# Welcome! ISA Self-Service Timekeeper/Approver Training

#### **Introduction/Overview**

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#### **ISA Hire Documentation**

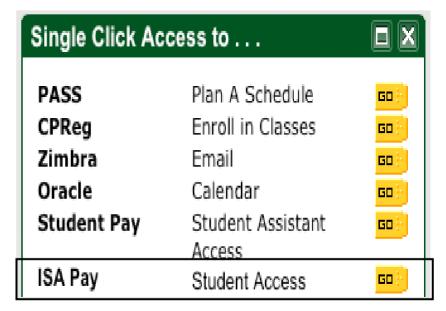
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#### **ISA Self-Service Approval Process**

Lisa West/Payroll – ISA Lead Payroll Technician

- Beginning with the April 2009 pay period, ISA's will enter time online instead of submitting a paper timesheet
- This time can then be approved online by the department approver throughout the pay period, but must be completed by the final day to approve. The ISA entry and approval deadlines are listed on the Payroll Calendar.
- Spring Quarter begins on 3/30, however this date is part of the March pay period and will be submitted on the March paper timesheet. Online entry will start with April 1<sup>st</sup>

- ISA Employees will access their timesheets on the My Cal Poly portal's "Main" page using a single click access button
- This timesheet is completely separate from the Student Pay System. The ISA's will be using the timesheet within PeopleSoft, not a customized front end like SPS



- Once the time has been approved, Payroll will validate and process the hours, create a file from PeopleSoft and electronically transmit this file for payment to the State Controller's Office
- Any time that is not reported during the reporting or approval periods each month will need to be submitted on a paper "Late ISA Timesheet"
- Late ISA timesheets are due to Payroll by the 10<sup>th</sup> of the month to be paid on or about the 25<sup>th</sup> of the month (late ISA payday)

- ISA's have the same pay periods as faculty/staff.
   They are still paid on hourly pay day, on or about the 10<sup>th</sup> of the month
- ISA's pick up their checks in Student Accounts, Admin Bldg Room 211
- Payroll has added a page on the Payroll Website for ISA's and ISA Approvers. This page contains forms and information pertaining to ISA selfservice and pay:

http://www.afd.calpoly.edu/payroll/isa\_selfservice.asp

## ISA Approver - Security

- Security to approve ISA hours worked will be granted using the COMPACCT request form, new role added "ISA Approver"
- Dynamic group security will be utilized to group ISA's for approval
- Department IDs are mapped to dynamic groups. ISA dynamic groups will all begin with a "7".
   This is the DeptID used to hire them on the ISA-101 and then entered into Job
- Multiple DeptID's can be mapped to a single dynamic group for approval

## ISA Employee - Security

ISA employee's will have timesheet access once the following has been completed:

- ISA has been hired in Job Data
- Job refresh has been run to apply all the necessary enrollments.
   This is run nightly, except during upgrades

If it has been more than a week since the ISA has been working and they do not have access yet, verify that the following has been completed prior to calling AP or Payroll:

- ISA-101 hire documents have been sent to Academic Personnel (AP suggests sending forms by student courier and not through campus mail to expedite the process)
- 2. If the ISA is new, have they completed a new hire orientation with Payroll?
- Is their Job row in PeopleSoft yet for your department? (Review Job Information; if you do not have access please check with your Dept. Coordinator)

## **Definition of Terms**

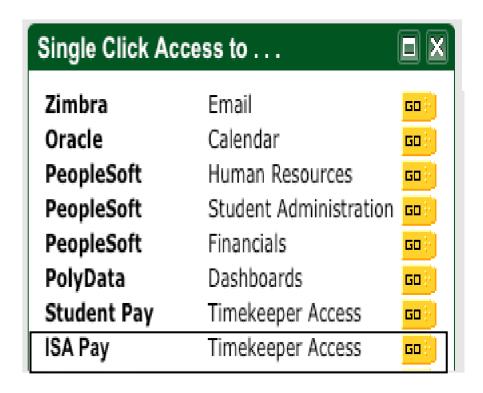
 Reported Time – This is time entered into the timesheet and submitted. There are two types of reported time: unapproved and approved. When an ISA enters hours and hits "submit" on their timesheet, this is now unapproved reported time. Once the approver goes in and approves, the status is changed to approved reported time. Only approved reported time can be picked up by Payroll to process.

## **Definition of Terms**

 Payable Time – Payable time is created when Payroll runs a processing job called Time Administration. This finds all approved reported time and processes it. This approved reported time is now unapproved payable time. Payroll will make sure all time has been processed and pulled over correctly. We will then batch approve all processed time. Only approved payable time will be pulled into the file that will ultimately be transmitted to the State Controller's Office for pay to issue.

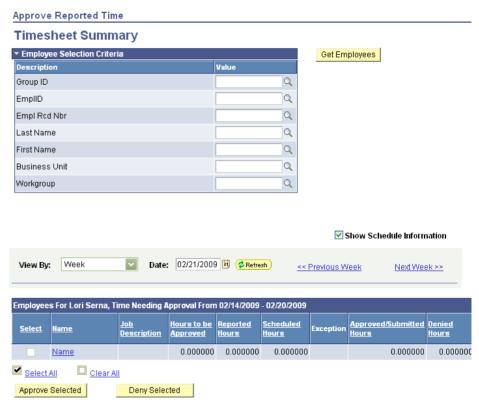
## Where do I go to approve?

 There will be a "Single Click Access to..." button on the Main tab of the My Cal Poly portal once you have logged in. This GO button will take you directly to the "Approve Reported Time" selection page.



## Where do I go to approve?

- Menu navigation will also become available within the Human Resources module once the ISA Approver role is assigned:
- Manager Self-Service>Time Management>Approve Time and Exceptions>Reported Time

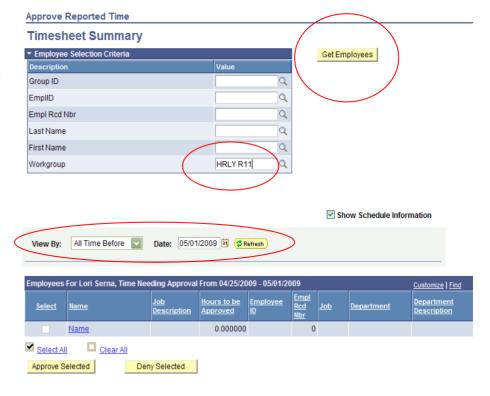


#### **Processing Steps**

- 1. Enter EmpIID or Group ID.
  (Group ID means the ISA
  dynamic group ID) OR you
  can just enter the "Workgroup"
  HRLY R11. All ISA
  Employees that you have
  security to approve will be
  returned.
- Specify the pay period you are approving for:

View By = All time before

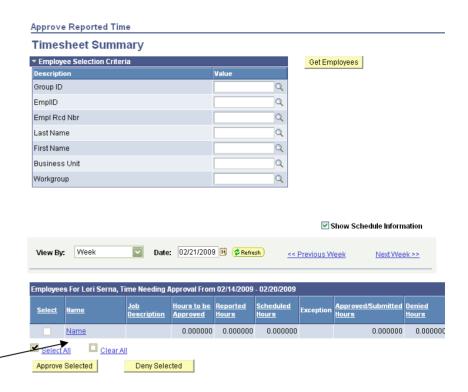
Date = first day of the following pay period for which you are approving for. This example shows "5/1/09" which would be for approving the April pay period.



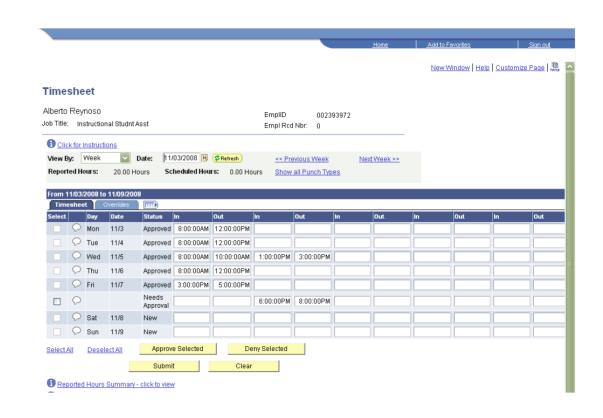
Click

Get Employees

- All selected employees that have time waiting to be approved will now show on the bottom of the page. At this point you can view the summary of hours to be approved, and if you need no further details, you can click the "Select All" or select each student individually. Then click: Approve Selected
- If you wish to view, change, or delete punch time entries made by the ISA, click on the ISA's blue hyperlink name for further detail



- The selected employee will now show on the timesheet.
- The data is presented on the timesheet with the approval at the bottom of the page.
- In this manner, time can be altered and/or approved by the approver as necessary. This looks exactly like the student's timesheet view, except with the approval controls added at the bottom.



- Validate the record number is correct (i.e. is it an academic break position? Is it an academic year position? Do they have multiple positions? Refer to the returned Employee's ISA 101 for correct record numbers EACH quarter/AY)
- Validate the days and times worked. Is this correct? Is there any overlapping time? Are the AM and PM used correctly?
- Validate all weeks that are included in an approval period. See the Payroll Calendar for beginning and end dates for each pay period



If everything looks correct, then either select each row individually or click "Select All" to choose all rows on the page. Then hit:



# How to report time: ISA missed the entry period, but it's still during the approval period

A timesheet will need to be created by the approver/timekeeper if the ISA completely missed the entry period, but it is still during the approval period. You will not be able to access their timesheet in "Approved Reported Time". You will need to create a timesheet for them:

- 1. Enter the EmpIID or Group ID to find the ISA you need to enter time for
- 2. Select View By: Week or Day
- 3. Date: Enter the first day of the week or the date you need to report time for
- 4. Click Get Employees
- Select from the ISA return results the employee you need to report time for by clicking on their <u>Name</u>



# How to report time: ISA missed the entry period, but it's still during the approval period

Enter the time in and out for each day/period you are reporting for.
 You must enter the "AM" and the "PM" since this is similar to punching in and out on a time clock. Then click

#### For example:

An ISA worked on Wed 2/25 from 8:30 a.m. to 11:00 a.m. then again from 1:00 p.m. to 4:30 p.m. On the row representing the day in the timesheet, you would key:

In: 8:3 a Out: 11 a

In: 1 p Out: 4:3 p



# How to report time: ISA missed the entry period, but it's still during the approval period

 Once you have created the timesheet. entered hours and hit submit, return to "Approved Reported Time" to view and approve the time you just entered. You can either go back to the portal main tab and click your single click access button again or navigate through PSoft: Manager Self-Service>Approve Time and Exceptions>Reported

## How to Report Time: Missed the online entry and approval period

 If time worked in a month is not reported through the online entry and approval process, then the time needs to be submitted to Payroll on a "Late ISA Timesheet". This form can be found on the Payroll Website at the following web address:

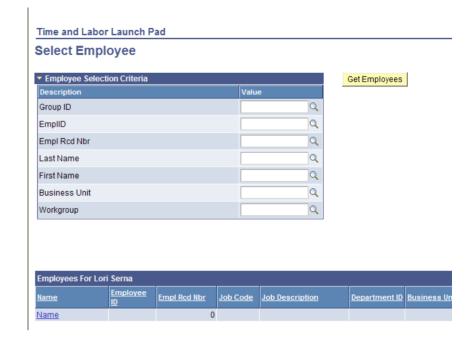
http://www.afd.calpoly.edu/payroll/isa\_selfservice.asp

## Late ISA Timesheet

- The Late ISA Timesheet includes macros. Please "enable" macros when opening
- This form must be filled out in Excel, we cannot accept handwritten timesheets
- The format on the "Late ISA Timesheet" mimics how the ISA enters time in their online timesheet
- The ISA must submit one timesheet per PeopleSoft record number. If they have two different jobs in one department (ex: grader and instructor) each one represents a separate record number in PeopleSoft. Please consult the ISA 101 forms returned to you from Academic Personnel or review Job Information. This will advise you which PeopleSoft record number corresponds to which job.

- Time and Labor Launch Pad allows you to view which days in the specified month have reported punch time and processed payable time for your ISA employees.
- You can also click a link to drill down by day to view the details of the reported and payable time for the ISA employee.
- You can use the Employee Selection Criteria section to specify the filter by Employee, Group, Workgroup, etc.
  - \*This information is useful to validate time submitted by the employee, time paid in prior pay periods, etc.

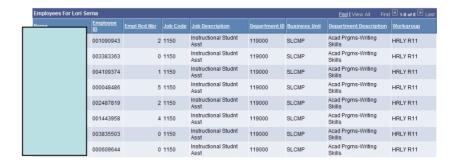
1. Enter your search criteria for the Group or Employee you are viewing PLUS enter in the 'Workgroup' field 'HRLY R11' to narrow your search results by ISA **Employees** 



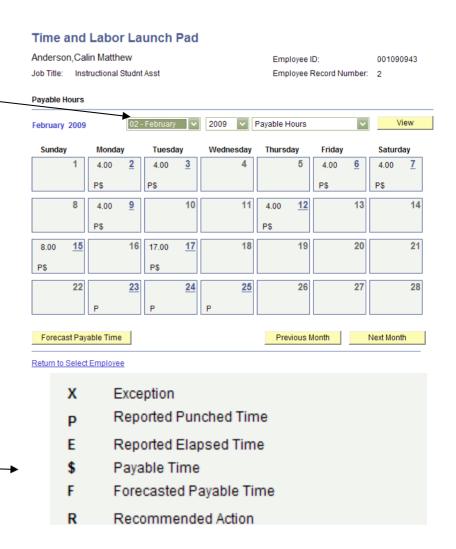
2. Click on Get Employees

3. Select the Employee you would like to view by clicking on their name.

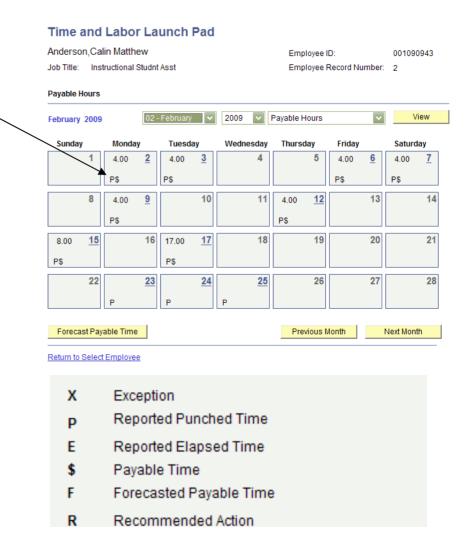




- 4. Select the month you would like to view by using the drop down list
- \*Please be aware that this page does not have the State pay periods built in. It will show you results by the Hallmark calendar month.
- 5. On this page, you can view the total number of hours entered for each day and the "status" of the time. These statuses are explained in the legend at the bottom of the page.



In this example, the ISA reported 4 hours worked on Monday, Feb 2nd and the status is P\$ which means it was reported on a punch timesheet (P) by the ISA. It's also been approved by the approver and processed by Payroll (\$). On February 23rd however, this time has only been reported but not paid yet. If the approval period has already passed, this time may have been approved, but it was not picked up in the Payroll process.



6. If you would like to see further details about any days that have time reported, you can click on the day of the month (click on the number on the day, it is a link)

This daily detail page has information about the punch in and out times, and the status of the payable time.

\*Please note: The Forecast Payable Time button is not active since schedules are not tracked in PeopleSoft for ISA's

