ITS WEEKLY REPORT
OCTOBER 10, 2016

Budget & Acquisition

**Hardware/Software Licenses**

41 Renewals

$915,652

During the month of September, ITS processed renewals of hardware/software maintenance and licenses totaling $915,652.

Campus Security Status

ITS is participating in National Cyber Security Awareness Month (NCSAM) for the sixth time this October. All month long, we’ll be raising awareness with information distributed around campus, social media posts, and staffed booths in the UU to help Cal Poly stay safer and more secure online.

Service/System Status

Loose enforcement of campus computer standards significantly raises labor workloads. ITS updates 190 different models of Windows computers, which averages to 15 computers per 1 hour of staff time. The Apple platform is standardized so ITS is able to update 92 computers per 1 hour of staff time.

Staffing

8 New hires 2015-16 (12 months)

15 New hires 2016-17 (3 months)

Focused efforts on recruitment, coupled with the pilot recruitment process, have resulted in greatly improved number of offers and acceptance rate. Some hires follow multiple failed attempts to fill.

DID YOU KNOW?

It can take a skilled hacker less than a minute to gain access to a computer’s webcam. During National Cyber Security Awareness Month, ITS is handing out small patches to cover webcams (called a CamPatch) to help protect the privacy of Cal Poly’s students, staff, and faculty.