ITS WEEKLY REPORT
SEPTEMBER 26, 2016

Budget & Acquisition

**Hardware/Software Licenses**

**41 Renewals**

$915,652

During the month of September, ITS processed renewals of hardware/software maintenance and licenses totaling $915,652.

**Staffing**

8 New hires 2015-16 (12 months)

15 New hires 2016-17 (3 months)

Focused efforts on recruitment, coupled with the pilot recruitment process, have resulted in greatly improved number of offers and acceptance rate. Some hires follow multiple failed attempts to fill.

Campus Security Status

**Worldwide Causes of Data Breaches**
(Credit: Verizon 2016 Data Breach Investigations Report)

No system is perfectly secure. We work continuously to find security holes before hackers do. A Verizon report shows 40% of confirmed data breaches worldwide were via web app attacks. In April, we gained a new tool for checking web app security and since then have identified 15 potentially critical issues. (We continue to assess and test for point of sale “PCI” issues).

**Service/System Status**

Loose enforcement of campus computer standards significantly raises labor workloads. ITS updates 190 different models of Windows computers, which averages to 15 computers per 1 hour of staff time. The Apple platform is standardized so ITS is able to update 92 computers per 1 hour of staff time.

DID YOU KNOW?

In 2013, college students brought an average of two Internet-capable devices to campus. By the end of the last academic year, Cal Poly students were averaging four devices each, trending above other U.S. universities. That number is expected to rise yet again during this academic year.