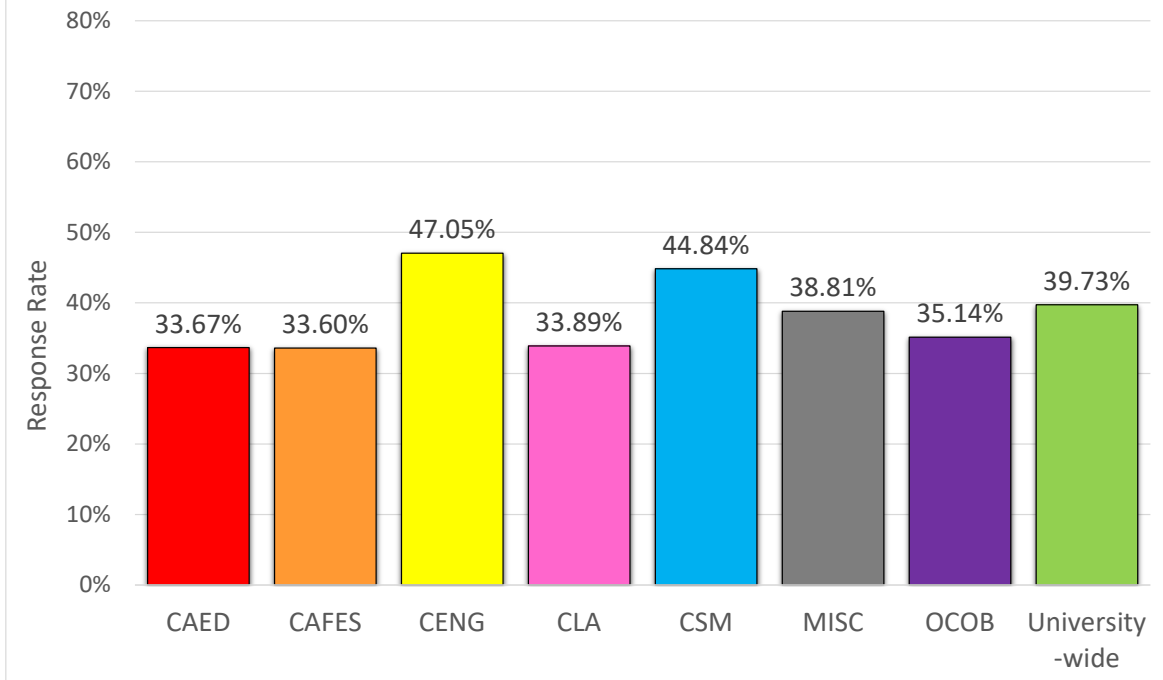
Fall 2023 Response Rates by College



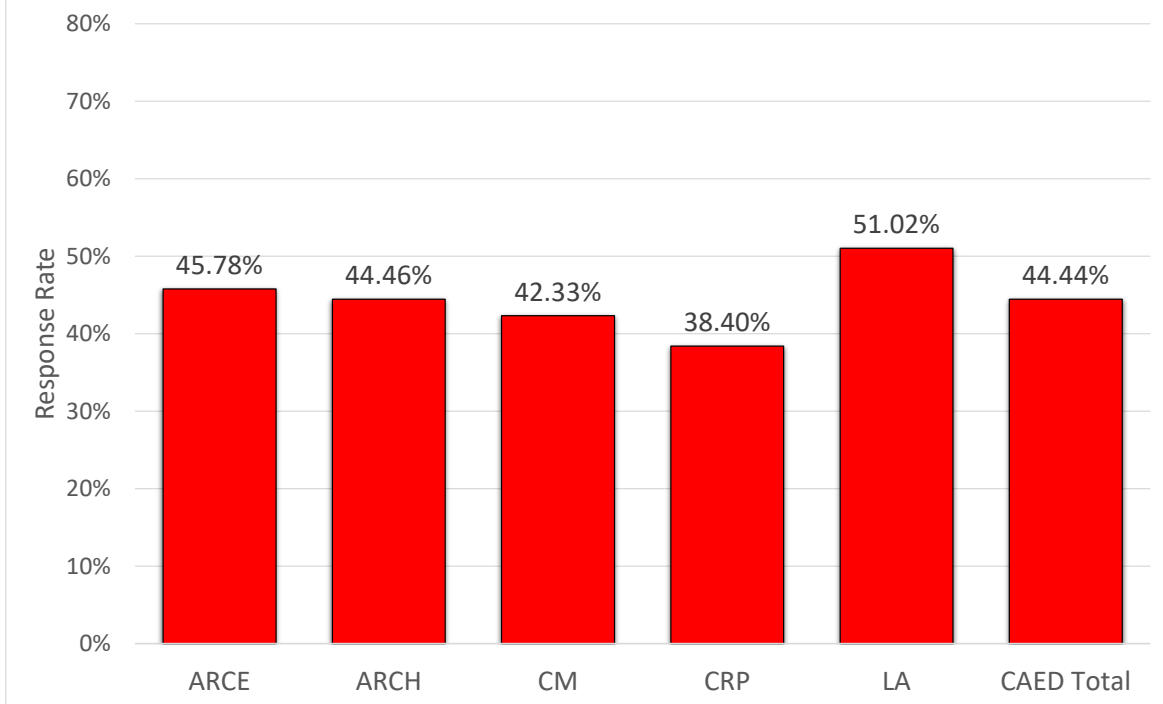
Winter 2024 Response Rates by College



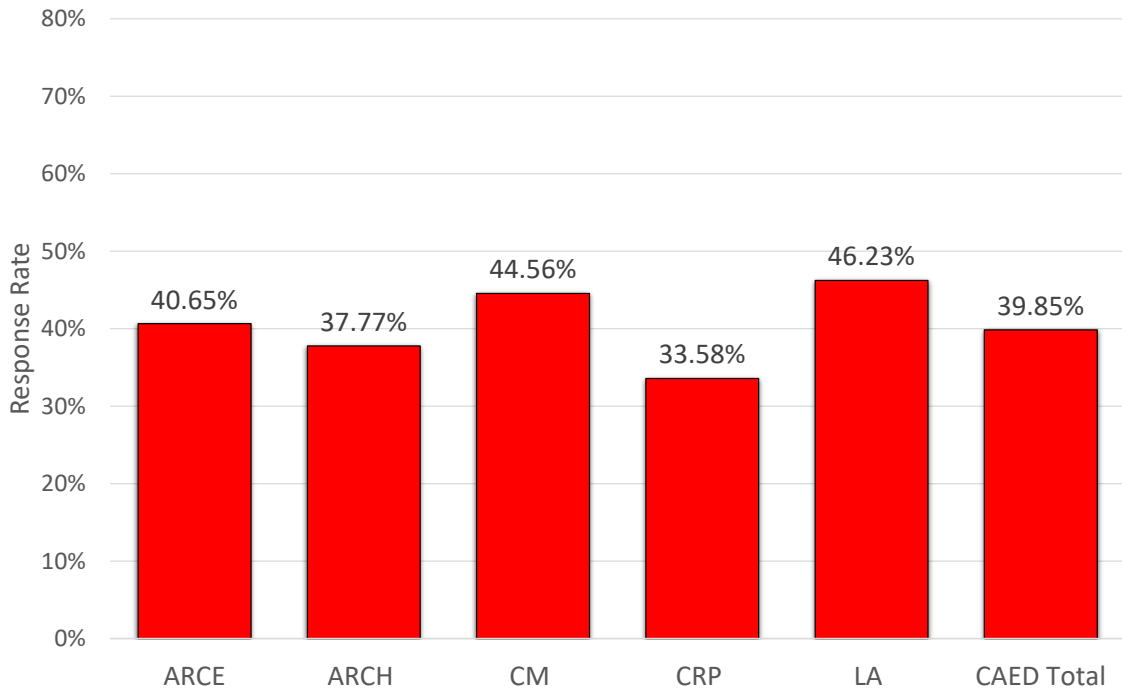
Spring 2024 Response Rates by College



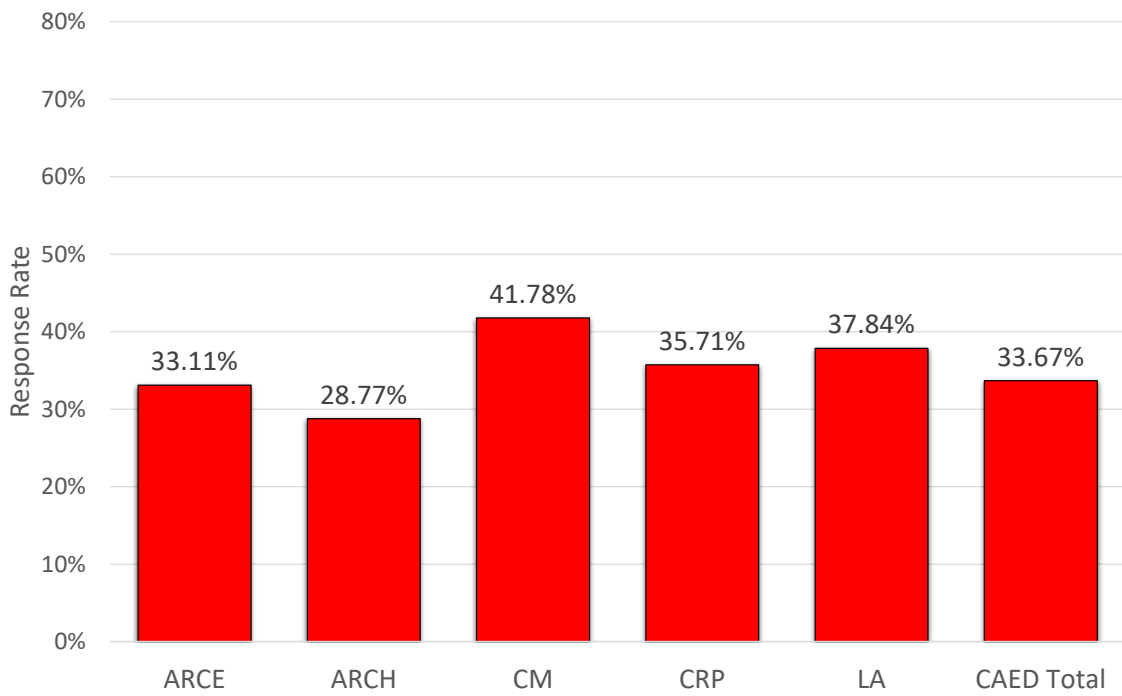
Fall 2023 CAED Response Rates



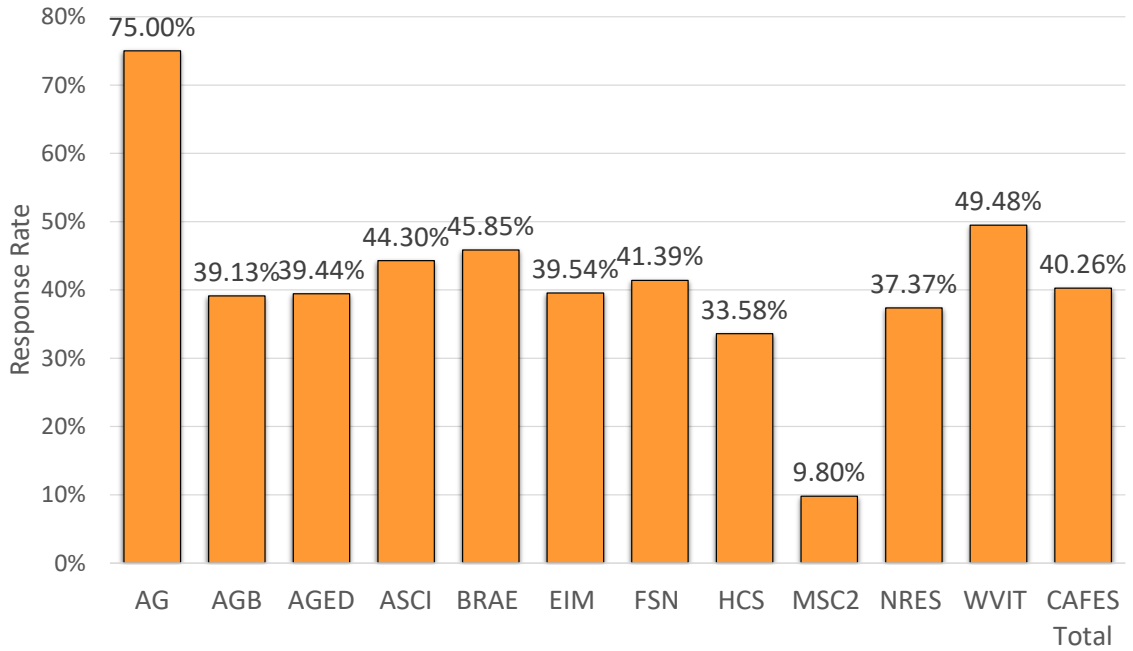
Winter 2024 CAED Response Rates



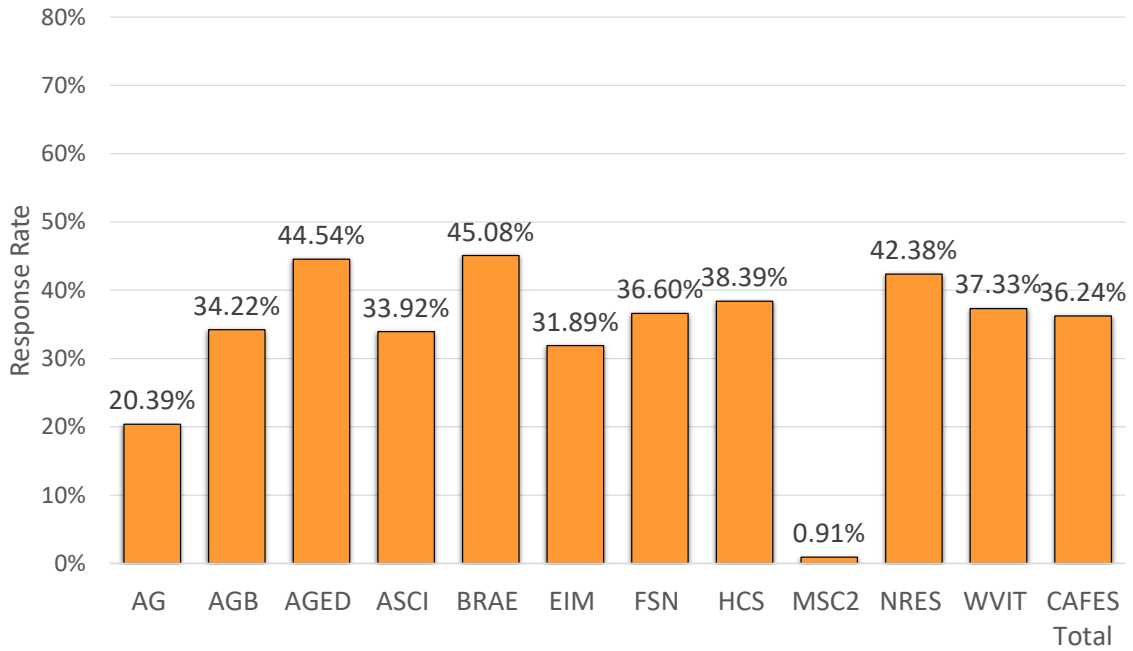
Spring 2024 CAED Response Rates



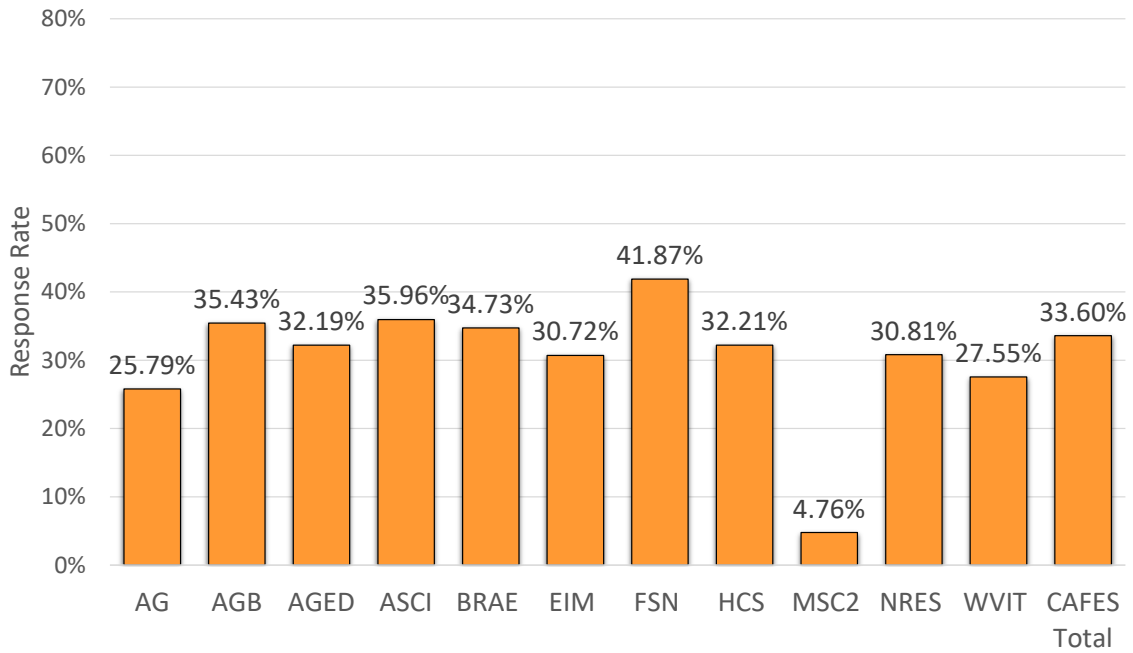
Fall 2023 CAFES Response Rates



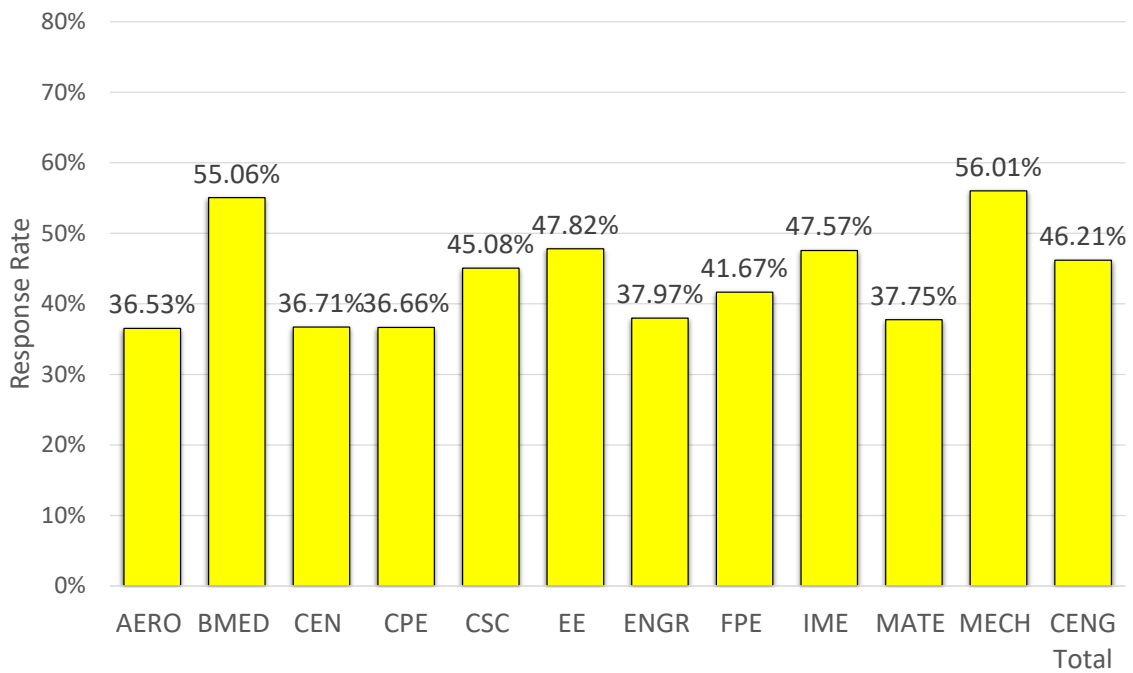
Winter 2024 CAFES Response Rates



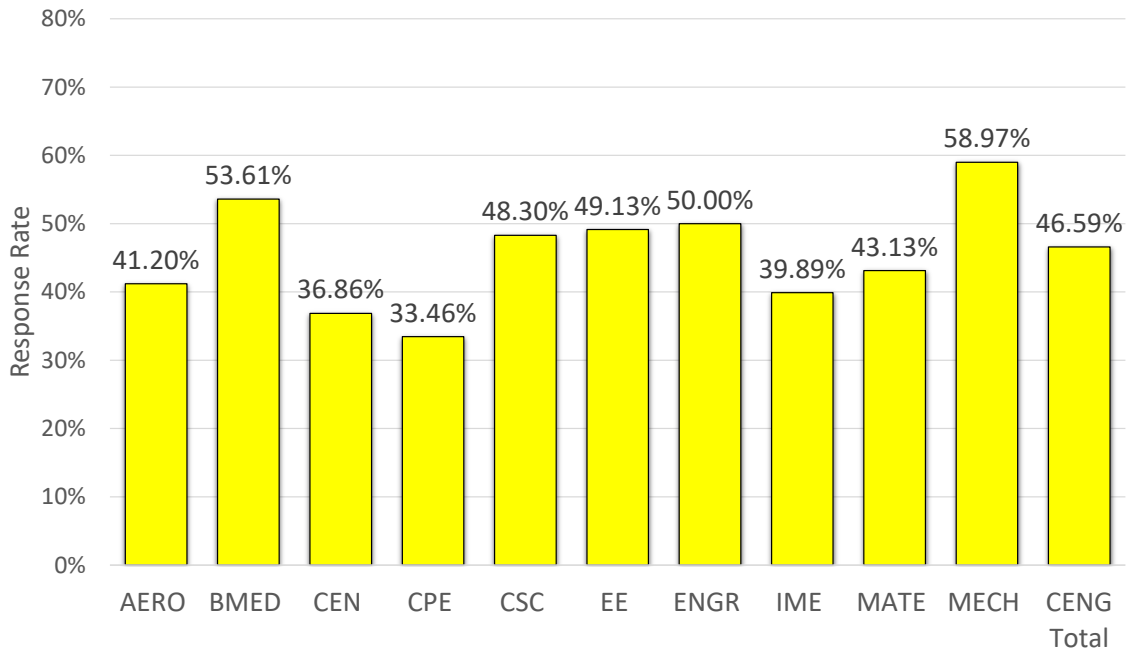
Spring 2024 CAFES Response Rates



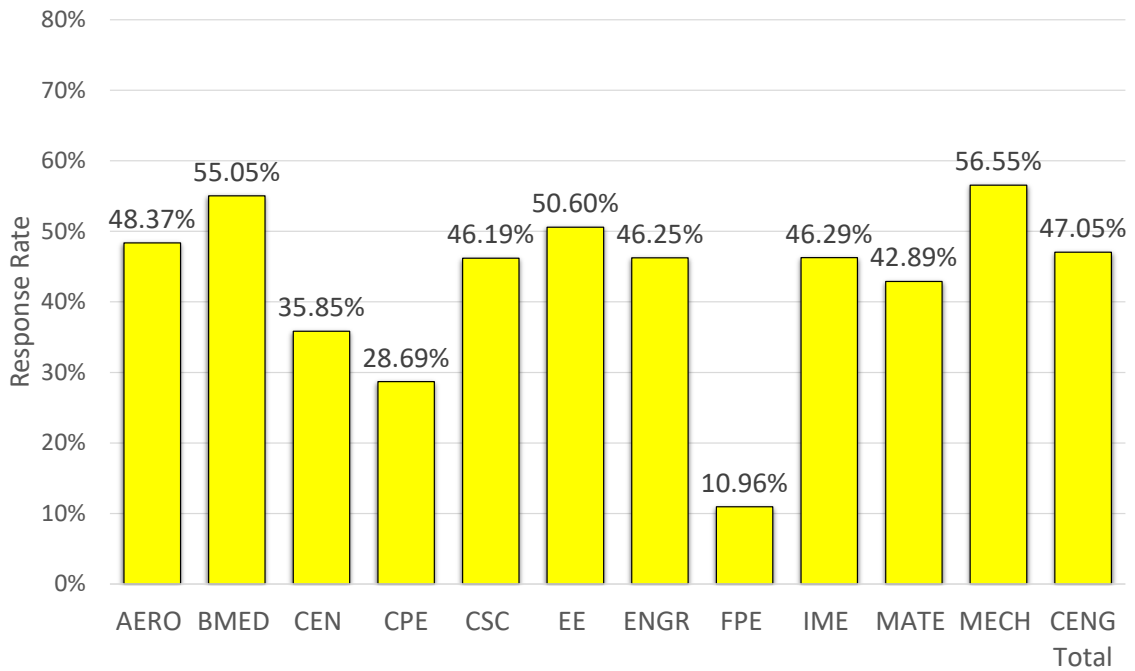
Fall 2023 CENG Response Rates



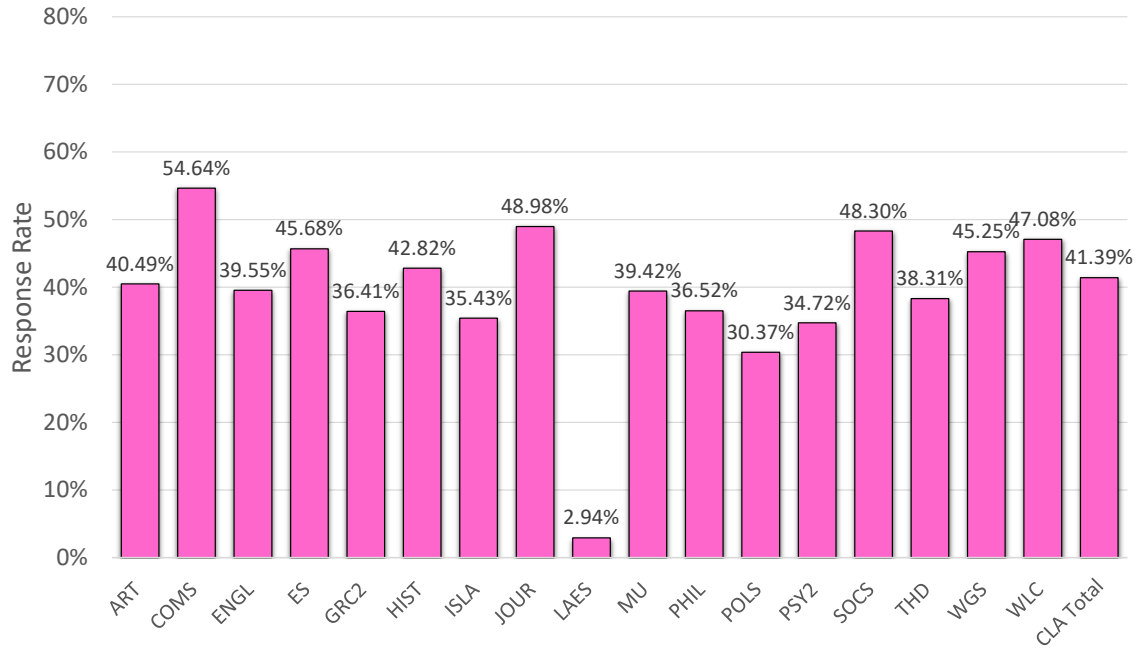
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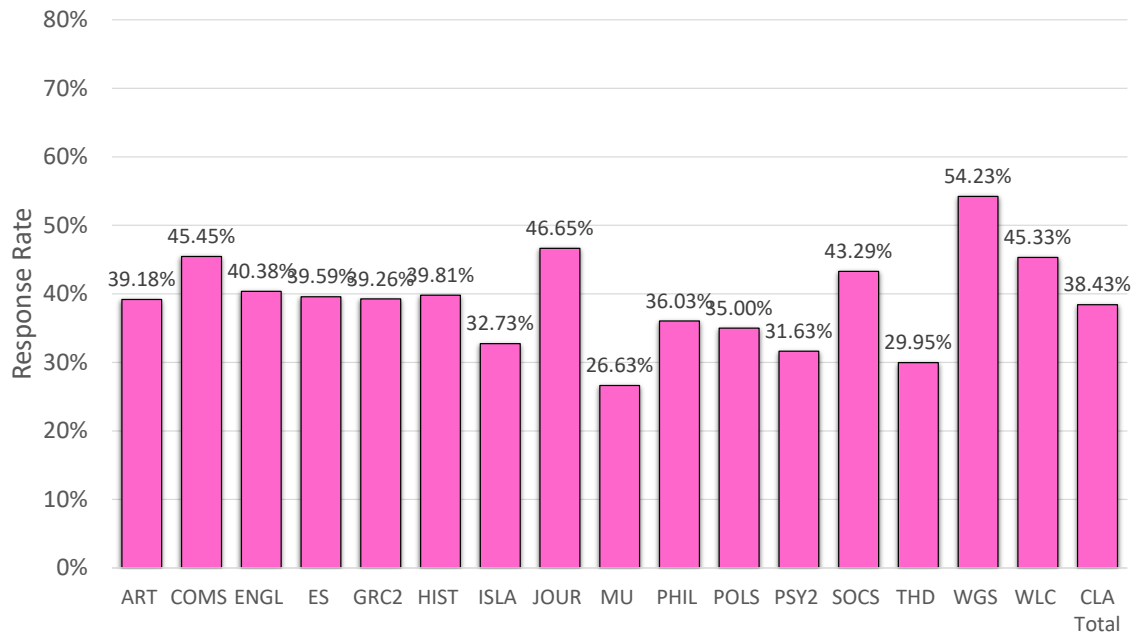
Spring 2024 CENG Response Rates



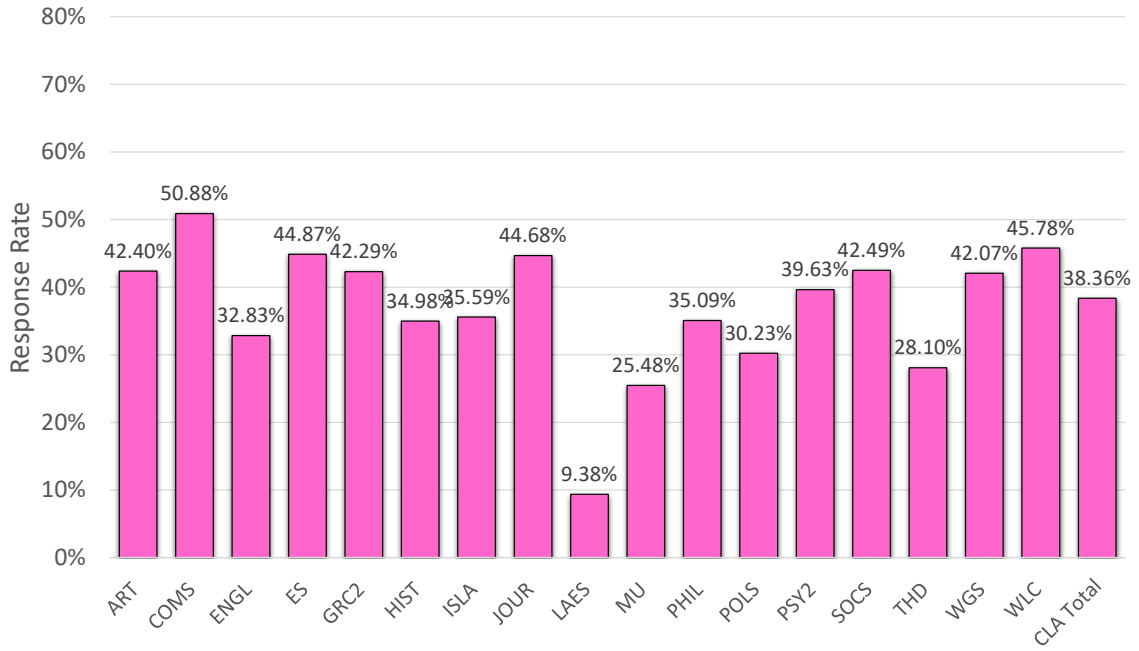
Fall 2023 CLA Response Rates



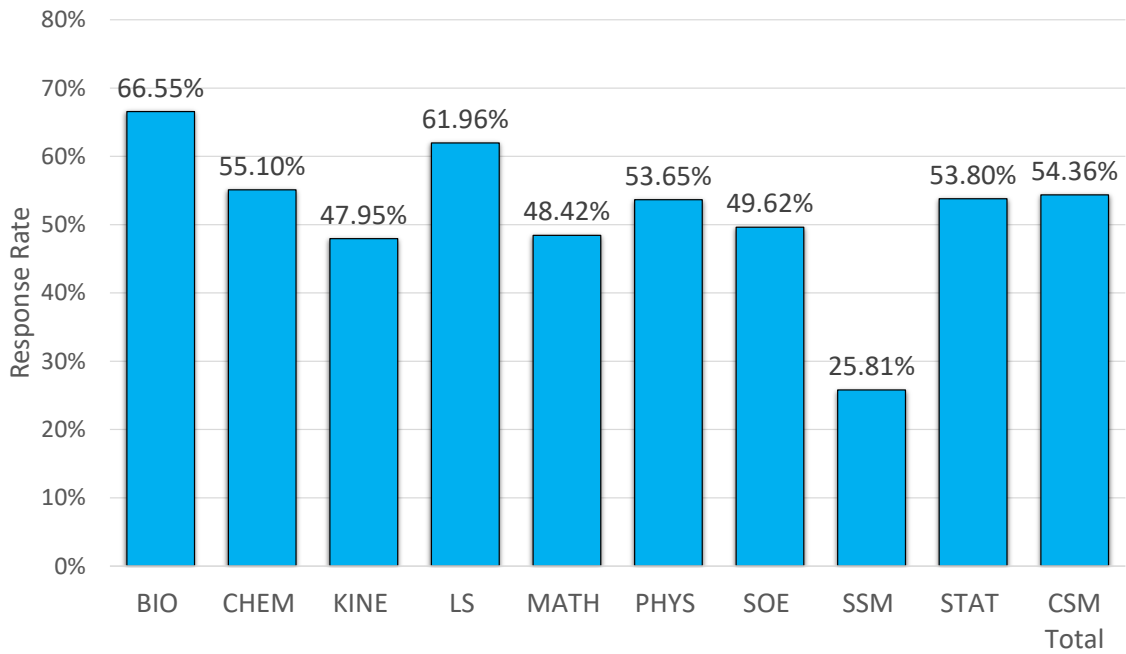
Winter 2024 CLA Response Rates



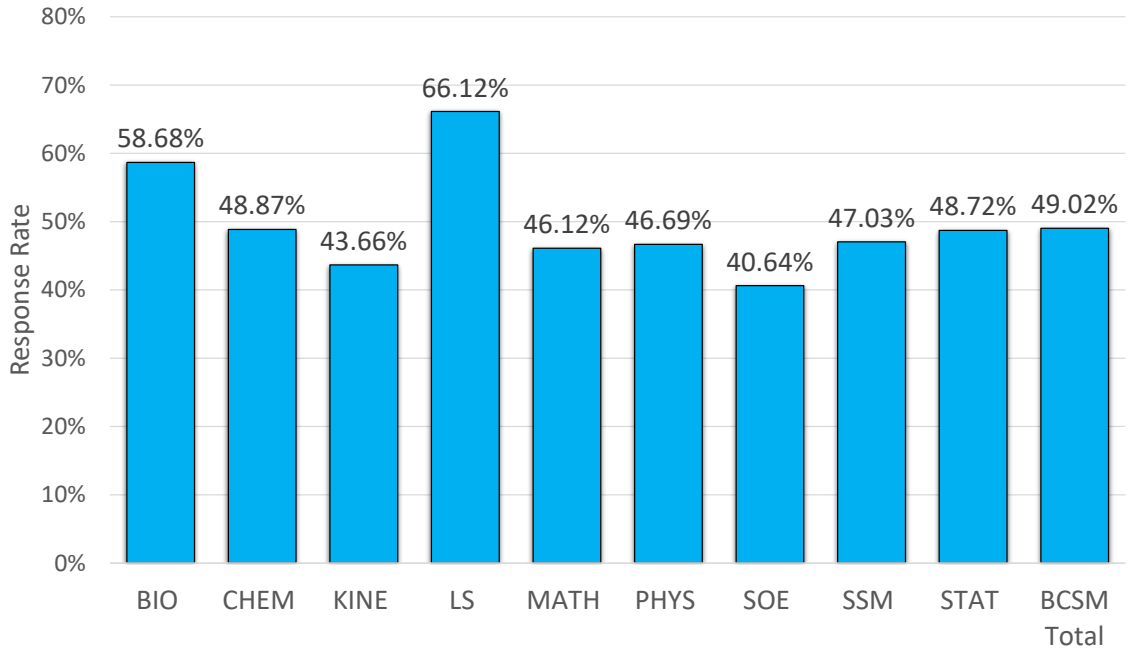
Spring 2024 CLA Response Rates



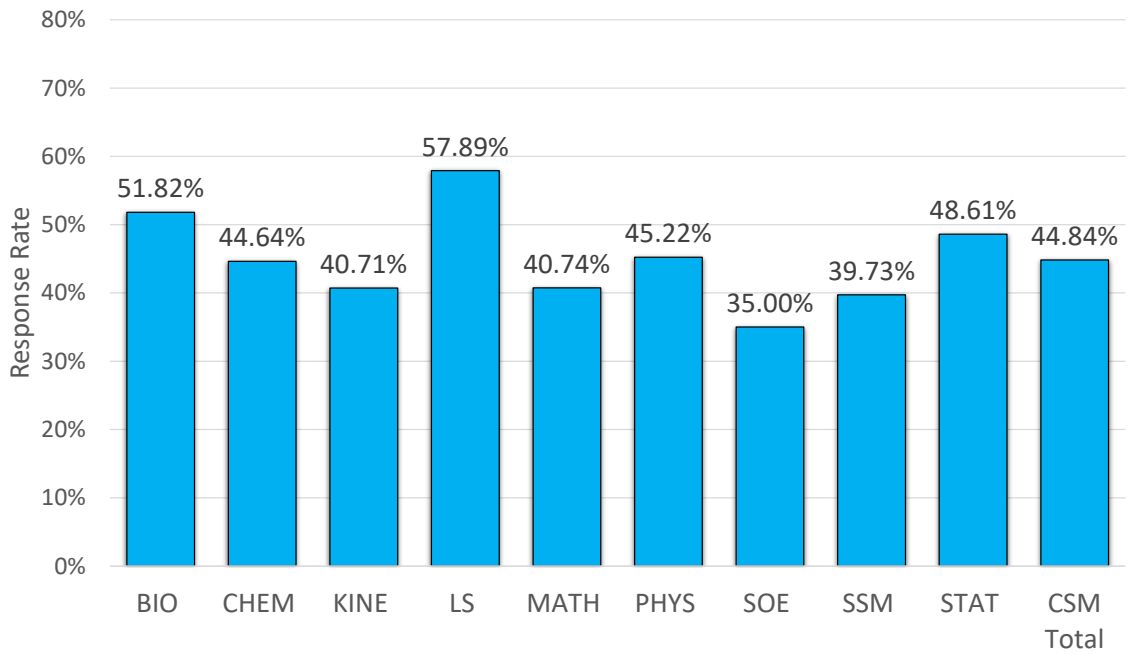
Fall 2023 BCSM Response Rates



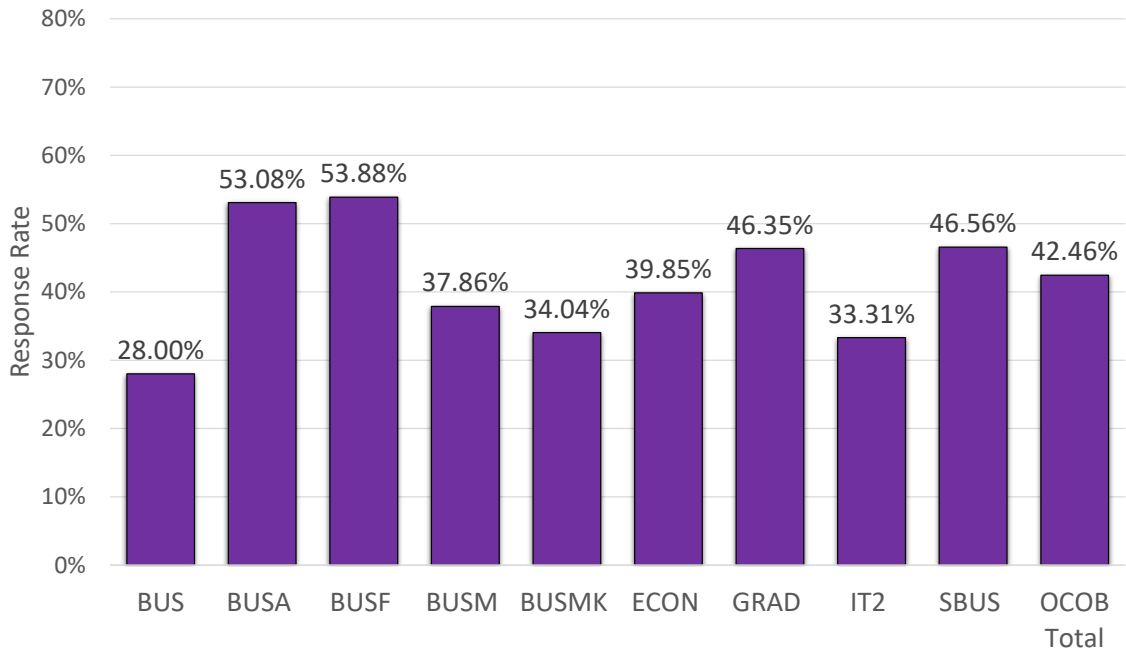
Winter 2024 BCSM Response Rates



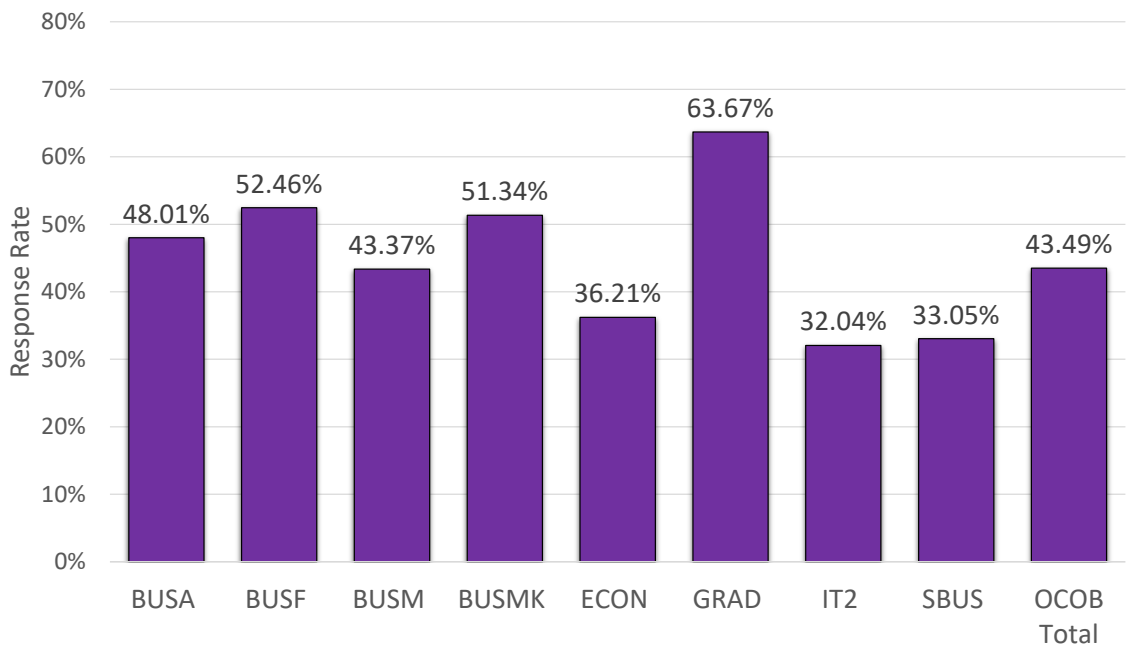
Spring 2024 BCSM Response Rates



Fall 2023 OCOB Response Rates



Winter 2024 OCOB Response Rates



Spring 2024 OCOB Response Rates

