Fremont Town Hall Meeting - Q&A Session Notes

Q: If we all go to PCV, will we be in the same area or spread out?
A: Most Fremont students will be located in Gypsum but many will be spread out across PCV and other residence halls.

Q: If we are released from our room, are we released from contract obligation?
A: It is our hope that you will remain in campus housing, but you do have the option to cancel your housing contract as of the day of your check-out without financial penalty.

Q: Is there a date they can be released from the contract?
A: You can be released from your contract at any time, but are welcome to stay through this quarter and release your contract during Spring break if that is more convenient.

Q: If we’re on campus is there any issue with safety in the overflow areas?
A: The county Fire marshal and Cal Poly Facilities Staff have reviewed all overflow spaces and cleared them for use at this time. For added protection, the spaces will continually be assessed as students transfer in and out. All study rooms have locks.

Q: If I cancel my contract, how will the refund be processed?
A: We will be processing a refund which will credit your student account. You can contact Student Accounts for more information on how this refund will be processed and applied. Contact: Admin. Bldg., Rm. 211, 805-756-1428.

Q: If people want to remain with friends how will they trade?
A: There will be limited opportunities for individuals to trade rooms, with priority given to students currently living in one of the converted residence hall study lounges. Our housing assignments team will begin facilitating trades on Thursday, Feb. 23. If you are interested in trading, please visit University Housing at Building 31 or email housing@calpoly.edu.

Q: Is this a 100% permanent thing?
A: For the safety of our students, the institutional decision was made to close Fremont for the remainder of the academic year.

Q: How will parking passes change?
A: More information about parking pass transfers is currently being assessed by Parking Services and students will be contacted with more information by next week. Current R1 passes will be valid in PCV for one week.

Q: If we want to move out of the study room lounges will we see options of where we will move?
A: Yes, the assignments team will work with you to provide options for transfer. To discuss these options, please visit the assignment team at University Housing, Bldg. 31 or email housing@calpoly.edu

Q: Will the cost change if I move to an apartment that is more expensive?
A: No student will pay a higher rate than they are currently assessed.
Q: Where is Fremont mail going now?
A: Fremont mail is currently going to Sequoia package center and will be forwarded to your new address starting Monday, Feb. 27.

Q: Will my mailing address change? What’s the new address?
A: Your mailing address will change and you can find your new address here: https://afd.calpoly.edu/distribution/reshall/

Q: If the cost for my housing changes or if I cancel, how will the credit be applied?
A: Credits will be posted to the student account after the assignment change or cancellation is finalized and fee assessed.

Q: If we got a parking ticket during evacuation will that stand?
A: You can submit an appeal for this here: https://afd.calpoly.edu/parking/citations/

Q: Will we still have the same RAs?
A: RAs are being temporarily relocated to Gypsum so they can be with the majority of Fremont residents. Students not assigned to Gypsum will be welcomed by the RAs living in their new location.

Community Council is working hard to develop events for the Fremont Community. You can also follow social media and Group Me in order to remain close knit as a community.

Q: If planning on living off campus but not set yet will I still be reimbursed from time of evacuation?
A: You will be credited if you did not move into your temporary location after evacuation. If you did move in, your date of check-out will determine your credit.

Q: If you move off campus, would you be able to get a smaller meal plan?
A: Yes, residents can contact Dining to downsize their meal plan at (805) 756-5939 or campusdining@calpoly.edu

Q: If we were to move in PCV could we stop paying dining?
A: No. You are still required to have a meal plan, but you can be switched to the apartment meal plan that is less expensive. You can contact Dining at (805) 756-5939 or campusdining@calpoly.edu

Q: For students who are moving off-campus, will the moving company deliver their goods to the new residence?
A: No. Belongings for students currently living or moving off-campus will be secured at the University Housing Depot (Bldg. 371 B), just west of the Canyon Parking Structure on Canyon Circle. Students can pick up their belongings starting Monday, Feb. 27. Pick up hours are 8 a.m. - 3 p.m.

Q: If we’re living in a study room, is there any extra storage for overflow?
A: As the overflow areas are clearing out, we will assess more opportunities for storage.

Q: If we’re living in a study room, can we permanently stay there?
A: If study rooms clear out, they will be converted back to a study room. If you are living in a study room and would like your friends to live there too, you can coordinate that by visiting University Housing at Building 31 or emailing housing@calpoly.edu.

Q: How will the key turn in process work?
A: This process will take place during the Fremont move-out on Feb. 23.

Q: How long will room trades take? Will you be able to request roommates on the trade?
A: We are hoping to complete the room trade process by the end of next week. Residents are able to request their roommate and we will do our best to accommodate.