UNIVERSITY HOUSING
RESIDENT HANDBOOK
AND COMMUNITY STANDARDS GUIDELINES
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Mission Statement

The mission of Cal Poly’s University Housing Department is to provide a living learning environment that encourages the academic and personal development for a diverse community, offering well-maintained facilities, as well as, ensuring financial viability and adequate reserves.

The Mustang Way
Pride, Responsibility, Character

We are Focused on Excellence
Learn by Doing is the foundation of our engaged pursuit of knowledge and scholarly achievement.

We Embrace One Another
Mustangs strive to create an atmosphere of mutual respect, celebrating the positive differences that make us unique.

We are One Community
Personal commitment and participation in the Cal Poly community is the cornerstone of the Mustang experience.

We Accept Responsibility
Mustangs support one another while also taking pride in accepting personal responsibility, thus strengthening the Cal Poly family.

We Lead by Example
Mustangs face all actions and decisions with perseverance, honor and character.

As Mustangs, we are united under these principles, honoring those who came before us, and inspiring the Mustangs who follow. The privilege of being a Cal Poly Mustang is celebrated for a lifetime.
WE ARE FOCUSED ON EXCELLENCE

Learning Community Curriculum

Over the course of thirty weeks living in a Cal Poly housing learning community, you will have an opportunity to accumulate knowledge and engage in dialogue in these areas:

Academics to Career
- Academic and career resources
- Faculty and staff support and engagement
- Academic and career goal planning

Leaders for Social Change
- Awareness of social identities
- Advocacy and community responsibility
- Student leadership and service

Life Skills
- Personal responsibility
- Inclusive roommate and community relationships and communication
- Independence (financial planning, decision making, conflict resolution, healthy living)

Learning Community Programs

What are Learning Communities? Learning communities are specialized University Housing programs that provide direct connections between students’ academic learning and their living environment. The Learning Communities at Cal Poly are designed to enhance the university experience by supporting academic skill development, providing opportunities for faculty interaction and supporting development of social and personal skills needed for future success.

University Housing offers various learning community programs:
- Living Learning Program (LLP)
- Connections Program
- Transitions Program
- Sophomore Success Program (SSP)
- iCommunity
- Lofts

The strong academically focused learning communities associated with all of our housing options are what set the Cal Poly University Housing experience apart from most other housing programs across the country.
WE ARE ONE COMMUNITY

Cal Poly Statement on Commitment to Community

The Cal Poly community values a broad and inclusive campus learning experience where its members embrace core values of mutual respect, academic excellence, open inquiry, free expression and respect for diversity. Membership in the Cal Poly community is consistent with the highest principles of shared governance, social and environmental responsibility, engagement and integrity. As students, faculty and staff of Cal Poly, we choose to:

- act with integrity and show respect for ourselves and one another.
- accept responsibility for our individual actions.
- support and promote collaboration in University life.
- practice academic honesty in the spirit of inquiry and discovery.
- contribute to the University community through service and volunteerism.
- demonstrate concern for the well-being of others.
- promote the benefits of diversity by practicing and advocating openness, respect and fairness.

Individual commitment to these actions is essential to Cal Poly’s dedication to an enriched learning experience for all of its members.

Community Standards of Conduct, Rights and Responsibilities

Everyone living in Cal Poly student housing has responsibilities not only to themselves but to the community. A positive community is one that is defined as being inclusive, respectful and having a sense of safety.

As a member of the Cal Poly, San Luis Obispo, University Housing community, you are expected to maintain a high level of responsibility, maturity and accountability for your actions. You have the responsibility of working together with other members of your community to develop a positive living environment.

As a member of the community, you have the right and responsibility to address concerns with other residents in a respectful and constructive manner. University Housing staff will support you in developing the skills to do this and/or provide assistance as necessary.

Each student who lives in University Housing has the following community rights and is accountable for the following community responsibilities.
Community Rights

1. Residents have the right to an environment which is conducive to sleep.
2. Residents have the right to an environment which is conducive to study.
3. Residents have the right to have their human dignity respected.
4. Residents have the right to live in a clean and safe environment.
5. Residents have the right to due process.

Community Responsibilities

1. Residents are responsible for their personal actions.
2. Residents are responsible for getting involved in a positive manner in their community.
3. Residents are responsible for respecting the differences of others.
4. Residents are responsible for abiding by all community standards and policies as outlined in the Housing License and this Handbook.
5. Residents are responsible for holding other community members responsible for their actions.
6. Residents are responsible for taking an active role in the safety of their community.

WE ACCEPT RESPONSIBILITY

Community Standards Process Overview

Community Standards have been established in order to help develop and maintain an environment which is conducive to academic, personal and social growth. Students are expected to understand and observe the standards of the student housing community as well as all Federal, State, and local laws and University regulations.

When you signed the Housing License to live with us, you agreed to live by the policies and standards of conduct within University Housing that are contained in this Handbook, as well as information contained in the Housing License. Additional information may be found at the University Housing website.

Alleged violation of any policy initiates the community standards process. In addition, students may also be subject to University discipline action through the Office of Student Rights and Responsibilities.

The components of the community standards process include an Incident Report or Memorandum being filed, a Community Standards meeting being held, an outcome being decided, and, if found responsible, resolution(s) being assigned. Residents may report alleged violations of community standards policies to their CSDs or the appropriate University Housing staff liaison. The CP Lofts and Ag Housing each have their own liaison within University Housing.

This process provides educational opportunities that encourage students to evaluate their own actions, consider their own decision-making and acquire new skills to improve their choices in the future.
Expectations of Students during the Community Standards Process

- Students will attend and be on time to their Community Standards meetings.
- Students will be honest and not distort or misrepresent information.
- Students will not discourage or attempt to negatively impact other participants.
- Students will be respectful of the community standards process by adhering to the privacy of the process and following all steps outlined.
- Students will complete all assigned resolutions completely and on time.

Expectations of Staff conducting Community Standards Meetings

- Staff will follow established procedures to ensure that students’ rights are upheld and due process is observed.
- Staff will conduct meetings in a respectful manner.
- Staff will be unbiased in their decision-making.
- Staff will hold meetings and provide resolutions to students in a timely manner.
- Educational resolutions assigned will appropriately apply to students.

Rights of Students during the Community Standards Process

1. Students have the right to be informed. Students may request a written copy of the Incident Report describing the incident in which they are allegedly involved.
2. Students have the right to a community standards meeting. A community standards meeting must take place before any disciplinary action is taken. The community standards meeting should be held within a reasonable time. If the student does not appear for the meeting, a decision is made based upon the information available in the incident report and the resident is responsible for any resolutions that follow from the meeting.
3. Students have the right to have a support person present. The support person may attend the community standards meeting, but only in a private consulting capacity; he/she shall not speak on behalf of the student or actively participate in the community standards process in any way. University Housing staff may not serve as the student’s support person in a community standards meeting. No part of the community standards process may be recorded.
4. Students have the right to have their file reviewed at the next hierarchical level. Students will be provided with instructions on how to file a review. Once a review decision has been made, that decision is final.
5. Students have the right to privacy. Every effort is made to safeguard a student’s privacy in regard to the community standards process. (Please note that community standards records can be subpoenaed during legal proceedings.)
Rescheduled Meetings

Hearing Officers utilize student schedules to select meeting times. Should a scheduling conflict arise, the student may request to have their meeting moved to a different date and time. Rescheduling is acceptable for recognized academic situations and other reasonable causes.

Adequate effort will be made to get in contact with students. If the student does not respond, the Hearing Officer may make a decision in the student’s absence.

Cal Poly Judicial System

Office of Student Rights and Responsibilities

The Office of Student Rights and Responsibilities administers the California State University Standards for Student Conduct. This office ensures a fair and impartial administration of the disciplinary process while educating students about their responsibilities and protecting the rights of all members of the University community. The University Housing Community Standards process collaborates with the Office of Student Rights and Responsibilities and with the University Police Department.

a. If you allegedly violate a policy stated in the Housing License that is also a violation of the Student Conduct Code and/or State/Federal laws, the case may be adjudicated by the University Housing Community Standards Process, the Office of Student Rights and Responsibilities, and the legal system. You may view the Student Conduct Code and Student Conduct process at the Office of Student Rights and Responsibilities website.

b. In support of maintaining University Housing’s Standards of Community, during the course of a judicial and/or police investigation alleging sexual assault/harassment, or other serious incident, University Housing retains the right to change, either temporarily or permanently, a resident’s housing assignment.

c. In accordance with the Student Handbooks and the Student Code of Conduct, and policies set forth in the Dining Plan Handbook, unacceptable behavior or failure to adhere to policies may result in permanent removal of a resident from some or all food service venues.

Responsible Action Policy

University Housing places the health, safety and well-being of its residents as one of its highest priorities. All members of the community are urged to contact a University Housing staff member, or call 911, whenever medical assistance may be needed.

It is recognized that, in situations where students are intoxicated (alcohol or drugs), the threat of disciplinary action may be a barrier to seeking help for themselves or a friend. Residents who make the responsible decision to contact University Housing staff, or call 911, to seek assistance for others in need, will have this taken favorably into consideration during their community standards meeting.
Standing in Housing

Revocation of University Housing License

Residents who are found responsible for a severe policy violation, multiple policy violations, repeat policy violations, or who do not abide by the terms and conditions of the Housing License Agreement, are subject to the termination of their Housing License Agreement.

Revocation of University Housing License due to violation of University Housing policies requires that the student move out of student housing without release of financial obligation of University Housing or meals payments for the remainder of the housing license. Once a resident has a University Housing license revoked, they are no longer allowed to be in or around Cal Poly student housing.

Community Standards Policies and Procedures Development

To assist in the development of a safe and secure campus community, University Housing reserves the right to implement additional community standards and procedures during the course of the license period.

Family Educational Rights and Privacy Act of 1974 (FERPA)

FERPA (Family Educational Rights and Privacy Act of 1974) affords students certain rights with respect to their educational records. These include the following:

- The right to inspect and review your educational records;
- The right to request the amendment of your educational records;
- The right to not have the University disclose information from your educational records, except with your written consent and in other specific cases,
- The right to protect personally identifiable information. Please visit the FERPA website for more information.
Community Standards Policies

The following policies are in effect in and around all University Housing designated apartments and residence halls.

Alcohol Policy

a. Possession, distribution, consumption, or being under the influence of alcoholic beverages, vaporized alcohol, or beverages labeled as a nonalcoholic substitute is prohibited in or around the immediate area of student housing communities and at off-campus University Housing sponsored events. Students suspected of consuming alcohol (because of odor, sound, disruptive behavior, or by information brought to staff) will be documented.
b. The manufacturing of or attempt to manufacture alcohol is prohibited.
c. Residents of the room may be held personally responsible for any violation of the alcohol policy regardless of whether or not they are present when the violations occur.
d. Students in the presence of alcohol and/or alcohol containers are subject to disciplinary action.
e. Drinking games or simulated drinking games are prohibited. These include water pong, flip cups and quarters and other variants.
f. Per State law, students assume all legal responsibilities for actions and costs related to failure to comply with State laws regarding alcohol use. http://www.abc.ca.gov/lawsrulesreg.html
g. Containers that originally contained alcohol and alcohol paraphernalia, including, but not limited to, cans, bottles, boxes, beer bongs, kegs, etc., are not permitted, should not be displayed and will be disposed of.
h. The inability to exercise care for one’s own safety or the safety of others as a result of alcohol consumption is a violation of the alcohol policy

Over 21 Alcohol Policy for Residents Living in Poly Canyon Village and CP Lofts

Please review the guidelines for more information. If a student is 21 years old and chooses to have alcohol in their apartment:

a. All students living in the apartment must be 21 years of age or older, and everyone in the apartment must be in agreement that alcohol may be present in the apartment.
b. Individual alcoholic beverages are allowed, but no common sources of alcohol are allowed (i.e., kegs, party balls, punch bowls, handles, etc.).
c. If alcohol is present in an apartment, guests under the age of 21 are not allowed.
d. Carrying open containers or consuming alcoholic beverages is not permitted in, and should not be visible from, any public area of the student housing community (inside or outside).
e. Residents of the room may be held personally responsible for any violation of the alcohol policy regardless of whether or not they are present when the violations occur.
f. Drinking games or simulated drinking games are prohibited. These include water pong, and other variants.
g. All state laws regarding alcohol apply. Per State law, students assume all legal responsibilities for actions and costs related to failure to comply with State laws regarding alcohol use.
h. Containers that originally contained alcohol and alcohol paraphernalia, including, beer bongs, kegs, lighted signs, etc., are not permitted, should not be displayed and will be disposed of.
i. The inability to exercise care for one’s own safety or the safety of others as a result of alcohol consumption is a violation of the alcohol policy.

Alcohol Emergency Response

In an effort to continue to increase awareness regarding alcohol abuse, any student, regardless of age, evaluated by emergency services due to alcohol consumption will be minimally referred to the Alcohol and Drug Program for education.

Drug Policy

a. Possession, use, distribution, or being under the influence of any State or Federally banned drugs is prohibited in or around the immediate area of student housing. Students suspected of using drugs (because of odor, disruptive behavior, or by information brought to staff) will be documented.

b. The manufacturing of, or attempt to manufacture, any State or federally recognized drug, is prohibited.

c. Drug paraphernalia, or any object used as drug paraphernalia; including, but not limited to, pipes, water pipes/bongs, vaporizers, scales, grinders, hookahs, rolling papers and hollowed-out cigars, is prohibited in and around the immediate area of the student housing.

   i. All California State University Campuses do NOT recognize marijuana (215) cards.

d. Residents in the presence of any State or Federally banned drugs or drug paraphernalia are subject to disciplinary action.

e. Using any legal substance in a manner which may impair normal functioning is not permitted.

f. The residents of the room may be held personally responsible for any violation of the drug policy in that room regardless of whether or not they are present when the violation(s) occur(s).

g. Selling, distributing, sharing or misusing prescription medication is strictly prohibited.

h. Possession of medical marijuana cards does not permit resident to violate any of the above policies.

i. Periodic use of drug dogs by UPD will occur in the residence halls throughout the year.

Drugs Emergency Response

Any resident, regardless of age, evaluated by emergency services due to drug consumption will be minimally referred to the Alcohol and Drug Program for education.

Animal Policy

Students and/or their guests may not bring any animal into University Housing or keep animals in or around the immediate area of any housing facility with the exception of fish in aquariums. This includes visiting pets, regardless of length of stay. Aquariums must not exceed a combined capacity of ten gallons per room or apartment. Reptiles, insects, and amphibians are not allowed. Cruelty or abuse of any animal in and around the immediate area of Cal Poly student housing is prohibited. Students with an animal approved by the Disabilities Resource Center and registered service animals must follow all outlined expectations and procedures and are required to be registered through Cal Poly’s Disability Resource Center & University Housing. Students residing in The CP Lofts are not allowed to have animals.
of any kind, including fish in aquariums. Ag Housing students must go through an additional approval process. Please contact housingservices@calpoly.edu for more information.

Cohabitation

Rooms and apartments are to be occupied only by the students who have signed a license agreement with the University. No student shall live with a person other than their assigned room/apartment mate(s). Students must follow all University Housing administrative guidelines regarding room/apartment transfers or other changes in housing status.

Secure Mustang Wireless Network Policy

Network authentication is required prior to campus computer log-in. Unauthorized use, tampering with, or damage to, any part of the computer network connectivity system and/or violation of policies as stated in the University’s “Responsible Use Policy” and/or University Housing’s “Student Computing Agreement” located at the Housing website, is prohibited. Violations result in permanent loss of computer network connectivity privileges to the Cal Poly network and possible revocation of a student’s housing license.

These policies include, but are not limited to, the following:

a. Network authentication is required prior to computer network access.

b. Residents are required to be in compliance with University Housing’s ResNet Mandatory Computing Security Requirements.

c. Attempting to circumvent University network security is prohibited.

d. Tampering with, or causing damage to, any part of the University Network is prohibited.

e. Unauthorized use or modification of the University Network or airways by the use of networking equipment including, but not limited to, airports, switches, routers or hubs is prohibited.

f. All unauthorized attempts to gain access, monitor, duplicate, modify, interfere or tamper with, any computer system, electronic communications, or data residing on the University network is prohibited.

g. Obtaining a password for a computer account, and/or using a computer account that you are not authorized to use, is prohibited.

h. Knowingly running or installing on any computer system or network or giving to another user any malicious software program including, but not limited to, viruses, Trojan horses and/or worms, is prohibited.

i. Violating terms of applicable software licensing agreements or U.S. Copyright Law by performing any of the following actions: illegal reproduction, acquisition or distribution of any material including, but not limited to, music files, movie files, software and video, is prohibited.

j. Using the University network for commercial gain including, but not limited to, operating any type of business within Cal Poly student housing living communities is prohibited. CP Lofts residents will be living in an entrepreneurial environment which supports business ventures. Anything that is against policy to do without a computer is also against policy to do with a computer.

Cooking

Cooking is only permitted in designated areas. These areas include, and are limited to, apartment and building kitchens, lobby microwaves and outside barbecue grills, if provided by University Housing.
Barbecue grills and supplies are available for resident use in on-campus housing. Students should always take precaution when cooking to ensure community safety. Residents who intentionally or unintentionally cause fire alarm activation due to cooking negligence may be held responsible through the Community Standards process. (See the Cooking Safety Tips section for additional information).

**Appliances and Electronic Devices**

Residents may only have approved appliances or electronic devices in their rooms and apartments.

a. Appliances and electronic devices not permitted include, but are not limited to, room heaters (electric or gas), air conditioners, personal refrigerators, dishwashers and free-standing freezers.

b. Allowed electronic devices including but not limited to computers and related devices, cell phones, tablets, gaming consoles, GPS devices, clock radios, televisions, stereos and fish tanks, where approved, must be plugged into an electrical outlet utilizing a surge protector and their electrical cords are in good repair.

c. Only residents living in apartments, CP Lofts, or Ag Housing may bring other cooking devices, such as, rice cookers, toasters, blenders, indoor grilling machines, etc. These items may only be used in the kitchen areas and all appliances must be directly supervised at all times while in use.

d. Electronic cooking appliances are not permitted in the residence halls. These appliances include, but are not limited to: microwaves, coffee makers, electric kettles or water heaters, rice cookers, electric skillets electric grills (George Foreman grills and similar), toasters and toaster ovens, hotplates, popcorn poppers, and slow cookers and “hot pots”.

e. Students with medical needs requiring additional refrigeration space need to contact University Housing at (805) 756-1226.

f. Refrigerators must be kept in an open space that allows ventilation. Refrigerators may not be placed in room closets or underneath desks.

See **Appliance and Electronic Device Guidelines for Residence Halls** section for additional information on allowable items in rooms.

**Housing Security**

All building entrance doors are locked 24 hours a day. Students should not bypass or disable community security by any action, including, but not limited to, damaging locks, propping or blocking latches of exterior and fire doors. Residents must keep outside doors locked and should not allow building access to anyone who is not a resident, or to visitors and guests without their host.

**Access Card and Room Key Policy**

Access Cards, key fobs, and room keys are issued to assigned resident only. Residents will be held responsible for loaning or trading Access Cards/key fobs/room keys to other individuals or duplicating Access Cards/key fobs/room keys. Residents are required to carry their Access Card, key fob, and/or room key with them at all times and must immediately report a lost or stolen Access Card, key fob, or room key to a University Housing staff member. Residents who frequently lock themselves out of their apartment or room may be held accountable through the community standards process. Residents must present valid identification to check out a spare Access Card, key fob, and/or room key.

**Explosives and Weapons**
Explosives and weapons of any kind are prohibited. No student may possess or discharge any type of weapon including, but not limited to, a firearm, airsoft/paintball gun, fireworks, archery equipment, non-kitchen style knives, brass/metal knuckles, ammunition, air tanks, stun guns, explosives, or any device that can propel an object any distance. Costume/replica weapons and/or sports equipment, including, but not limited to, martial arts weapons, fake guns, fake knives, replica swords, fencing weapons, and color guard rifles, are prohibited. The improper discharge of a chemical agent, including, but not limited to, mace, pepper spray or other aerosols, in or around student housing is prohibited. Permitted items used to threaten, intimidate or harm others are considered weapons.

**Fire Safety**

You are expected to take reasonable care to prevent damage to the premises by fire or other causes.

Violations of any of the below policies may be cause for immediate removal from student housing, revocation of your housing license and/or financial responsibility for any damages.

a. State Fire Code prohibits the use of any open flame including, but not limited to, candles (lit or unlit), incense, and “Sterno” devices. Lighting or attempting to light any material or substance on fire and the use of matches or lighters within student housing is strictly prohibited. Battery operated candles may be utilized in rooms.

b. Tampering with the fire alarm or fire safety equipment is prohibited including, but not limited to, tampering with sprinklers, covering a smoke detector, pulling a fire alarm without cause, misusing fire extinguishers and hoses, tampering with fire/smoke alarms and exit signs and/or breaking glass on fire equipment boxes. Residents may be held responsible for intentional or unintentional negligence that leads to fire alarms/sprinklers being activated.

c. Dangerous chemicals or highly flammable materials including, but not limited to, gasoline, industrial cleaning solvents, spray paint, personal barbecues, charcoal, lighter fluid, vehicle parts, fuel and oil are not permitted.

d. Posters, battery powered LED string lights, flags, drapes, paper lanterns, or other flammable materials cannot be hung from ceilings, doorways, windows, closets, or from furniture. Posters may be hung normally from walls but must be affixed to the wall at all four corners. Students may not post anything on the outside of room doors and cannot cover room doors with paper or other materials.

e. Hallways and stairwells must remain clear at all times for safety in case of an evacuation. Residents must not leave personal items in the halls at any time including during building openings and closings.

f. Students are required to evacuate buildings for all fire alarms. Please see Emergency Procedures for additional instructions about building evacuation.

g. Electrical elements such as, but not limited to, extension cords, space heaters, humidifiers, oil lamps (lava lamps), electric incense and oil warmers are not allowed in student housing.

h. Lights:
   a. String and Holiday lights are only permitted if they are LED, battery powered and displayed for less than 90 days. Black lights, halogen lights, plug in holiday lights, neon lights, all electric decorations, strobe lights, and fog/smoke-making machines are not permitted in student housing. Use care when hanging anything on the walls to avoid potential damage charges at move out.
Additional safety steps:
Never cover lamps with clothing, paper, curtains, or other items that might ignite and/or burn.
Do not run electrical cords under rugs, through doorways, or against furniture where they can be pinched or walked on. This can result in wear and fraying of cords and can lead to exposed wires, electric shocks, and fires. In addition, keep furniture spaced away from electrical plugs a sufficient distance so that cords are not sharply bent or pressed tightly between the furniture and the outlet.

Gambling
As per Section 330 of the California State Penal Code, illegal gambling is prohibited in student housing. Gambling is defined as activities played for money, checks, credit or any other item representative of value that can be traded for money.

Harassment and Assault
Physical, uncivil, threatening, and intimidating actions and abuse against any member of the community are not welcome in the University Housing community and will be subject to review to determine if they violate the CSU Standards for Student Conduct or other campus policies. Any activity directed at self, others, or a group of individuals living in student housing, which could cause physical, and/or emotional, harm, is strictly prohibited. Residents are prohibited from engaging in any activity which could violate personal safety including, but not limited to, harassment, pranks, stalking, physical abuse, assault, threats, intimidation, bribery or coercion. You are expected to act in a manner which will not disturb the academic pursuits or infringe upon the privacy, rights, privileges, health or safety of others.

Bullying
Bullying is defined as passive or active, aggressive and hostile acts of an individual or group of individuals that are intended to humiliate, mentally or physically injure or intimidate, demean/lessen, and/or control another individual or group of individuals. Bullying can foster a climate of fear and disrespect which seriously impairs the physical and psychological health of its victims and creates conditions that negatively affect any learning environment.

It is the policy of University Housing that no student should be subjected to bullying or harassing behavior. Furthermore, no person should engage in any act of reprisal or retaliation against a victim, witness or anyone with information about an act of bullying or harassing behavior.

Recording Devices
The usage of electronic devices to record/photograph someone using the following, but not limited to, cameras, camera phones, digital recording devices, and/or video equipment, without the specific consent of the persons(s) being photographed, recorded, and/or videoed, constitute a serious breach of others’ privacy.

Violation of one’s privacy includes the attempt to transmit, transmitting, or posting to social media of audio or video of any person(s) in bathrooms, showers, bedrooms, or other grounds, where there is an implied expectation of privacy, inclusive of, but not limited to, nudity and/or sexual activity, without the knowledge and consent of all participants subject to such recordings. Students are not permitted to make or attempt to make an audio or video recording of private, nonpublic conversations and/or
meetings in or around Cal Poly student housing communities, without the knowledge and consent of all participants subject to such recordings.

Electronic devices should not be used for taking any photographs, voice recording or video footage of persons in or around the Cal Poly student housing communities, function, or activity, unless it is for a legitimate and approved purpose for which prior permission has been granted, both from Cal Poly and from the individual being photographed, filmed or recorded. Failure to respect individual’s privacy will result in referral to the Cal Poly Office of Student Rights and Responsibilities.

Recording lectures and other campus events should be discussed with faculty and staff prior to the recording. If you wish to use any image(s) or recording(s) for educational purposes, talk to the faculty member, and/or a staff member, who will be able to share with you the guidelines as well as the Visual/Audio Image Release Form with you.

Maintenance/Usage of Premises

Residents have the responsibility to take appropriate action (including, but not limited to, informing a University Housing staff member) if they become aware of any issues regarding maintenance, repairs, bug infestation, pests, custodial services, health conditions, policy violations, etc. In order to maintain a safe, clean and academically focused community, the policies regarding the maintenance of premises are as follows:

Unapproved alterations, remodeling, or renovation of the housing facilities or grounds including, but not limited to, painting, the use of glow paint, stickers on ceilings, doors, windows, walls or furniture, or writing on/painting walls or windows, is not permitted without the prior written consent of the Executive Director of University Housing.

Blue painter tape is recommended for hanging of posters.

Furniture

a. All University-owned furniture must be maintained in its assigned area and not removed from the room or apartment. Lounge furniture is not allowed in individual student rooms or outdoors.
b. Students are not allowed to bring personal furniture into any Housing facility.
c. Students shall not bring or maintain any water bed or personal furniture on the premises.
d. Boards placed across the top of bookcases are prohibited.
e. Due to safety concerns, only furniture provided by Cal Poly University Housing, designed specifically for the purpose of lofting, may be lofted. Use of risers, blocks, bricks, etc., are not allowed.
f. Furniture or other items should never be used to block entrances or exits to rooms or buildings.
g. All shelving shall be freestanding, not mounted to the wall and not exceed a height of four feet.

Walls and Doors
a. Students shall not attach any object to a wall, door frame or ceiling, with nails, hooks, screws or pressure bars.
b. Additionally, students in the CP Lofts shall not attach any object to the exposed red brick walls, ceiling beams, or ceiling fans.
c. Closet doors and window screens may not be unhinged and/or removed. Drapes and curtains cannot be used to cover closets.
d. Nothing is to be adhered to or posted on the inside or outside of room doors. Bumper stickers and decals are prohibited on doors, walls, and furniture.
e. The installation of any door or area locks other than those provided, or approved by University Housing, is prohibited.

Windows, Roofs and Balconies

a. Residents may not hang signs, flags, clothing, banners, etc., from any exterior window or balcony. Shaking, cleaning, hanging, or placing any articles out of the windows, from outside ledges, or on outside hallways/walkways of the living unit is prohibited.
b. Window coverings installed in each room are not to be modified or tampered with. Window coverings, windows, window screens and window boards must be kept in place at all times. The addition of a front door screen is not allowed.
c. Objects placed in window sills are allowed only if they are meant to enhance the interior décor of room and not block the use of the window. Signs, drapes, advertisements, flags, posters or any other objects that impede the use of the window, to see through or let light in, are prohibited.
d. Accessing roof tops, balconies, and ledges is strictly prohibited. Accessing the historical fire escapes in the CP Lofts is also prohibited.
e. Dropping, tossing, rolling or throwing any object out of windows or down stairwells is prohibited.

Personal Trash

Disposal of personal trash should be placed only in dumpsters and recycling bins located outside. Compostable waste can be disposed of within compost receptacles within applicable University Housing. Leaving personal trash in common areas or disposing of it in common area or bathroom trash cans is prohibited.

Miscellaneous

a. Students should only use University Housing property and facilities as intended. This includes; but is not limited to, entering/exiting through windows, standing or sitting on railing, tables, fixtures or appliances.
b. Any student who, knowingly, causes any hazardous substance (e.g., motor oil, antifreeze, battery acid, paint, pesticides) to be deposited into campus storm drains or natural drainage systems, or upon any campus road or property, shall be liable for payment of the complete cost of cleanup. Such persons may be subject to fines or imprisonment (Penal Code 374.8).
c. Gym or exercise equipment is not allowed in any campus housing units (e.g., pull bars, dance equipment, etc.)

Motorcycles
Motorcycles, mopeds, motor scooters or similar motor-driven vehicles are prohibited inside of campus housing and cannot be used on sidewalks, patios, or lawns in and around the immediate area of campus housing.

**Sports in Student Housing**

Due to the potential for personal injury and property damage, the following is prohibited in or around all Cal Poly Student Housing Communities and only allowed in designated areas:

a. The use of sports equipment including, but not limited to, boxing gloves, Frisbees, all sports balls, baseball/softball bats, rackets, skateboards, roller blades, roller skates, scooters, remote-controlled vehicles, hover boards, and golf clubs.

b. Use of any sports equipment or related items improperly or as a weapon is strictly prohibited and may result in revocation of the resident’s housing license.

c. Riding a bicycle, “hover board” or skateboarding inside of buildings. Bicycles may only be stored in a student’s room if expressed permission is received from the roommate. Bicycles may not be parked in any public area in student housing, such as, laundry rooms, lounges, hallways or stairwells. Bicycles stored in these areas will be removed by the police department.

d. Water fights, including the use of water balloons and water guns.

e. Darts and dart boards (magnetic, Velcro, plastic point, metal point, etc.)

f. Behaviors that are disruptive and potentially dangerous including, but not limited to, wrestling, boxing, jumping or running in hallways, water sliding, and acrobatics.

g. Climbing, repelling on walls, slacklining, hammocking, tightrope walking, parkour, or other similar activities.

h. The intended use of billiards, basketball, table tennis and “Foosball” equipment is allowed in designated areas only

**Obscene Matter and Behavior**

Per Section 311 of the California State Penal Code, possession, display and/or distribution “obscene matter” or lewd behavior is unlawful and prohibited.

**Occupancy**

Students may only occupy their room during the specified dates as listed on their License Agreement. Unauthorized entry during the break period may result in Community Standards action and appropriate financial accountability. Residents shall not permit any other person to occupy their living unit. A late charge may be assessed to any resident who has not left by the established deadline during specified move-out dates.

Residents must maintain status as a student registered at Cal Poly, with a minimum of nine (9) Cal Poly quarter units for undergraduate students and six (6) Cal Poly quarter units for graduate students. If a resident fails to enroll in the minimum required class units or drops below the minimum unit requirement after the beginning of the academic fee period, University Housing may, at its sole option and discretion, revoke the student’s housing license.
Personal Care and/or Community Care

Residents are responsible for managing their personal care which includes; but is not limited to, appropriate personal hygiene, mental health, management of medical conditions or illnesses, and/or health-related personal needs.

Residents who inappropriately handle or dispose of biohazards including, but not limited to, medical syringes, blood and other body fluids, may be considered in violation of the personal care policy and charged for repair or cleaning.

Residents are expected to behave in a manner that is consistent with the safety and well-being of others. Residents may be held responsible for any action (or inaction) which is deemed to potentially endanger them or others within the community.

Space Usage

Common areas in student housing are intended for University Housing-based programming only. Student clubs, off-campus organizations and businesses are only allowed to hold events or meetings in student housing if the event is directly related to the educational mission of the learning community and with prior approval of the Coordinator of Student Development or the appropriate University Housing staff member. As per the Campus Administrative Policies, commercial solicitation is prohibited in Cal Poly student housing unless prior written approval has been obtained from the University President or a designated representative.

Housing bulletin boards are for University Housing approved postings only. Unapproved postings will be removed. The use of State property and Cal Poly student housing facilities, including resources, rooms, Internet connectivity and/or phone service, for the purpose of running a business or service is strictly prohibited.

*CP Lofts residents will be living in an entrepreneurial environment which supports business ventures.*

Sound Policy

Community living requires that individuals and groups monitor their sound levels at all times out of courtesy and respect for their fellow students and to promote an environment that is conducive to student success. Students have the right to study and sleep in their rooms at any time, day or night, without being potentially disturbed by sound. The right to quiet supersedes the right to make noise.

Residents shall not utilize devices or equipment that emit sound at a volume disproportionate to community-based living, including, but not limited to, basses, subwoofers, amplifiers, external speakers, powerful sound systems, drums and/or other loud instruments.
• Quiet Hours are in effect
  o Sunday – Thursday from 10pm – 7am
  o Friday - Saturday from 12am – 10am.

• Courtesy hours are in effect 24 hours a day, seven days a week. Sound which may disturb others in or around the building (neighbors, those living down the hall or floors below or above, etc.) is considered a sound violation.

• Each quarter during finals, students are expected to be more conscientious of sound. Staff will monitor sound concerns more closely 24 hours a day.

**Staff Cooperation**

Resident Advisors, ResNet staff, University Police, Coordinators of Student Development, Custodial and other University staff, represent the University in and around student housing. All residents are required to cooperate with University staff in the performance of their duties. Residents who fail to open their doors upon request by authorized staff and/or who provide false information or hide or flee from University staff will be considered in violation of the Staff Cooperation policy.

In the case and purposes of an emergency or building evacuation, University staff shall have the right to enter a resident’s room to perform emergency duties. University staff members shall exercise these rights reasonably and with respect for the resident’s right to be free from unreasonable searches and intrusions into study or privacy.

**Gender Based Violence Policy**

Sexual assault, sexual battery, sexual harassment, rape, and sexual offenses of any nature, that are carried out without the expressed consent of all parties as defined by the California State Penal Code and as outlined in the *Cal Poly Sexual Assault Policy* is strictly prohibited.

California Polytechnic State University, San Luis Obispo, is strongly committed to providing an educational environment in which students, faculty, and staff work together in an atmosphere free of sexual assault. The University views any act identified as sexual assault as a serious matter. Every member of the University community should be aware that sexual assault is prohibited by State law and University policy. This institution will vigorously discipline and/or prosecute persons identified as responsible for assaults as described in this policy.

The University is committed to ensuring that students, employees, or other persons who have been sexually assaulted, including acquaintance rape, are provided treatment, assistance, and information, and are treated with sensitivity, care and confidentiality to the extent permitted by law. For more information on *Cal Poly’s Sexual Assault Policy*, resources and information, please visit the website, [http://policy.calpoly.edu/cap/finalTOC.htm](http://policy.calpoly.edu/cap/finalTOC.htm).

*Note: It is common for survivors to question whether an assault may be defined as sexual assault. In such cases, the survivor is strongly encouraged to call upon any of the resources listed in this policy and seek assistance and clarification regarding their particular situation.*

**Reporting an Assault**
The University recognizes that survivors of sexual assault may minimize the impact of what happened to them, potentially delaying the reporting of the assault or seeking help. All survivors are encouraged to seek assistance in addressing the traumatic impact of the crime of sexual assault, whether through reporting the assault or seeking counseling, advocacy, or other services.

**Assistance and Support Options**

University Housing residents may seek assistance through a University Housing staff member. Any report of the crime of sexual assault is treated as a mandated report by staff; thus, the University Police Department or SLO Police Department are immediately contacted. Housing staff work with survivors to immediately link them with appropriate campus and community referrals.

Cal Poly student survivors who do not want to file a police report, but are interested in being tested and/or treated for STIs, pregnancy or injuries resulting from a sexual assault may seek treatment at Health Services at Cal Poly at (805) 756-1211. It is important to know that, in some circumstances, injuries resulting from domestic or relationship violence are mandated to be reported to law enforcement.

Any survivor seeking confidential counseling or advocacy may contact the RISE Center in San Luis Obispo, by phone, (855) 866-7473, or through their website, RISEslo.org.

Cal Poly student survivors may also contact Cal Poly Counseling Services, (805) 756-2511. Counseling through either of these resources may be initiated at any time following the assault.

The Dean of Students Office on campus, through the SAFER Program, provides a safe, supportive environment and trained staff prepared to guide Cal Poly community survivors through the process of determining what action to take. SAFER staff are also available to provide information regarding community resources, http://deanofstudent.calpoly.edu/content/safer/index.

**Signs/Postings**

A resident shall not possess or display in University Housing signs or similar articles which are not the property of the resident and which are in the resident’s possession without the permission of the owner. Public signs, neon lights, and black lights are prohibited.

Markings of any kind (chalk, paint, spray paint, etc) is prohibited in the following areas including, but not limited to, sidewalks, buildings, grass and trees. To protect Housing Facilities, students needing to paint or spray paint may checkout tarps from the front desk to utilize.

**Social Media**

Cal Poly, San Luis Obispo, University Housing, does not monitor social media sites, but students will be held accountable for postings depicting or describing violations of community standards and campus policies.
When posting on any official Cal Poly University Housing social media sites, students are expected to be respectful to all members of the online community. Students may not post personal advertisements; any advertisements not approved by University Housing may be removed.

**Smoke-free Environment**

Smoking of any substance and or use of any smoking paraphernalia including, but not limited to, tobacco, cigars, electronic cigarettes, pipes, hookahs, is prohibited throughout the University Housing system. This includes, but is not limited to, smoking in all student rooms and apartments, community/common areas, walkways, halls, lounges, laundry rooms and recreation areas. As per State Codes and University policy, smoking is not allowed within 20 feet of building entrances or windows and is only permitted in designated smoking areas.

**Student Conduct**

The provisions of Sections 41301 and 41302 of Title 5 of the California Code of Regulation, which relates to student conduct in Cal Poly student housing, are applicable to all University Housing residents. A copy of these regulations is available online at the Cal Poly Office of Student Rights and Responsibilities website.

**Theft/Misuse of Property**

Theft, tampering with, and misuse of personal property or property in and around student housing, including, but not limited to, vending machines, furniture, walls and laundry machines, is prohibited. Possession of stolen property or property obtained without the direct and expressed permission of the owner is prohibited.

**Vandalism**

Intentional and/or unintentional vandalism to any Cal Poly student housing facility or State or individually owned property is prohibited.

**Visitors and Guests**

Visitors are considered any non-residents in or around Cal Poly student housing who do not spend the night. Guests are considered any non-residents who spend the night.

a. Residents are responsible and accountable at all times for their own actions as well as the actions of their guests and visitors. Harassment and aggressive behavior is not permitted. Visitors and guests must be accompanied by the resident host at all times while in or around University Housing. All visitors and guests are expected to know and observe all University Housing policies. Visitors and guests may be required to leave student housing immediately and/or may be referred to the police department if found in violation of policies or laws. Residents will be charged for all damages and clean-up associated with an incident involving their visitors or guests.

b. An overnight guest must have the approval of the hosting resident’s roommate(s) and the Resident Advisor or designated University Housing staff member. Guest privileges are limited to two guests per resident with a maximum of two guests per room/apartment at any one time.
c. Residents must register all overnight guests. Any unapproved guest will be required to leave. For approved guests, there is no charge for the first two days of housing facility use per calendar month. A $10 guest fee is charged for each day of such use in excess of two days per calendar month. No guest may stay in housing for more than two days per month without payment of guest fees. Guests without prior approval are charged a $20 guest fee for each day of use. No guest may stay longer than four nights per month.

Please see the Overnight Guest Registration Procedures section for more information.

Ag Housing residents, please refer to your Terms and Conditions for your overnight guest policy.

Trespassing

Residents should not enter another resident’s room or apartment without direct and expressed permission from an authorized roommate who is present. Unauthorized entrance into any area in or around University Housing, such as, offices, mechanical rooms, custodial closets or storage areas, Front Desks and areas marked for restricted access is prohibited.

Pool Policy

The swimming pool is intended for Poly Canyon Village residents’ use. Pool policy allows for one outside guest per resident. No diving is allowed in the pool. Please follow the posted pool rules. Swimming is at your own risk.

Violation of Community Standards Procedures

Residents are required to attend all Community Standards meetings, be on time and complete all resolutions by deadlines issued. Residents are subject to additional campus action through the Office of Student Rights and Responsibilities, up to and including revocation of the resident’s housing license, if these requirements are not met. University Housing reserves the right to decide the outcome and resolution when a student misses Community Standards meetings.

Residents are expected to be honest and compliant during the Community Standards process and may be held accountable for the following:

a. Falsification, distortion or misrepresentation of information.
b. Disruption or interference with the orderly progress of the Community Standards process.
c. Initiation of the Community Standards process in bad faith.
d. Attempting to discourage another from participating.
e. Attempting to influence the impartiality of any participant.
f. Harassment or intimidation of any participant.

Poly Canyon Village and CP Lofts Responsible Alcohol Guidelines

In an effort to respect the maturity and age of our older students, while also respecting the standards of our community, apartments where all residents are over 21 will be permitted to consume alcohol within University Housing, following a conversation with the building’s designated University Housing staff member. The purpose of this conversation is to communicate the expectations of the residents including
the responsibility to ensure that our community remains a safe and respectful environment conducive to academic and personal success. Staff will review the Poly Canyon Village and CP Lofts Alcohol Policy and discuss responsible alcohol guidelines with all residents of the apartment.

**Outcomes**

1. Encourage responsible alcohol use by those 21 years of age or older.
2. Encourage effective communication between residents, University Housing staff and the campus.
3. Engage students in the process of becoming effective self-advocates and autonomous adults with the ability to affect change in their lives.
4. Provide residents with the opportunity to understand their behaviors and choices regarding alcohol.

**Responsible Alcohol Guidelines**

a. Residents will follow the alcohol policy.
b. Residents will discuss a plan to manage this responsibility for themselves and with each other and will be encouraged to complete an apartment agreement.
c. Residents will properly dispose of alcohol containers in recycling.
d. Residents will communicate with each other regarding issues relating to their having alcohol in their apartments (noise, number of people in the apartment, frequency and amount, cleaning up, etc.).
e. Residents will understand the consequences for failing to follow the alcohol policy and Responsible Alcohol Guidelines.

Staff may also discuss what happens if the residents get a new roommate who is under 21 or who may not want to have alcohol in the apartment, as well as any concerns regarding community standards histories or GPAs with students.

**University Housing Procedures**

**Occupancy Period**

Please see your license agreement for your specific occupancy period.

a. All residence halls and apartments are closed throughout the winter break period. Students needing to stay in their rooms during winter break must make prior arrangements and be housed in the Cerro Vista Apartments for Fall Quarter.
b. Campus Housing is open throughout thanksgiving and spring break. Students may remain in their rooms if desired.
c. Residents must maintain status as a student registered with a minimum of nine Cal Poly quarter units for Undergraduate Students and six Cal Poly units for Graduate students. Exception requests must be submitted in writing to the Executive Director of University Housing for approval. Dropping below the nine/six unit minimum is not considered a standard for cancellation and will not release the resident from paying any housing related fees.
Insurance

During the period covered by your Housing License Agreement, it is highly recommended that the residents obtain health and accident insurance, on either an individual or group basis, to include coverage for hospital benefits, medical benefits, surgical benefits, emergency outpatient benefits, ambulance and/or medical transportation services. Please be advised, the University does not cover nor assume medical expenses or liability for students. Students interested in obtaining medical insurance through the CSU Domestic Student Health Plan may view information at their website, or call Cal Poly’s Health Services at (805) 756-1211.

The University shall not be held liable, does not assume liability, and has no insurance coverage for a student’s damage of State property or a student’s personal belongings during the term of their Housing License, or when the student is not in occupancy or after the License term has expired, for loss, damage, fire, or the theft of personal property of students or the student’s cause of damage to State property from any cause whatsoever including, but not limited to, that caused by the act or omission of any third party, or by any criminal act or activity, war, riot, insurrection, fire, flood, earthquake, act of God, or nature. Therefore, the University recommends that individuals contact their insurance carrier for coverage options and/ or obtain rental renters insurance.

Room/Apartment Trades

All trades must be discussed and approved with the appropriate University Housing staff member for your community. Please contact your building staff or additional information.

Accommodating trades is dependent upon space availability and priority in the desired living community.

Moving must be accomplished on a single day between 12 noon and 6 p.m., unless special arrangements are made with the building staff. Your Resident Advisor can explain the check-out process that you must follow in order to make any room/apartment changes. Students who choose not to follow the procedure may be subject to community standards action and be charged a $25 fee for improper check-out.

Trades within the same living area commence on Monday of the second week of classes. Trades to another living community commence on Wednesday of the second week of classes each quarter.

The University reserves the right to change room/apartment assignments in the interest of health, discipline or general welfare of the residents.

Room Cancellation

After taking occupancy, if you cancel housing because of withdrawal from the University, a 30-day notice is required. You must file the “Petition to Cancel” form with University Housing. Petitions for
giving the 30-day notice are available at the University Housing Office, Building 31. The University may grant or deny the request based on the following standards with appropriate verification:

1. End of student status (e.g., withdrawal from classes, graduation).
2. Marriage or registered domestic partnership during license period (proof of marriage is a copy of the recorded marriage license).
3. Hardship. The University definition of hardship, as used in the Student Housing License Agreement, is any occurrence in which the student is intending to withdraw from the University or has been reassigned to a University program requiring the student to move to a residence other than University student housing communities. This may include Study Abroad, Co-op, internship, or agricultural housing assignments. In all cases, a 30-day written notice is required.

The CP Lofts require a 60-day notice, but all other terms apply.

Check-out from Student Housing

When you move out of student housing any time during the year, you must officially check out within 24 hours after your last final exam or at withdrawal date. You must check out at the end of the academic year, even if you are returning to University Housing for the following academic year. Check-out guidelines include:

- Setting up a check-out time with your designated University Housing staff member.
- Removing all your belongings from you room.
- Returning Access Card, key fob, and/or room key.

Failure to complete the official check-out process will result in a $25 improper check-out fee, in addition to charges for any unreturned cards and/or keys and room damages.

The CP Lofts and Ag Housing move out dates are determined by their license agreement. Please talk to your designated University Housing staff member for more information.

Payments

University Housing and meal plan payments may be made to the State Cashier in the Administration Building, Room 131, or online by e-check or, for a fee, by credit card.

Community Standards revocation of the Student Housing License Agreement is not considered a standard for cancellation; thus, will not release students from paying any outstanding housing or any other related fees (e.g., dining fees for Freshmen).

Overnight Guest Registration Procedures

a. An Overnight Guest Registration form must be completed online prior to the guest’s arrival. The guest registration form can be found here: http://www.housing.calpoly.edu/visitor-and-guest-information
b. All roommates and/or apartment mates and must approve the overnight guest.
c. Guest privileges are limited to two guests per resident with a maximum of two guests per room/apartment at any one time.
d. The resident host must know the guest or visitor personally.
e. Residents hosting guests who are minors (under the age of 18) must follow the policies and procedures below:

1. Guests who are minors (under the age of 18 and not a current Cal Poly student), must have the minor’s parent or guardian provide written prior consent by completing a Minor Guest application.
2. The complete application must be given to appropriate University Housing staff member prior to the guest staying in University Housing. Only completed original applications will be processed, no FAXed or electronic copies.
3. Hosts must also complete a Guest Registration form with approval from all roommates or apartment mates.
4. Minor guest must be in the company of their Cal Poly resident host at all times.
5. Minors 16 and older must also bring a license, passport, school ID or other form of photo identification.
6. Minors under the age of 15 years must be accompanied by a parent or legal guardian at all times while in University Housing.
7. Exceptions to the minors as guests policies must be participating in a Cal Poly sponsored visitation program that is approved by the Executive Director of Housing or designee.

f. For approved overnight guests, there is no charge for the first two days in the calendar month. A $10 guest fee is charged to the resident student account for each additional day for a maximum of four total days per calendar month. No approved guest may stay in student housing more than two nights per month without payment of guest fees. Unauthorized or unapproved guests subject the host to a $20-per-night fee charged to the student account and the guest may be required to leave immediately.

Ag Housing residents, please refer to your Terms and Conditions for overnight guests policies.

**Room/Apartment Agreements**

*This section does not apply to the CP Lofts or Ag Housing residents*

Living with roommates can be fun but also challenging at the same time. University Housing wants all residents to have a positive experience while living in Cal Poly student housing.
Room/apartment agreements are vital tools in assisting residents. They will be provided by your Resident/Community Advisor during the second week of classes. If you experience issues with your roommates here are your options:

If you want to stay in your same apartment/room:
- Your CSD will ask you if you have spoken to your roommate about your concerns.
- If you have not, your CSD will encourage you to speak to your roommates and will offer to schedule a roommate mediation to be conducted by the CSD or your CA/RA to help sort through the issues.

If you decide to move to a different apartment/room (if space allows):
- Your CSD will provide you with information about any available spaces.
- You can discuss these spaces with your CSD and they will provide you with paperwork to select a room and complete the process. We are unable to coordinate any meetings with potential new roommates.
Safety and Maintenance Checks

The University is obligated to maintain a certain level of safety, sanitation, and general building maintenance. This responsibility will require periodic Safety and Maintenance Checks of rooms and apartments by University Housing staff. At all times, the University will protect individual privacy by providing notice one week prior to any required health, safety and maintenance checks. Residents will be given notice of found policy violations. A final inspection is done when you check out of your room. If residents become aware of an unsafe or unsanitary condition, or if there is a needed repair in the room/apartment or a public area, residents should inform the Front Desk staff or your Community/Resident Advisor immediately or contact Housing Services at extension (805) 756-1587 for a safety issue.

All electronic devices must be turned off and unplugged from power outlets during the winter break. Electronic devices include, but are not limited to, computers and all related devices, clocks, television sets, and stereos. These items may be unplugged or turned off during Safety and Maintenance Checks. Fish tanks that meet guidelines do not need to be unplugged. Mini-refrigerators must be cleaned and emptied of perishable items during winter and spring breaks.

Sustainability

University Housing is committed to promoting environmental sustainability through the efficient use of energy resources. You can help make a difference by:

- recycling all appropriate trash. Recycling bins are located behind or near all housing facilities.
- keeping toxins out of the trash including ink cartridges, batteries and cell phones. Recycling for these items is available at all Front Desks. Electronic waste donation opportunities are available at the end of the Spring Quarter in all communities.
- turning off lights and appliances when not in use.
- turning off your computer and monitor when not in use.
- choosing energy efficient bulbs for any lamps you bring from home.
- closing doors and windows when the heat or air conditioning (where applicable) is on.
- setting your thermostat (if available) at 78 degrees for cooling and 68 degrees for heating.

WE LEAD BY EXAMPLE

Personal and Community Safety

Each resident must take responsibility to help ensure the safety of the community for everyone. Keeping windows, apartments, room doors, and exterior doors locked is vital. Much like a neighborhood watch, if you see a person exhibiting suspicious behavior, or suspicious events taking place in your community, please call the University Police at (805) 756-2281, to report it, and notify a University Housing staff member. It’s your community! Help keep it safe!
Personal Safety Precautions/Suggestions

- Always keep your screen secured and lock your windows and room/apartment doors, even when you are just leaving briefly or while asleep. Immediately report to a University Housing staff member if you are unable to lock and secure room or apartment doors and/or windows.
- Never prop open stairwell or exterior doors. Meet friends who are coming to visit you at the front door.
- Don’t allow building access to anyone who is not a resident or to visitors and guests without their host.
- Do not lend your key or Access Card to anyone. If you lose your key or Access Card, report it immediately to staff or the Front Desk in your community.
- Take your valuables home over break periods.
- Never walk alone at night; take advantage of the escort service.
- Let a roommate or a friend know where you are going and when you plan on returning.
- Get to know your neighbors so that you can help each other.
- Trust your instincts. If it doesn’t feel right, get to a safe place and call University Police.

Animal Safety

There are a variety of wild animals that inhabit areas around University Housing, including deer, turkeys, snakes, mountain lions, etc. Residents should take precautions as they encounter these animals and please immediately report wild or dangerous animals to UPD or Housing staff.

Missing Persons

Please always communicate to your roommates or to someone you know, where you are going and when you will return. Please call University Police, (805) 756-2281, 911, or contact a University Housing staff member, if you are concerned that someone you know is missing. If someone is reported missing, Housing staff will contact the police, and they will initiate follow-up and investigation.

Sexual Harassment Prevention

If you feel that you or another member of the housing community has been a victim of sexual harassment, please see the Complaints and Action Guidelines to report the incident to the appropriate contact person immediately. General questions and concerns should be directed to the Director of Equal Opportunity at (805) 756-6770.

General Information

Cal Poly is committed to creating and maintaining an environment in which faculty, staff, and students work together in an atmosphere of mutual respect and unconstrained academic interchange. In the university environment, all individuals are entitled to benefit from university programs and activities without having to tolerate inappropriate behavior because of their gender.
This policy applies to all members of the University community and everyone is expected to give the subject the serious attention it requires. Sexual harassment violates university policy, seriously threatens the academic environment, is contrary to law, and will not be tolerated. The University also will not tolerate sexually harassing conduct by a non-employee toward any member of the University community where the non-employee and the member of the University community are participating in University activities. Independent contractors, vendors, and others who do business with the University or on University premises are expected to comply with this policy, and the University will take appropriate action if they fail to do so.

For more information on Cal Poly’s policy and procedures regarding sexual harassment visit the Equal Opportunity website.

**Intimidation and Retaliation Against Involved Parties**

Retaliation against any involved parties and/or witnesses will not be tolerated, particularly any threats, stalking, harassment, or conduct which threatens the health or safety of any potential witness. This also includes dissuading or preventing any involved parties from attending or giving testimony at any proceeding or inquiry involving an allegation of sexual assault under this policy, or any attempt to contact, harass, or intimidate potential witnesses involved in any criminal and/or student disciplinary process, whether in person, by telephone, by regular or electronic mail, through associates or by any other means. In addition, dissuading or preventing involved parties from giving testimony may be a violation of 136.1 of the Penal Code and could result in arrest and/or felony criminal charges being filed. The University will work with anyone reporting an act of sexual assault to protect them from any of the above actions and to encourage them to report any such actions so they may be investigated and/or disciplined appropriately.
Emergency Procedures

Fire Safety

Every fire alarm is to be treated as a genuine emergency. It is each resident’s responsibility to leave the building whenever a fire alarm sounds.

Fire Drills are conducted quarterly in each University Housing Community. Residents are expected to evacuate the building and proceed to their designated evacuation areas for attendance and further staff instruction.

Failure to evacuate properly will result in community standards action.

The University Police Department and the Fire Department will automatically be notified when your smoke detector goes off in on campus housing. If you set off your alarm and there is no fire, please contact the University Police Department at (805) 756-2281 and let them know. They will still send an officer to verify your safety and turn off the alarm. If you live in the CP Lofts, call SLO Police Department (805) 781-7312.

Fire Safety Tips

- Any time you are unable to safely extinguish a fire, evacuate the area and activate the fire alarm.
- If a fire is discovered and you are in your room, test your door for heat, smoke, or warmth. If your door IS NOT HOT, leave your room immediately. Wear shoes, bring your keys/Access Card and wallet, close the door, activate the fire alarm, and evacuate the building using the nearest stairwell and exit.
- Always close as many doors as possible between you and the fire. Hallway and stairwell doors are considered fire doors and must be kept closed at all times.
- Once outside in the designated evacuation area, maintain 100 feet of clearance from the building.
- Re-enter the building only after receiving instructions from staff to do so.
- If your door IS HOT, DO NOT OPEN IT. Remain calm, place towels or blankets at the base of the door, close your window and call 911.
- If there is smoke present, stay low to the ground.

Cooking Safety Tips

- Never leave any item unattended while cooking.
- Check twice to ensure correct cooking time and temperature.
- When cooking with oil, always use a cooking thermometer.
- When microwaving, cooking or baking, only use approved containers, utensils and cookware.
- Clean any debris and residue off of your stove prior to cooking. If you don’t, it will burn and create smoke.
- Keep wooden utensils, pot holders, towels, packaging, paper, etc., away from the stove.
- Use the fan above your stove when cooking (on/off switch is located on the microwave).
- Always have pot holders and lids at the ready when cooking.
• Keep your fire extinguisher readily accessible (a fire extinguisher is mounted on the wall in the kitchen). If you cannot safely put out the fire, leave your apartment immediately!
• If there is a cooking fire, attempt to put out the fire by placing the lid on the pan and removing it from heat.
• Secure the area and call 911.
• Immediately inform University Housing staff of any cooking related accidents and of any use of your fire extinguisher so it can be replaced.

Earthquake Safety

Before an earthquake, prepare an emergency disaster kit, which includes a portable radio, a flashlight with batteries, a first-aid kit, a blanket, extra clothes/jacket, and canned food/water. Use an old backpack or laundry bag for the storage of these items.
• Locate beds, desks, tables, etc., away from windows if possible.
• Place mirrors and framed pictures where falling will cause minimal damage.
• Heavy objects should be as close to the floor as possible.
• Loose objects should be secured.
• Keep space available under tables, desks, etc., so that you can seek shelter in an earthquake.

Earthquake Evacuation

• If you are inside a building during an earthquake, stay inside.
• Sit or crouch against an interior hallway wall or take cover under a desk or table.
• Stay away from all glass areas such as windows and mirrors.
• Be prepared for aftershocks.
• Do not use matches, candles, or open flames as there may be gas leaks.
• Do not use your telephone except for emergency calls.
• After an earthquake, check for injured persons. If you know first-aid, use it.
• Once it is safe to do so, immediately proceed to the designated evacuation site for attendance and further instruction.

Other Emergency Procedures

• San Luis Obispo County has a system of sirens that will sound in the event of a major emergency.
• Tune your radio to the Emergency Broadcast System stations, 920 AM or 1400 AM.
• Listen to the Campus Public Address System or check frequently for text message announcements.
• Obtain shelter information from your Resident Advisor, Coordinator of Student Development, or University Housing.

Important Emergency Phone Numbers

University Police................................................................. (805) 756-2281
EMERGENCY.......................................................................................911
San Luis Obispo Police Department (non-emergency line) .....................(805) 781-7312
Escort Service .................................................................................. (805) 756-2281
Resident Leader’s Program

Why Should Residents Get Involved?

In the Resident Leader’s Program, students have an opportunity to develop communication, leadership, organizational and interpersonal skills which may enable them to achieve greater success at Cal Poly and be more competitive in the job market. More information about the Resident Leader’s Program, including Community Councils, Inter-Housing Council (IHC), Resident Advisor positions and Community Partner Agencies, may be found in the Residential Life section of the University Housing website.

Community Council

Each Housing Community will elect representatives to the Community Council. This Council provides a forum where residents may express ideas and concerns about their community and make a positive change in their daily living. Councils work with staff to create fun and educational environments in campus housing.

The President of the Community Council will also serve as a representative on the Inter-Housing Council. The Inter-Housing Council (IHC) is an elected body of student representatives who work to be the voice of Residents. Students are encouraged to become active participants in their communities!

Fees and Funding

As part of your housing payment, each student pays $15 toward community programming. This fee is divided among Inter-Housing Council, Community Councils and Community Programming.
Community Resources and Amenities

Access Cards/Room Keys/Key Fobs

Access Card allows access to the front door of your building or apartment. You will also be issued a traditional metal key that will unlock your bedroom door. The CP Loft residents will be issued an electronic key fob in addition to a traditional metal key that will unlock your bedroom door. Ag Housing residents will be issued a traditional metal key for their bedrooms and their front door. Each resident is responsible for their own Access Card, room key, or key fob and under no circumstances is the key, key fob, and/or Access Card to be loaned to another individual.

If you are temporarily locked out or misplace your Access Card, you need to go to the University Housing Office or the Poly Canyon Village Housing Aliso Office to check out a spare Access Card. If you need to check out a spare key to your room door, you need to go to your Front Desk. Residents requesting a spare key/Access Card must present identification. You must return the spare key/Access Card within one (1) hour. Failure to return the key/Access Card within the time allowed will result in the lock core of your bedroom being changed without any further notice and/or your Access Card being deactivated. This is done for security and safety reasons.

The cost to replace an Access Card is $10. In the Residence Halls, when a key is lost, the charge for a room lock change is $75. In apartments, Cerro Vista and Poly Canyon Village, when a bedroom door key is lost, the replacement key for that bedroom door is $10. In Ag Housing facilities, replacement keys for the residents’ individual bedroom is $10 and front door key replacements are $75. Prices for the CP Lofts vary. This will be billed directly to your Cal Poly student account. A resident who is locked out before or after the Office or Front Desk is open may ask a Resident Advisor to unlock their door. Custodial and/or Facility Services staff are not authorized to unlock a student’s room.

Appliance and Electronic Device Guidelines for Residence Halls

Recent years have seen a substantial increase in the number and types of electrical cooking appliances and personal care devices being used in the rooms. Often these items are not energy efficient and add a significant electrical load to our systems. As a result, the residence hall electrical device guidelines have been modified. Changes have been implemented to help ensure the safety of our residents, and to assist in having uninterrupted utilities.

It is understood that these changes may impact your daily schedule. Each residence hall will be equipped with a K-cup coffee maker and electric tea kettle for your regular use. Each laundry room will be equipped with ironing boards and irons. In addition, we are currently in the process of exploring space within the residence halls to develop additional areas in which popular appliances can be provided for use.
Please see the specific information below regarding electrical devices, which lists what are and are not allowed in residence hall rooms.

<table>
<thead>
<tr>
<th>Items ALLOWED in rooms:</th>
<th>Items NOT ALLOWED in rooms:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Entertainment and Communication Devices:</td>
<td>Electrical Cooking Appliances:</td>
</tr>
<tr>
<td>Computers, televisions, cellphones, tablets,</td>
<td>Microwaves, coffee makers, electric kettles or water heaters, rice cookers/steamers, electric skillets,</td>
</tr>
<tr>
<td>gaming, USB devices, radios and stereos</td>
<td>electric grills (George Foreman grills and similar), toasters and toaster ovens, hotplates, popcorn poppers, slow</td>
</tr>
<tr>
<td></td>
<td>cookers and “hot pots”</td>
</tr>
<tr>
<td>Food Storage:</td>
<td>Decorations:</td>
</tr>
<tr>
<td>One mini-refrigerator per room will be</td>
<td>Decorative lighting, holiday lights, oil lamps, lava lamps</td>
</tr>
<tr>
<td>provided by University Housing. Please plug</td>
<td></td>
</tr>
<tr>
<td>them directly into the wall outlet.</td>
<td></td>
</tr>
<tr>
<td>Beauty/Hair Care:</td>
<td>Portable Heating Devices:</td>
</tr>
<tr>
<td>Blow dryers, clothing irons, curling irons,</td>
<td>Space heaters are not allowed in rooms. University Housing will provide space heaters should a heating outage</td>
</tr>
<tr>
<td>hair straighteners, curlers, and garment</td>
<td>occur</td>
</tr>
<tr>
<td>steamers must be used in the bathrooms rather</td>
<td></td>
</tr>
<tr>
<td>than the residence rooms. Bathrooms have</td>
<td></td>
</tr>
<tr>
<td>sufficient electrical outlets to accommodate</td>
<td></td>
</tr>
<tr>
<td>these items.</td>
<td></td>
</tr>
<tr>
<td>Lighting:</td>
<td></td>
</tr>
<tr>
<td>Desk lamps with compact fluorescent or LED</td>
<td></td>
</tr>
<tr>
<td>bulbs, task lights with compact fluorescent</td>
<td></td>
</tr>
<tr>
<td>bulbs or LED incandescent bulbs</td>
<td></td>
</tr>
</tbody>
</table>

*Additional Safety Steps:*
- Never cover lamps with clothing, paper, curtains and/or other things that may burn.
- Don’t run electrical cords under rugs or against furniture where they may be pinched or walked on.
- Keep furniture placed a sufficient distance away from electrical plugs so that the cords are not sharply bent or pressed.
- Make sure all electrical cords are in good repair before use.
Barbecues

Barbecue grills are installed in outdoor table areas or behind most residence halls. Students who want to use grills are to check with Front Desk staff about policies and procedures. Grills are available on a first-come, first-served, basis. Please follow provided instructions regarding grill maintenance. Ag Housing students may use an outdoor BBQ, if one has been provided by University Housing.

Bicycles

Bicycles may be stored in a resident’s room if permission is received from all roommates. Bicycles may not be parked in any of the public areas or communal building facilities; such as, laundry rooms, lounges, hallways, and stairways.

Bicycles must be parked in racks provided by the University. Bicycles parked inappropriately will be impounded and stored at University Police. Protect your bicycle by registering it at University Police. In no case should bicycles or skateboards be ridden or used on Cal Poly student housing sidewalks or landscaped areas.

Common Areas

Common areas are intended for community-based programming only. Student groups are not allowed to use the space for socials or other programs unless they are invited by the staff or Community Councils and serve an express purpose within the learning community. University Housing takes no responsibility for the loss of personal property left in common areas.

Electrical Outages

Residents should be aware that unannounced electrical outages may occur. Students are responsible for taking precautions for protecting their electrical appliances, computer, and computer documents from electrical power surges. Please remember to save your computer work frequently.

Front Desk Services

The CP Lofts and Ag Housing do not have front desk services. Please contact Housing Services for assistance at (805) 756-1587.

Cerro Vista Front Desk

The Cerro Vista Community Center is located in the Cerro San Luis Building. This Center houses the Cerro Vista Apartments Administrative Office, Front Desks, apartment mailboxes, vending area, pool table, Ping-Pong room, group study room, and lounge area. Each apartment shares a mailbox, which is located directly across from the Front Desk area in the Community Center. A separate mailbox combination lock secures each apartment mailbox.

Poly Canyon Village Front Desks

Aliso Front Desk — Located in the Community Center, Aliso Front Desk services include pool, Ping-Pong, games and equipment check-out, music room reservations and general information.
Huasna Front Desk — Located on the Huasna first floor. Provides programming, general information and spare room key check-out for residents living in Foxen, Gypsum and Huasna.

Estrella Front Desk — Located on the ground floor of Estrella. Provides programming, general information and spare room key check-out for residents living in Corralitos, Dover and Estrella.

Poly Canyon Village mail and packages may be picked up at Canyon Post.

Residence Hall Front Desks

Services provided by the Front Desk include recreation and kitchen equipment check-out and mail distribution.

Mailboxes are assigned according to room number. You are issued a mailbox combination to open your mailbox. In Sierra Madre and Yosemite Halls, room keys open mailboxes. Once the Front Desk staff has placed mail in your mailbox, it cannot be removed except by you. The North Mountain Halls’ mailboxes are on the northeastern side of Santa Lucia Hall near the rear entrance.

Packages sent that have a tracking bar code will be delivered to the central Housing “Package Center” at the back of Sequoia Hall or at the Canyon Post for Poly Canyon Village residents. Students will receive an e-mail sent to their Cal Poly e-mail account, notifying them a package is being held for them. Students must show a photo ID and a copy of the notification e-mail when picking up a package. University Housing is not responsible for packages valued over $50. University Housing will not accept deliveries prior to hall opening in Fall or during academic breaks.

For further information about packages and how to address your mail, visit the Cal Poly Distribution Services website.

Postings

All postings of flyers in the student housing footprint must be posted by University Housing staff. Unapproved flyers will be removed.

a. All posters submitted for posting in the Cal Poly student housing communities must be in compliance with the policies listed in this Handbook.

b. Poster distribution service is only available to recognized campus student clubs or University Departments.

Heat

In the North Mountain, Sierra Madre, and Yosemite Halls, the heating units need adequate air circulation to operate. Allow approximately 18 inches of clearance around the heater. Do not obstruct the heater with furniture, bedding, or personal belongings. The heater valve must be in the “On” position.
Laundry Rooms

Laundry machines operate by using your personal debit or credit card. The locations of washers and dryers in Poly Canyon Village and Cerro Vista may be found in the “Apartment Guide” located in your kitchen area.

If a machine malfunction occurs, please notify the Front Desk staff of the machine number. CP Lofts refer to the laundry operations signs located in your laundry room. The Ag Housing laundry machines, if provided, are free. If a machine malfunctions, please contact Housing Services at (805) 756-1587.

The University assumes no responsibility for items left in laundry rooms. Residents are responsible for removing their laundry from the laundry rooms in a timely manner.

Laundry that remains in the laundry room will be removed by the custodial staff and taken to the Front Desk lost and found. If the property is not claimed after a week, staff will turn items over to University lost and found located at Facility Services.

Lost and Found

The Front Desk maintains a lost and found box. The designated University Housing staff member for the CP Lofts and Ag Housing maintain the lost and found items for these student housing facilities.

Periodically, items in this storage area are boxed and sent to the campus Lost and Found at Facility Services. University Housing takes no responsibility for loss of personal property left in common areas.

Parking

Resident and General Parking — Parking permits are required for all vehicles parked on campus. Permits are issued by the University’s Police Department and are purchased at the State Cashier’s Office, Administration Building, Room 131E. For further information, please visit the University Police Department’s Parking Services website.

Visitor Parking — Visitors wishing to park on campus must obtain a visitor’s parking permit. Permits may be obtained at the Visitor Information Center at the Grand Avenue entrance to campus.

No Parking Areas — Vehicles parked in red curb areas, driveways, tow-away zones, access roads, yellow State Vehicle spaces, disabled parking (without disabled permit) or Coordinator of Student Development parking spaces will be towed at the owner’s expense. Parking in those areas can impede emergency response as well as maintenance and delivery services.

CP Lofts Parking — For parking passes downtown, permits are issued by the City of SLO. For more information please visit their website for more information: http://www.slocity.org/government/department-directory/public-works/parking-services

Ag Housing Parking — Special parking permits are required for all vehicles parked at the Ag Housing units. Permits are issued by the University’s Police Department and are purchased at the State Cashier’s Office.
Office, Administration Building, Room 131E. For further information, please visit the University Police Department’s Parking Services website.

**Repairs/Maintenance**

If an item in your room or apartment, in the building, or on the grounds area is in need of repair, report it to a staff member, your Front Desk, or complete an online service request [http://www.housing.calpoly.edu/content/service-requester](http://www.housing.calpoly.edu/content/service-requester). Service requests are processed Monday through Friday. If urgent, during business hours, call Housing Services at extension (805) 756-1587. After hours, contact your Front Desk or a Community/Resident Advisor on-call. CP Loft residents contact your on-call University Housing staff member or SLOPD. Ag Housing student contact UPD. Please provide a detailed description of the problem including the location, time, and any actions you have taken.

Any situation that can be a safety concern should be reported immediately to a staff member. Residents must report known safety issues; e.g., broken window locks, low smoke detector batteries, etc.

**Restrooms**

Residents are not to leave personal items in communal bathrooms. Personal items are to be secured in bathroom lockers (where provided) or in your room. Shampoo, toothpaste, hair dryers, etc., left in restrooms make them difficult to clean and are an invitation for theft. Custodial staff will remove such items from restrooms to designated storage areas where they may be claimed through the Front Desk.
Room and Apartment Furniture

Each room is furnished with a bed, mattress, chest of drawers, desk, chair, recycling basket, and wastebasket for each resident. Residents are expected to give reasonable care to their room, apartment or unit and its furnishings and make prompt payment for any damage or loss. All furnishings must stay in their designated locations.

Storage

Storage space is not available. Hand luggage may be kept in your room, but it is recommended that you limit storage in favor of more living space. Cardboard or paper cartons may not be stored in rooms because of the additional fire hazard.

Special Conditions and Disclosures

Residents within the Cal Poly student housing facilities and general surroundings may contain conditions or equipment that may pose a risk to the resident. Cal Poly University Housing staff will take reasonable steps to insure that all hazardous areas are secured or posted with appropriate warning signs. These conditions may include, but are not limited to, electrical substations, high voltage transmission lines, electrical transformers, mechanical equipment, noise transmissions, asbestos, lead, mold, cleaning chemicals, moist conditions, or pesticides. Residents are to act in a responsible fashion and shall avoid contact or exposure to conditions or building materials that may be considered hazardous.

The Cerro Vista Apartments, the Poly Canyon Village Apartments, the North Mountain residence halls, and Ag Housing facilities are in proximity to an electrical substation and overhead high voltage transmission wires. While not conclusive, scientific controversy exists over possible health effects associated with exposure to electromagnetic fields from electrical sources such as transmission lines and substations. This area is fenced and clearly marked with warning signage. Residents are to avoid any contact and not enter this area at any time.

In addition, residents are made aware that the following living environment conditions may exist:

- The Cal Poly student housing environment may contain food, animal, or other allergens at any given time due to student activities and/or eating habits.
- Cal Poly housing communities are densely populated living environments that are highly interactive and, at times, may be noisy and disruptive.
- Roommate assignments are made without consideration to ethnicity, race, religion, sexual orientation, or ability.
- Residents may be exposed to peer pressure to use illegal substances or to participate in other inappropriate behaviors. Students are expected to have the maturity to make independent decisions about their personal behaviors and will be held accountable for their behavioral choices.
- Periodic use of the UPD K-9 unit will occur in student housing throughout the academic year.

For additional information on hazards or building conditions that may exist within the University community, please contact the Housing Services Office at (805) 756-1587 or the University’s Risk Management Office (805) 756-6755
**Telephones**

All telephone service is provided by the University. This service and equipment is installed and maintained by the University, and any alterations to, or tampering with, this service and equipment may result in Community Standards action. In addition, the University may levy a service charge to correct difficulties due to unauthorized tampering with the service and/or equipment. Students will be responsible for any damage to telephone equipment. Basic telephone charges and local calls are included in housing fees. For long-distance calls, students need to use either prepaid calling cards, phone company calling cards, or personal cell phones.

*CP Loft residents, please refer to your Housing License, Terms and Conditions.*

**Television Access**

*This section excludes Ag Housing*

Students in Poly Canyon Village, Cerro Vista, North Mountain, Red Bricks, or Connections halls have a choice to view cable television programs via computer or “digital-ready” television. Students need to provide their own computer, computer cable, TV and/or coaxial cable. When connected to the campus Internet system, students will log in via the provider website: *Philo.com*. Individual Philo log-in information is provided at move-in. Each student may utilize the recording capabilities offered through the Philo website for up to 20 hours of independent recording.

Every room is equipped with “digital-ready” cable television access. The television must be “digital-ready” to receive the digital signal. Older televisions may require a digital conversion box, which students need to provide. No exterior antennas, aerials, satellite dishes, signs, wires, or similar objects are to be attached or erected in the apartment complex. Residents may report cable problems or request service by submitting an online service request or by contacting their Front Desk.

**Trash, Recycling, and Compost**

Wastebaskets and recycling baskets are provided in each apartment/room/unit. Please empty your room trash and recyclables into the bins provided outside the building. Residents are not to dispose of personal trash in any public areas, including lobby, lounge or corridor areas. The trash containers in the bathrooms, lounges and lobbies are only for incidental trash for those areas. Residents are encouraged to recycle and compost whenever possible.

**Wireless Internet Access**

Wireless access is available throughout Cal Poly student housing. Authentication is required for each device. You are required to comply with the Acceptable Use Policy at all times. Personal routers are not permitted. Ag Housing units, Cheda Ranch and Escuela Ranch, have been provided wireless access through different providers, but still must comply with the Acceptable Use Policy at all times.

**Vending Machines**

Snack and beverage machines are located in the main lounges and Community Centers. When vending machines malfunction, refunds are available through *Campus Dining* offices. Please report empty or
malfunctioning machines to the Front Desk immediately or call Housing Services, extension (805) 756-1587. Snack and vending machines are not provided for the CP Lofts and Ag Housing communities.
WE EMBRACE ONE ANOTHER

Community Damages

Unexplained damages (trash, damage to furniture, building or equipment) in communities are costly to all residents. Unexplained damages are sent to the building Community Council and the Community Council will serve as the consultative body to determine how the bills are paid. The Community Council may elect to pay a bill in one of the following ways:

a. Assess the responsible party and the University will bill directly.

b. Assess the entire community and bill each individual resident. An additional administrative processing fee is also charged.

Residents are encouraged to take responsibility for their community. Encourage everyone in your community to treat your building and home with respect. If you know the people who are responsible for trash or damages, please inform your Community Council or Resident Advisor staff. Take pride in your community!

The CP Lofts and Ag Housing community damages will be assess by the appropriate University Housing staff members and all rules and regulations still apply.

University Housing Staff

Resident Advisors are students just like you. They have been selected and trained to assist you in building your community. The Resident Advisors can assist you with most problems that you might encounter. They are familiar with campus resources and can help refer you. Resident Advisors are on call each night in each community. Consult your Front Desk to contact the “RA On Call.”

Coordinators of Student Development (CSDs) are full-time professional staff members. They have Master’s degrees and are skilled in community building, advising and problem-solving. They live in on-campus housing. The CSDs supervise the Resident Advisor staff. If you have a concern with your community, contact your CSD. They can be reached by calling your Community’s Front Desk.

The CP Lofts and Ag Housing are supported by a designated University Housing staff members.

Front Desk phone numbers are as follows:

Cerro Vista Apartments ................................................................. (805) 756-6790
Fremont Hall ............................................................................. (805) 756-5610
Muir Hall .................................................................................. (805) 756-5620
Poly Canyon Village Apartments Neighborhood 1 ....................... (805) 756-9340
Poly Canyon Village Apartments Neighborhood 2 ....................... (805) 756-9350
Poly Canyon Village Apartments Neighborhood 3 ....................... (805) 756-9360
Santa Lucia/North Mountain Halls ............................................. (805) 756-5630
Sequoia Hall ............................................................................. (805) 756-5640
Sierra Madre Hall ..................................................................... (805) 756-5650
Tenaya Hall ............................................................................... (805) 756-5660
Trinity Hall ............................................................................... (805) 756-5670
Yosemite Hall .......................................................................................................................... (805) 756-5680

Residential Life and Education Office .................................................................................. (805) 756-5690
Services provided at this office include advisement of the Inter Housing Council, activity planning, maintenance of educational resources, and facilitation of all on-campus community activities.

ResNet .................................................................................................................................. (805) 756-5600
Services provided at this office include operation and administration of the ResNet computer connectivity program.

Housing Services ................................................................................................................ (805) 756-1587
Services provided at this office include custodial, facilities and operational support for Cal Poly student housing. This includes daily maintenance, repairs and services.

Housing Administration (Main Office) .................................................................................. (805) 756-1226

Inter Housing Council ....................................................................................................... (805) 756-6733
This is the number for the Residential Outreach and Leadership Office (ROLO) where students may contact IHC Executive Officers and Presidents of the ten Community Councils.

Poly Canyon Village Assignment Office ............................................................................ (805) 756-9330
Services provided at this office include building-to-building room trades, apartment/room assignments, and answers to general University Housing questions and concerns.

Campus Support Services

Associated Students, Inc. (Business Office) ....................................................................... (805) 756-1281
Associated Students, Inc. (Student Government) ................................................................ (805) 756-1291
Office of Student Rights and Responsibilities .................................................................. (805) 756-2794
Career Services ................................................................................................................ (805) 756-2501
Counseling Services ....................................................................................................... (805) 756-2511
Disability Resource Center ............................................................................................. (805) 756-1395
Health Services ............................................................................................................... (805) 756-1211
Student Academic Services ............................................................................................. (805) 756-2301
Student Life and Leadership ............................................................................................ (805) 756-2476
Vice President for Student Affairs Office ...................................................................... (805) 756-1521

Emergency Response

University Police .................................................................................................................. 911
San Luis Obispo Police Department (non-emergency line) ................................................ (805) 781-7312
Rape Crisis Center (Monday-Friday, 9 a.m.-5 p.m., or call Hot Line) ................................. (805) 545-8888
Hot Line, Crisis Line/Information and Referral ............................................................... (805) 549-8989
University Housing Websites

Residential Life and Education ................................................................. http://www.housing.calpoly.edu/content/res_life/home
ResNet ........................................................................................................ http://resnet.calpoly.edu
University Housing and Off-campus Housing Listing Service....................... http://housing.calpoly.edu
Inter Housing Council .................................................................................. http://ihc.calpoly.edu
University Housing TV .................................................................................. http://uhtv.calpoly.edu

Selected Cal Poly Websites

Cal Poly Financial Aid ................................................................................. http://financialaid.calpoly.edu
Kennedy Library ......................................................................................... http://lib.calpoly.edu
Career Services .......................................................................................... http://www.careerservices.calpoly.edu
Student Academic Services .......................................................................... http://www.sas.calpoly.edu
Dean of Students ......................................................................................... http://deanofstudents.calpoly.edu
Health and Counseling Services .................................................................... http://hcs.calpoly.edu
PULSE ........................................................................................................... http://www.hcs.calpoly.edu/content/pulse/pulse
Associated Students, Inc. ........................................................................... http://www.asi.calpoly.edu
Office of Student Rights and Responsibilities ............................................ http://www.osrr.calpoly.edu
College of Agriculture, Food and
    Environmental Sciences (CAFES) .......................................................... http://cafes.calpoly.edu
College of Architecture and Environmental Design .................................... http://www.caed.calpoly.edu
College of Business ..................................................................................... http://www.cob.calpoly.edu
College of Engineering ................................................................................. http://ceng.calpoly.edu
College of Liberal Arts ................................................................................ http://cla.calpoly.edu
College of Science and Mathematics .......................................................... http://www.cosam.calpoly.edu
EAP location: Front of PAC

EAP location: Front of PAC
Cerro Vista Apartments

Do You Know Where to Evacuate in Case of an Emergency?

Cerro Vista Apartments has an Emergency Assembly Point (EAP) as indicated on the map below.

Residents are required to evacuate buildings immediately and proceed directly to the designated evacuation location.

Please share this information with your roommate(s).

Watch for traffic and be careful crossing the street.
Poly Canyon Village Apartments

Do You Know Where to Evacuate in Case of An Emergency?

Residents are required to evacuate buildings immediately and proceed directly to the designated evacuation location.

Note: In the case of a catastrophic emergency, or if the route to your Primary Assembly Point is not accessible, proceed to your designated Secondary Assembly Point.

Secondary Assembly Point:
Residents and CSDs report to Rec Sports Field (Brizzolara Creek and Highland Drive).

Remember: Watch for traffic and be careful crossing the street.

Updated 8/25/15
**Ag Housing**

**Do You Know Where to Evacuate in Case of an Emergency?**

<table>
<thead>
<tr>
<th>Site</th>
<th>Designation</th>
<th>Emergency Assemble Point</th>
</tr>
</thead>
<tbody>
<tr>
<td>Beef Unit Residence Herdsman</td>
<td>016A</td>
<td>Blue Emergency Phone, Equine Center (032)</td>
</tr>
<tr>
<td>EHS Residence</td>
<td>048A</td>
<td>Blue Emergency Phone, Equine Center (032)</td>
</tr>
<tr>
<td>Dairy Complex Apartment</td>
<td>0180</td>
<td>Blue Emergency Phone, Tech Park (083)</td>
</tr>
<tr>
<td>Dairy Complex Residence Trailer (M008)</td>
<td>018L</td>
<td>Blue Emergency Phone, Tech Park (083)</td>
</tr>
<tr>
<td>Veterinary Clinic Residence Trailer (M020)</td>
<td>057C</td>
<td>Blue Emergency Phone, Tech Park (083)</td>
</tr>
<tr>
<td>Swine Unit</td>
<td>0560</td>
<td>Blue Emergency Phone, Soccer Fields</td>
</tr>
<tr>
<td>Beef Cattle Evaluation Center, Mobile (M069)</td>
<td>055M</td>
<td>Blue Emergency Phone, Poultry Center (150)</td>
</tr>
<tr>
<td>Beef Cattle Evaluation Center, Residence</td>
<td>055A</td>
<td>Blue Emergency Phone, Poultry Center (150)</td>
</tr>
<tr>
<td>Poultry Center, Mobile I (M014)</td>
<td>150J</td>
<td>Blue Emergency Phone, Poultry Center (150)</td>
</tr>
<tr>
<td>Poultry Center, Mobile II (M032)</td>
<td>150J</td>
<td>Blue Emergency Phone, Poultry Center (150)</td>
</tr>
<tr>
<td>Cheda Ranch McCloud</td>
<td>121A</td>
<td>Cheda Ranch Barn (121D)</td>
</tr>
<tr>
<td>Cheda Ranch Santa Ynez</td>
<td>121B</td>
<td>Cheda Ranch Barn (121D)</td>
</tr>
<tr>
<td>Peterson Ranch Residence Trailer (M015)</td>
<td>123B</td>
<td>Blue Emergency Phone, Poly Canyon Road East</td>
</tr>
<tr>
<td>Escuela Beef Center Residence (M050)</td>
<td>127G</td>
<td>Escuela Beef Center (127D)</td>
</tr>
</tbody>
</table>
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